

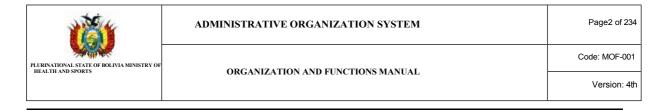
MANUAL DE ORGANIZACIÓN Y FUNCIONES (Cuarta Versión)



APPROVED BY MINISTERIAL RESOLUTION No. 0092 OF 01/20/2012

General Directorate of Planning

La Paz - Bolivia January 2012



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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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B. Ministerial Resolution No. 0092 of January 20, 2012



Resolución Ministerial

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VISTOS Y CONSIDERANDO:

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Que, el Articulo 7 de la Ley 1178 de 20 de julio de 1990, Ley de Administración y Control Gubernamentales, establece que el Sistema de Organización Administrativa se definirá y ajustará en función de la Programación de Operaciones;

Que, el numeral 22 del Parágrafo I del Artículo 14 del Decreto Supremo Nº 29894 de 07 de febrero del 2009, Estructura Organizativa del Órgano Ejecutivo del Estado Plurinacional, señala como atribución de las Ministras y los Ministros del Órgano Ejecutivo, en el marco de las competencias asignadas al nivel central en la Constitución Política del Estado, de emitir las resoluciones ministeriales;

Que, el Parágrafo III del Artículo 122 de la norma precitada, determina que cada ministerio podrá crear nuevas unidades o fusionar las existentes, mediante resolución ministerial, previa justificación técnica y legal, dentro de los límites presupuestarios asignados al ministerio;

Que, el Articulo 2 de las Normas Básicas del Sistema de Organización Administrativa, señala que el objetivo general del Sistema de Organización Administrativa es optimizar la estructura organizacional del aparato estatal, orientándola para prestar un mejor servicio a los susarios, de forma que acompañe eficazmente los cambios que se producen en el plano económico, político, social y tecnológico;

Que, el Artículo Sexto de la Resolución Ministerial Nº1359 del 18 de Octubre del 2011, establece que la Unidad de Planificación Estratégica queda encargada de elaborar el Manual de Organización y Funciones, en el plazo máximo de noventa (90) días a partir de la fecha de aprobación de la presente Resolución;

Que, mediante Comunicación Interna CITE: MSD/DGP/01862/11 de fecha 28 de diciembre de 2011, el Director General de Planificación, solicita a la Ministra de Salud y Deportes, la emisión de la Resolución Ministerial que apruebe y autorice la impresión y publicación del "MANUAL DE ORGANIZACIÓN Y FUNCIONES DEL MINISTERIO DE SALUD Y DEPORTES (Cuarta Versión)", de acuerdo a los antecedentes adjuntos:

Que, mediante Hoja de Ruta MSD/12684 de fecha 29 de diciembre de 2011, la Ministra de Salud y Deportes, instruye a la Directora General de Asuntos Jurídicos, elaborar la Resolución Ministerial solicitada;

POR TANTO:

La Ministra de Salud y Deportes, en uso de las atribuciones que le confiere el Decreto Supremo Nº 29894 de 07 de febrero de 2009, Estructura Organizativa del Órgano Ejecutivo del Estado Plurinacional;

RESUELVE:

ARTÍCULO PRIMERO.- Aprobar el "MANUAL DE ORGANIZACIÓN Y FUNCIONES DEL MINISTERIO DE SALUD Y DEPORTES (Cuarta Versión)" y autorizar la impresión y publicación, conforme al texto adjunto que forma parte integrante e indisoluble de la presente Resolución; debiéndose inscribir la publicación institucional en los registros de Depósito Legal e ISBN.

ARTÍCULO SEGUNDO.- Se prohíbe la transferencia de ítems entre Unidades Organizacionales del Ministerio de Salud y Deportes, salvo autorización expresa de despacho Ministerial siempre y cuando no se afecten los objetivos programados.

ARTÍCULO TERCERO.- La actualización permanente del presente documento estará a cargo de la Dirección General de Planificación en coordinación con la Dirección General de Asuntos Administrativos.

La Dirección General de Planificación y la Dirección General de Asuntos Administrativos, quedan a cargo de la ejecución y cumplimiento de la presente Resolución.

Registrese, comuniquese y archivese.

MCV. Marina L. Valda de Castro DIRECTORA GENERAL DE ASUNTOS JURIDICOS MATERIO DE SAUD Y DEPORTES A 15 sto Camaqui Mendoza.

VICEMINISTRO DE MOICINA

TRADICIONAL É MEDILIDALINA

MINISTERIO DE SALUD Y DEFORTES

MINISTERIO DE SALUD Y DEFORTES

Pro. Nila Neredia Miranda MINISTRA DE SALUD Y DEPORTES ESTARR PLUNINADIONAL DE SOLIVIA

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I. INTRODUCTION

The organization of the entities that make up the Executive Branch is a dynamic process of constant adjustments and additions, based on the experience and requirements of the National Government. In this context, the organizational structure of the Ministry of Health and Sports is developed, adjusting its functionality to Law No. 1178 (SAFCO) of July 20, 1990, and the Regulatory Decree on the Organization of the Executive Branch D.S. 29894, which includes among its objectives that the integrated systems of Administration and Control must allow all public officials to assume specific responsibilities, providing them with the tools to efficiently manage public resources and thus respond in a timely manner for the results of their management.

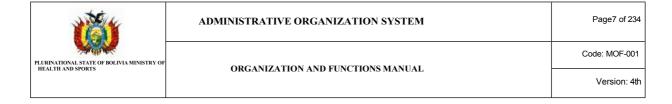
This Organization and Functions Manual is an operational administrative instrument that contains information on the designed organizational structure (organigram), with the aim of promoting its understanding, through the description of the objectives and functions inherent to each of the established organizational units and areas, specifying the relationship of dependency of each of them with respect to the others, and includes useful information to familiarize the members of the organization with the objectives, policies, and practices of the Entity.

Therefore, this Organization and Functions Manual has been prepared with the purpose of allowing officials of the Ministry of Health and Sports to obtain a comprehensive understanding of the nature of the organizational units, their products, their location within the organizational structure, the means and channels of communication and coordination, both internal and inter-institutional, as well as the degrees of authority and responsibility.

Thus, the Organization and Functions Manual of the Ministry of Health and Sports was prepared based on the guidelines established by the Basic Rules of the Administrative Organization System and Ministerial Resolution No. 01359 of October 18, 2011, which approves the Organizational Structure of the Ministry of Health and Sports. Therefore, this manual is mandatory for all Organizational Units and faithfully complies with the regulations that provide for the implementation of measures of austerity, rationality, and transparency in public spending, and fully reflects the determined structure and functions.

It should be noted that September 2011 was taken as the cut-off date for the preparation of this document.

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II. PURPOSE OF THE ORGANIZATIONAL AND FUNCTIONS MANUAL

The Organization and Functions Manual of the Ministry of Health and Sports is a useful reference guide for public servants in the performance of the functions of the organizational units that make up the entity's organizational structure.

III. SCOPE

The provisions contained in this Organization and Functions Manual are applicable to and must be strictly complied with by all Organizational Units of the Ministry of Health and Sports.

Decentralized entities, given their administrative, legal, and technical autonomy, must develop their own administrative instruments.

IV. LEGAL BASIS OF CREATION

In 1906, the first steps were taken to organize health care in Bolivia, and the General Directorate of Health was created, which was responsible for the Superintendency of National Hygiene, Health, and Public Assistance Services. During the government of Lt. Col. Germán Busch, on August 20, 1938, the Law creating the Ministry of Hygiene and Health was approved, and through the Law of November 1940, the Ministries of Agriculture and Labor were annexed. Germán Busch, on August 20, 1938, approved the Law creating the Ministry of Hygiene and Health, and by means of a Law of November 1940, the Ministries of Labor and Social Welfare were annexed.

Dr. Alfredo Mollinedo, seeing the administrative needs of the office under his charge, had the Council of Ministers approve the Decree of August 31, 1938, whereby the Ministry of Hygiene and Health took charge of the organization and operation of health and hygiene in the Republic. To this end, two departments were created, one technical and the other administrative. The Technical Department would be headed by a medical professional with the title of Chief Officer, and twelve directorates would operate under his authority with the following specific functions:

- 1. Directorate of Hospitals and Public Assistance.
- 2. Directorate of Tuberculosis and Leprosy Control.
- 3. Directorate of Malaria Control, Tropical Diseases, and Yellow Fever.
- 4. Directorate of Scientific Institutes.
- 5. School Health Department.
- 6. Directorate for the Fight against Venereal Disease and Alcoholism.
- 7. Directorate of Epidemiology and Prophylaxis.

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- 8. Directorate of Industrial, Urban, and Rural Hygiene.
- 9. Directorate of Chemical and Pharmaceutical Services.
- 10. Dental Services Department.
- 11. Directorate of Information and Propaganda.
- 12. Sanitary Engineering.

The Administrative Department (Article 5 of the decree) consisted of eight departments.

The decree pointed out the need to draw up an Organic Statute for the Ministry, which would establish its technical powers and responsibilities, indicating the correspondence of the budget with that of the General Directorate of Public Health. The Decree of June 6, 1939, approved the organic statute of the Ministry of Hygiene and Health in 21 chapters and 14 articles, which constitutes the first regulatory document for the health sector in the country. (Gregorio Mendizábal Lozano; History of Public Health in Bolivia PAHO/WHO 2002; Prisa Ltda.).

Decree Law 09195 of April 30, 1970, modified the legal institutional structure of the government, establishing the Ministry of Social Welfare and Public Health, responsible for preventive medicine, social protection, health recovery, citizen rehabilitation, nutrition, health education, and social security policy.

Subsequently, through Article 19 of Law No. 1493 on Ministries of the Executive Branch and Supreme Decree 23660 of October 12, 1993, the Ministry of Human Development was created, under which the National Health Secretariat was placed, with the objective of ensuring the right to health for the entire population of Bolivia, comprehensive care, and health promotion with popular participation.

As part of the State Reforms, beginning on April 20, 1994, the health sector began a rapid transfer of ownership of health infrastructure and equipment to municipal governments, which assumed their role and helped to renovate the obsolete structure. Resources and economic power were decentralized, but the Central Government retained responsibility for responding to the right to health for the entire population.

With the Popular Participation Law No. 1551 of April 20, 1994, in its Article 13, a new administrative, political, economic, and social system was created in the country, and in the health sector, the transfer of

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property rights over movable and immovable assets related to public health service infrastructure, which until then had belonged to the national government.

Law No. 1788 on the Organization of the Executive Branch, dated September 16, 1997, Article 4 determines the composition of the Executive Branch, which includes the Ministry of Health and Social Welfare, whose mission was to formulate policies and strategies for the sector, as well as to supervise, evaluate, and coordinate the National Health and Social Welfare System.

According to Supreme Decree 24855 dated September 22, 1997, which regulates Law No. 1788 (Organization of the Executive Branch), Law 1493 of September 17, 1993, was repealed and the Ministry of Health and Social Welfare was created, consisting of the Deputy Minister of Health and the Deputy Minister of Social Welfare, to fulfill the political and regulatory role within the Health and Social Welfare System.

By means of Law No. 2446 on the Organization of the Executive Branch and Regulatory Decree No. 26973, "Regulations to the Law on the Organization of the Executive Branch," dated March 27, 2003, the structure of the Ministry of Health and Social Welfare was modified and renamed the Ministry of Health and Sports, incorporating the Vice Ministry of Sports into the structure of the Ministry.

Law No. 3351 dated February 21, 2006, and its implementing regulation, Regulatory Decree No. 28631 dated March 9, 2006, incorporated the Vice Ministry of Traditional and Intercultural Medicine and Health Promotion into the organizational structure of the Ministry of Health and Sports within the Vice Ministry of Sports.

Finally, Supreme Decree No. 29894 of February 7, 2009, states in **Chapter XVI**, Ministry of Health and Sports, Article **89** (Hierarchical Structure) that the hierarchical structure of the Ministry of Health and Sports is as follows:

MINISTER OF HEALTH AND SPORTS

- 44 Deputy Ministry of Health and Promotion
- 45 Directorate General of Health Services
- 46 Directorate General of Health Promotion
- 47 Directorate General of Health Insurance
- 45 Deputy Ministry of Traditional Medicine and Interculturality
- 46 Directorate General of Traditional and Intercultural Medicine
- **46** Deputy Ministry of Sports
- 47 Directorate General for the Promotion of Sports, Physical Education, and Recreation

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1.- Legal Framework

- Political Constitution of the Plurinational State of Bolivia.
- Government Administration and Control Law (SAFCO) No. 1178 dated July 20, 1990.
- Law No. 031 Framework for Autonomy and Administrative Decentralization dated June 19, 2010.
- Universal Maternal and Child Insurance Law No. 2426 and its Regulatory Decrees.
- Law on Sport No. 2770 dated July 7, 2004.
- Law on the Statute of Public Servants No. 2027 dated October 27, 1999.
- Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- Health Code of the Republic of Bolivia.
- Social Security Code.
- Supreme Decree of the Executive Branch (DOE) No. 29894 dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, and Regulatory Decree of the Sports Law.
- Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000.
- Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- Specific Regulations approved by the Ministry of Health and Sports.
- Other provisions relating to the sector.

2.- Main powers assigned by legal mandate

According to Supreme Decree No. 27894 on the Organization of the Executive Branch, the general powers and obligations of the Ministry of Health and Sports are:

, article 90.- (POWERS OF THE MINISTER OF HEALTH AND

SPORTS). The powers of the Minister of Health and Sports, within the framework of the powers assigned to the central level by the Political Constitution of the State, are as follows:

a) To formulate, enact, and evaluate compliance with health programs within the framework of the country's development.

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- b) Regulate, plan, control, and manage the National Health System, which comprises the short-term social security, public and private for-profit and non-profit, and traditional medicine sectors.

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- c) Monitor compliance with and enforcement of public health regulations.
- d) Guarantee the health of the population through promotion, disease prevention, cure, and rehabilitation.
- e) Exercise stewardship, regulation, and oversight of the entire health system.
- f) Formulate, develop, supervise, and evaluate the implementation of the health care model.
- g) Promote traditional medicine and its articulation with Western medicine, respecting the precepts of interculturality.
- h) Formulate nutrition and food security policies and plans.
- i) Formulate policies, strategies, and plans for prevention, rehabilitation, and reintegration for drug-dependent individuals.
- j) Regulate the operation of all human resources training and education entities in the health sector in coordination with the Ministry of Education.
- k) Formulate policies and implement programs promoting physical and mental health.
- 1) Establish an adequate gender balance in entities under the Ministry.
- m) Establish levels of coordination between the Ministry of Institutional Transparency and the Fight against Corruption and the Vice Ministry of Transparency and the Fight against Corruption for the detection, monitoring, and punishment of cases of corruption.
- n) Develop medical audit standards that evaluate the quality of health care services to determine cases of medical malpractice.
- O) Develop standards and regulations for the practice of health professionals.
- p) Formulate human resources development policies in health; establish the National Council for Higher Education in Health, developing policies for the integration of teaching and care.
- q) Promote policies and programs for the prevention, rehabilitation, training, and reintegration of persons with disabilities.
- r) Develop standards for the health registration of medicines and food for human consumption.
- S) Develop standards for the opening and evaluation of private health services: clinics, hospitals, laboratories, pharmacies, and drug distributors.
- t) Promote agreements with human resources training institutions for the development of intercultural and gender equality programs applicable to the health sector.
- u) Promote policies for relationship building, coordination, and cooperation with international organizations, aligned with sectoral development and national health policy.
- V) Promote, develop, and implement the Professional and Healthcare Career Path.

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- W) Promote and sponsor rules and regulations for social participation at the national, departmental, municipal, and local levels.
- X) Develop rules and regulations for administrative decentralization within the framework of departmental, municipal, and rural organization autonomy.
- y) Develop rules and regulations governing the structure, operation, and oversight of decentralized and deconcentrated public institutions.
- z) Promote joint inter-institutional coordination programs with the Armed Forces and National Police for immediate response in emergencies and disasters.
- aa) Develop and implement policies that promote access to sports.
- bb) Design and implement policies that promote the development of physical culture and sports at the preventive, recreational, educational, and competitive levels.
- cc) Promote and develop recreation and sports policies and programs.

Article 91.- (POWERS OF THE DEPUTY MINISTRY OF HEALTH AND

PROMOTION). The powers of the Vice Ministry of Health and Promotion, within the framework of the powers assigned to the central level by the Political Constitution of the State, are as follows:

- a) Coordinate actions for the formulation, execution, and evaluation of general health policy within the framework of the implementation policies of the General Plan for Economic and Social Development.
- b) Develop rules and regulations for the Single Health System.
- c) Develop rules and regulations for the implementation of Universal Health Insurance.
 - d) Coordinate the implementation of the new SAFCI policy.
- e) Develop rules, regulations, and protocols for quality control of health services, including medical audits and control of medical malpractice.
- f) Develop rules and regulations for the networks of the Unified Health System.
- g) Coordinate the coordination of public policies, national health strategies, transparency and anti-corruption strategies, mechanisms for participation and social control, and efficiency in management and health services among national, departmental, municipal, community, and indigenous peasant authorities.
- h) Propose rules, regulations, and guidelines to control and supervise the National Health System.
- i) Propose rules for the registration of medicines, supplies, food, and beverages for human consumption.
- j) Develop standards for the authorization, operation, and supervision of health service providers, medical professionals, and all health care professionals and workers.

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k) Coordinate and promote the development of rules and regulations for the operation of human resources training and education entities, within the framework of human development policies and teaching-care integration

- 1) Coordinate and chair the CNIDAI.
- m) Developing rules and regulations for the prevention, control, and treatment of all health programs under the Ministry's jurisdiction, in an integrated manner.
- n) Coordinate, program, and arrange international cooperation within the framework of agreements signed by the country.

Article 92.- (POWERS OF THE DEPUTY MINISTRY OF TRADITIONAL MEDICINE

TRADITIONAL AND INTERCULTURAL MEDICINE). The powers of the Vice Ministry of Traditional and Intercultural Medicine, within the framework of the powers assigned to the central level by the Political Constitution of the State, are as follows:

- a) Design and propose policies for the promotion of traditional medicine and its articulation with academic or university medicine, within the framework of interculturality and the ethnocultural adaptation of health services.
- b) To design, propose, and develop a comprehensive model for the promotion and advancement of family and community health, respecting interculturality in communities, peoples, suyus, marcas, ayllus, tentas, capitanías, and other territorialities and forms of political management in the country.
- c) Incorporate and develop traditional medicine practices into the Unified Health System and implement a system for registering and codifying traditional and alternative therapies, incorporating them into the national pharmacopoeia.
- d) Accredit the human resources that carry out the practice of traditional medicine and establish protocols for standards and procedures for traditional and alternative health care.
- e) Promote research into traditional medicine and interculturality in health services, and coordinate service networks and social networks with the practice of traditional medicine.
- f) Implement rules and regulations regarding the protection of intellectual property rights for all pharmacopoeia related to traditional medicine.
- g) Develop rules and regulations for the practice of traditional medicine in the sectors of traditional doctors, midwives, and naturopaths.
- h) Registration and certification of traditional doctors, midwives, and naturopaths.

In Article 93.- (POWERS OF THE DEPUTY MINISTRY OF SPORTS).

The powers of the Vice Ministry of Sports, within the framework of the powers assigned to the central level by the Political Constitution of the State, are as follows:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



| ADMINISTRATIVE | ODCANIZATION | CVCTEM |
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| ADMINISTRATIVE | UKGANIZATION | SISILM |

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- a) To implement and develop policies for the promotion of physical activity, educational, competitive, professional, amateur, and recreational sports.
- b) Incorporate sports into the education system's programs, in coordination with the Ministry of Education.
- c) Support the development and maintenance of sports infrastructure and equipment by generating national and international financial resources.
- d) Regulate and coordinate actions with public and private entities and institutions related to sport.
- e) Regulate and supervise the maintenance of sports infrastructure.
- f) Promote the physical and mental health of the entire national, departmental, and regional population, as well as indigenous and rural communities, within the scope of its competence.
- g) Carry out activities to prevent the use and abuse of illegal drugs and narcotics, in coordination with educational institutions throughout the system, at both professional and amateur levels.

3.- Political and social mandate of the Health Sector

To guarantee the full exercise of the right to health, inclusion, and access to health for all people, the construction of the Single Health System within the framework of the intercultural Community Family Health policy, eradicating poverty and inequality in order to Live Well.

4.- Vision of the Health Sector for 2020

By 2020, the population will fully exercise its right to health on equal terms, will have improved its overall health status and will live well; it will have access to free universal care in the Single Intercultural Community Family Health System, which provides quality care and functional service networks.

Individuals, families, and communities develop healthy practices and participatory social management, in coresponsibility with health personnel and in interaction with different development sectors.

The Ministry of Health and Sports exercises stewardship over the health sector within the framework of autonomy, ensuring the fulfillment of sectoral objectives throughout the territory.

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



| ADMINISTRATIVE | ORGANIZATION | CVCTFM |
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V. APPROVAL, DISSEMINATION, AND UPDATE

In accordance with the Basic Rules of the Administrative Organization System, this document is approved by the Highest Executive Authority, through a Ministerial Resolution, and must be disseminated and applied in all organizational units of the Ministry's organizational structure, being mandatory knowledge and compliance for all public officials of this State Portfolio, within the scope of their competence.

The review and updating of this manual is the responsibility of the General Directorate of Planning, through the appropriate channels, which will be responsible for this task within the framework of the provisions established by the Administrative Organization System and the governing body of the system.

Likewise, and in accordance with point 11 of the Basic Rules of the Administrative Organization System, the organizational structure of the entity shall be adapted immediately upon approval of the Annual Operations Program and Budget, and when internal and/or external circumstances justify it, within the framework of these rules and the legal provisions in force regarding organization.

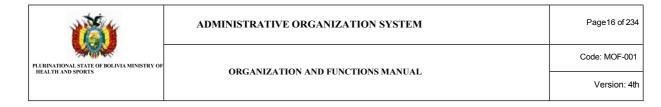
VI. DESCRIPTION OF THE ORGANIZATIONAL STRUCTURE OF THE MINISTRY OF HEALTH AND SPORTS.

The Ministry of Health and Sports, in compliance with Supreme Decree No. 27894 on the Organization of the Executive Branch, has established the Organizational Structure and has prepared this Organization and Functions Manual, with the organizational charts of each of the organizational units, in which contract personnel whose term of employment is equal to or greater than 6 months have been considered.

It is also important to mention that the classification of organizational units is structured as follows:

- Substantive: Whose functions contribute directly to the fulfillment of the objectives of the Ministry of Health and Sports.
- Administrative: Whose functions contribute indirectly to the fulfillment of the Ministry's objectives and provide services to the substantive units for their operation.

| | NAME | POSITION | DATE | SIGNATURE |
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Advisory: These units perform advisory functions and do not exercise line authority over the other units in this State Portfolio.

The Organizational Structure is composed of the following organizational units, which, due to their level of contribution to the achievement of strategic and management objectives, are organized into the following hierarchical levels:

1. Regulatory and Executive

1.1 Ministerial Office

2. Councils

- 2.1 Assemblies, Committees, Health and Sports Councils
- 2.2 Technical Secretariat of CONAN CONAN/PMDC Technical Committee Unit

3. Support and Control

- 3.1 Office of the Minister Chief of Staff
- 3.2 Social Communication Unit
- 3.3 Transparency Unit
- 3.4 Internal Audit Unit
- 3.5 Directorate General for Administrative Affairs
 - 3.5.1 Financial Unit
 - 3.5.2 Administrative Unit
 - 3.5.3 Human Resources Unit
 - 3.5.4 Program and Project Management Unit
- 3.6 Directorate General for Legal Affairs
 - 3.6.1 Legal Analysis Unit
 - 3.6.2 Legal Management Unit
- 3.7 Directorate-General for Planning
 - 3.6.1 Strategic Planning Unit
 - 3.6.2 National Health Information System Unit (SNIS)

4. Planning and Coordination

- 4.1 Deputy Ministry of Health and Promotion
- 4.2 Deputy Ministry of Traditional Medicine and Interculturality
- 4.3 Deputy Ministry of Sports

5. Operations

- 5.1 General Directorate of Health Services
- 5.2 Directorate General of Health Insurance
- 5.3 Directorate General of Traditional and Intercultural Medicine
- 5.4 Directorate General of Health Promotion

6. Implementation

6.1 Medicines and Health Technology Unit

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| | PLURINATIONAL STATE OF BOLIVIA MINISTRY OF HEALTH AND SPORTS | ORGANIZATION AND FUNCTIONS MANUAL |

6.2 Health Service Networks and Quality Unit

- 6.3 Epidemiology Unit
- 6.4 Early Childhood Development Unit
- 6.5 Public Insurance Unit
- 6.6 Health Promotion Unit
- 6.7 Nutrition Unit
- 6.8 Community Health and Social Mobilization Unit
- 6.9 Disability Unit
- 6.10 Juana Azurduy Technical Unit
- 6.11 National Programs and Projects

Pursuant to Article 27 of Law No. 1178 on Government Administration and Control, the following organizational units, given their administrative, legal, and technical autonomy, develop their own administrative instruments, which form part of this Manual of Organizations and Functions.

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7. Programs and Projects

- 7.1 Operations Manual for the Expanding Access and Reducing Inequality in Health Project (APL III).
- 7.2 Operations Manual of the Technical Secretariat of CONAN CONAN/PMDC Technical Committee Unit.
- 7.3 Comprehensive Care for Kidney Disease in Bolivia.
- 7.4 National Oral Health Prevention.
- 7.5 National Oral Health Program
- 7.6 Project to Support the Strengthening of the Health System (GAVI FSS).
- 7.7 Administrative Unit for Projects in France.
- 7.8 Project to Strengthen Technology Management.
- 7.9 IDB Projects 1839 and 2252.

8. Decentralized Entities

- 8.1 National Center for Tropical Diseases (CENETROP).
- 8.2 National Health Insurance Institute (INASES).
- 8.3 National Institute of Health Laboratories (INLASA).
- 8.4 La Paz School of Health.
- 8.5 Bolivian-Japanese Technical Health School Cochabamba.
- 8.6 National Center for High Performance Sports (CENARD).

9. Decentralized Entities

- 9.1 National Institute of Occupational Health (INSO).
- 9.2 Bolivian Institute for the Blind (IBC).

| | NAME | POSITION | DATE | SIGNATURE |
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| PLURINATIONAL STATE OF BOLIVIA MINISTRY OF HEALTH AND SPORTS | ADMINISTRATIVE ORGANIZATION SYSTEM | Page18 of 234 |
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| | ORGANIZATION AND PUNCTIONS MANUAL | Code: MOF-001 |
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- 9.3 Bolivian Institute of Sport, Physical Education, and Recreation (BOLIVIA DEPORTES).
- 9.4 Sports Investment Fund.
- 9.5 National Committee for Persons with Disabilities (CONALPEDIS).
- 9.6 Supply Supply Center (CEASS).
- 9.7 National Charity and Health Lottery (LONABOL).
- 9.8 National Health Fund.
- 9.9 Oil Workers' Health Fund.
- 9.10 State Health Bank Fund.
- 9.11 Health Fund of the National Road and Related Services Service.
- 9.12 University Social Security.
- 9.13 CORDES Health Fund.
- 9.14 Delegated Insurance.
- 9.15 Private Banking Health Insurance.
- 9.16 Departmental Health Services.

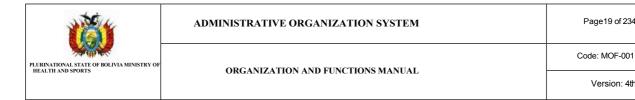
General Considerations.

This document, "Organization and Functions Manual, fourth edition," was compiled from information gathered in June and July 2011.

The survey, cross-referencing of information, and construction of the organizational charts were carried out between September and October 2011.

Due to the fact that the Ministry of Health and Sports is in the process of migrating to the new health regulations, the "Single Health System," the decision was made, for methodological purposes, to include the substantive areas under the Epidemiology Unit in order to establish more clearly their organizational nature and to see the distribution of existing human resources. as well as the Directorates-General that have organizational areas providing technical support.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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ORGANIZATIONAL STRUCTURE OF THE MINISTRY OF HEALTH AND SPORTS, APPROVED BY MINISTERIAL RESOLUTION No. 1359 OF OCTOBER 18, 2011

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |

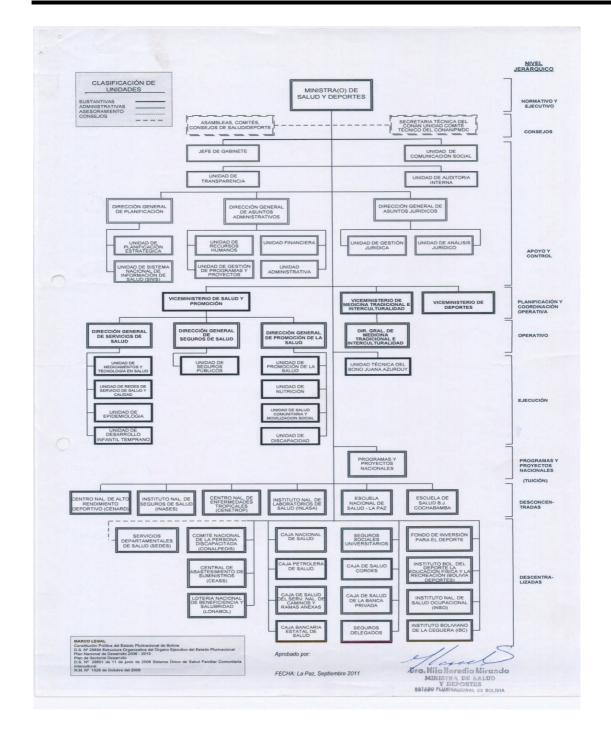


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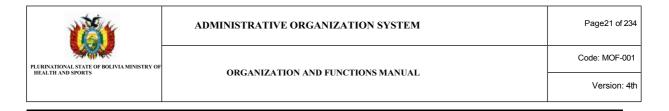
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ORGANIZATION AND FUNCTIONS MANUAL

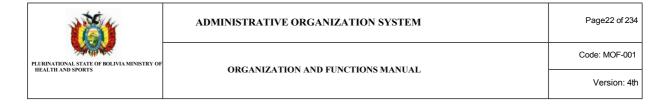


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ORGANIZATIONA L AND FUNCTIONS

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



MANUAL – REGULATORY AND EXECUTIVE

 Office of the Minister of Health and Sports – Chief of Cabinet

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 1.NAMEOFTHEUNIT: | |
|------------------|--|
| | |

OFFICE OF THE MINISTER OF HEALTH AND SPORTS – CHIEF OF STAFF

- a. Hierarchical Level:
- b. Type of Organizational Unit:
- c. Dependency:
- d. Dependent Functional Units:

Regulatory and Executive

Substantive

PRESIDENT OF THE PLURINATIONAL STATE OF BOLIVIA

- Office of the Chief of Staff ().
- Internal Audit Unit.
- Transparency Unit.
- Social Communication Unit.
- Juana Azurduy Technical Unit.
- General Directorate of Planning.
- Directorate General of Administrative Affairs.
- Directorate General of Legal Affairs.
- Deputy Ministry of Health and Promotion.
- Deputy Ministry of Traditional Medicine and Interculturality.
- Deputy Ministry of Sports.
- Decentralized and Deconcentrated Institutions.
- Sectoral Programs and Projects.
- International Relations Area.
- Parliamentary Affairs Area.

2. NATURE:

- **a.** Formulate, enact, and evaluate compliance with health programs within the framework of the country's development.
- **b.** Regulate, plan, control, and manage the National Health System, which comprises the short-term social security, public and private for-profit and non-profit, and traditional medicine sectors.
- **c.** Monitor compliance with and primacy of public health regulations.
- **d.** Ensuring the health of the population through promotion, disease prevention, cure, and rehabilitation.
- e. Exercise stewardship, regulation, and oversight of the entire health system.
- *f.* Formulate, develop, supervise, and evaluate the implementation of the healthcare model.
- g. Promote traditional medicine and its integration with Western medicine, respecting the principles of interculturality.
- **h.** Formulate nutrition and food security policies and plans.
- *i.* Formulate policies, strategies, and plans for the prevention, rehabilitation, and reintegration of drug-dependent individuals.
- j. Regulate the operation of all entities that train and educate human resources in the health sector, in coordination with the Ministry of Education.
- **k.** Formulate policies and implement programs promoting physical and mental health.

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- **l.** Establish an adequate gender balance in agencies under the Ministry.
- **m.** Establish levels of coordination between the Ministry of Institutional Transparency and the Fight against Corruption, and the Vice Ministry of Transparency and the Fight against Corruption, for the detection, monitoring, and punishment of cases of corruption.
- **n.** Develop medical audit standards that evaluate the quality of health care services to determine cases of medical malpractice.
- **0.** Develop standards and regulations for the practice of health professionals.
- **p.** Formulate human resources development policies in health; establish the National Council for Higher Education in Health, developing policies for the integration of teaching and care.
- q. Promote policies and programs for the prevention, rehabilitation, training, and reintegration of persons with disabilities.
- **r.** Develop health registration standards for medicines and food for human consumption.
- S. Develop standards for the opening and evaluation of private health services: clinics, hospitals, laboratories, pharmacies, and drug distributors.
- **t.** Promote agreements with human resources training institutions for the development of intercultural and gender equality programs applicable to the health sector.
- **U.** Promote policies for relations, coordination, and cooperation with international organizations, aligned with sectoral development and national health policy.
- v. Promote, develop, and implement the Professional and Health Career.
- w. Promote and sponsor rules and regulations for social participation at the national, departmental, municipal, and local levels.
- **x.** Develop rules and regulations for administrative decentralization within the framework of departmental, municipal, and rural organization autonomy.
- y. Develop rules and regulations governing the structure, operation, and oversight of decentralized and deconcentrated public institutions.
- Promote joint inter-institutional coordination programs with the Armed Forces and National Police for immediate response to emergencies and disasters.
- aa. Develop and implement policies that promote access to sports.
- **bb.** Design and implement policies that promote the development of physical culture and sports at the preventive, recreational, educational, and competitive levels.
- **cc.** Promote and develop recreation and sports policies and programs.
- **dd.** Represent the Ministry of Health and Sports at international events.
- ee. Represent the Ministry of Health and Sports in the signing of international and national agreements, according to the area of competence.
- ff. Carry out administrative actions to support the office in matters of international relations with cooperation agencies and international entities in the field of health. (International Relations Area).
- **gg.** Maintain optimal relations with the Legislative Branch, within the framework of the Regulations of the Chambers of Senators and Deputies, the Regulations and Manual for Public Hearings, and other mechanisms of Parliamentary Action (International Relations Area).
- **hh.** Facilitate the oversight role of the health sector through minutes of communication, requests for written reports, requests for oral reports, and interpellations (International Relations Area).
 - Facilitate the provision of information in the relevant areas in accordance with the subjects of parliamentary requests (International Relations Area).
- jj. Preparation of reports in coordination with Deputy Ministers, Directors General, Heads of Unit, and Program Coordinators and Technicians () from the areas involved in the requests requested (International Relations Area).

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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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kk. Manage the review and signature of the highest executive authority, after which the response reports are sent to the President of the Plurinational State of Bolivia for referral to the Senate or Chamber of Deputies, as appropriate (International Relations Area).

3. RULES TO BE FOLLOWED:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law No. 2426 on Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **h.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- j. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- k. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- *l.* Health Code of the Republic of Bolivia.
- m. Social Security Code.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- $\textbf{\textit{0.}} \quad \textit{General Regulations of the Chamber of Deputies and the Plurinational Legislative Assembly}.$
- **p.** General Regulations of the Senate.
- **q.** Specific Regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | | |
|--|---|--|--|
| a. Draft laws. b. Draft Supreme Decrees. c. Policies, plans, and programs for the health sector within the framework of the country's development policies. d. Inter-institutional agreements signed with civil society organizations, non-governmental organizations, and other related organizations. and other related to | a. Coordination of international public relations and protocol for the Ministry. b. Attention to communication minutes and requests for reports formulated by the Legislative Branch. c. Coordination on topics of interest with other State entities and institutions of external cooperation. | | |

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



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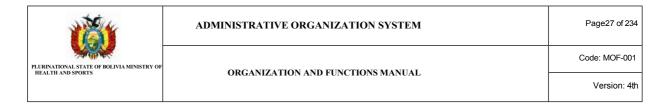
ORGANIZATION AND FUNCTIONS MANUAL

| f. Bi-Ministerial Resolutions g. Multiministerial Resolutions. h. Annual Operational Program for the Area. 5. COORDINATION RELATIONSHIPS: | e. Appointment of Ministry personnel in accordance with the rules and procedures established by the Personnel Management System. f. Management and coordination of issues of interest with other State entities and international institutions. g. Coordination of Technical Councils. |
|--|--|
| Internal a. Dependent vice ministries. | Media and Communication Channels a. Cites. |

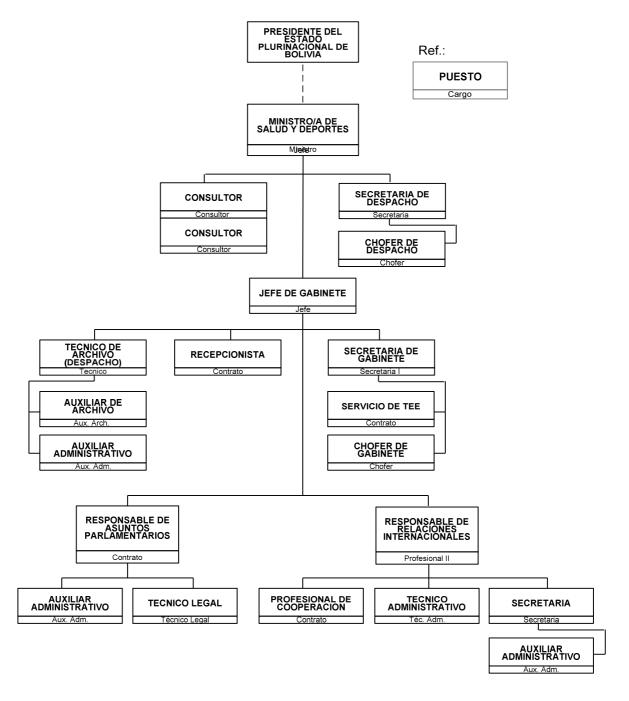
b. Directorates General. **b.** Internal Notes. c. Support and Control Units.d. Decentralized Entities. c. Roadmaps. Circulars, Instructions, Communications.

| e. f. | Decentralized Entities. Technical Council. | e. f. g. h. i. | Memoranda. Technical Council Minutes. Ministerial Resolutions. Email. Others. |
|----------------------------|--|----------------------------|---|
| | External | | Media and Communication Channels |
| a. b. c. d. | Entities dependent on the Executive Branch Entities dependent on the Judicial Branch Departmental Health Services (SEDES). Health Networks. | a. b. c. d. | Cites. Reports. Communication Minutes. Cabinet Meeting Minutes. |
| e. f. g. h. i. | Departmental Autonomous Governments Municipal Autonomous Governments Decentralized Entities Under Supervision. International Organizations. Organizations Non- Governmental Organizations Related to the Sector. Senate. | e. f. | Email. Other. |
| k. l. m. | House of Representatives. State Comptroller General. Civil Organizations | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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SUPPORT AND CONTROL

- Internal Audit Unit
- Transparency Unit
- Social Communication Unit
- General Directorate of Administrative Affairs
 - > Financial Unit
 - Administrative Management Unit
 - > Human Resources Unit
 - Program and Project Management Unit
 - Directora t e General for Legal Affairs
 - r Legal Analysis Unit
 - Legal Management Unit
 - Planning Directorate General
 - > Strategic Planning Unit
 - > National Health Information System Unit

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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1. NAME OF THE UNIT:

SOCIAL COMMUNICATION UNIT

a. Hierarchical Level:

c. Dependency:

Support and Control

b. Type of Organizational Unit:

Administrative
OFFICE OF THE MINISTER OF HEALTH AND SPORTS

d. Functional Areas Under Its Authority:

None

2. NATURE:

- **a.** Provide informational support to the Minister, Deputy Ministers, Directors General, and Unit Heads on activities concerning the Ministry of Health and Sports.
- b. Coordinate with the Ministry of Communication on activities and information related to the Ministry of Health and Sports.
- **c.** Disseminate the activities of the Organizational Units of the Ministry of Health and Sports, its decentralized and deconcentrated institutions
- **d.** Coordinate relations and information on the results of the organizational units of the Ministry of Health and Sports with television, radio, and print media.
- e. Analyze, record, and systematize information related to the Ministry of Health and Sports.
- **f.** Coordinate with the Organizational Units of the Ministry of Health and Sports to contract media outlets for the dissemination of television spots, radio spots, and newspaper publications.
- $\textbf{g.} \quad \textit{Analyze, record, and systematize information related to the Ministry of Health and Sports.}$

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- Political Constitution of the Plurinational State of Bolivia. a.
- b. Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- Law 3323 Health Insurance for the Elderly
- Law 2426 Universal Maternal and Child Insurance f.
- Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March j. 22, 2005.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- Decree Law 14100 of November 5, 1976, Articles 1 and 2.
- m. Health Code of the Republic of Bolivia.
- n. Social Security Code.
- 0. Regulations on Civil Service Liability approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- p. Specific Regulations approved by the Ministry of Health and Sports.
- **q.** Other provisions relating to the sector.

4. PRODUCTS:

| and/or news reports. b. Annual Operational Program of the Unit. b. Evaluation of communication programs and campaigns the Organizational Units, Programs and Projects, a Decentralized and Deconcentrated Entities of the Minist of Health and Sports. c. Advising on communication issues to the Organization Units, Programs and Projects, and Decentralized and Deconcentrated Entities of the Ministry of Health and Sports. | Standards | | Services | | | |
|---|------------|------------|-------------------------|---------|------------|--|
| b. Evaluation of communication programs and campaigns the Organizational Units, Programs and Projects, a Decentralized and Deconcentrated Entities of the Minis of Health and Sports. c. Advising on communication issues to the Organizatio Units, Programs and Projects, and Decentralized a Deconcentrated Entities of the Ministry of Health a Sports. d. Coordinate information activities with various national of the Coordinate information activities with various national of the Organization and Projects and Decentralized and Deconcentrated Entities with various national of the Organization activities with various national of the Organization and Projects and Decentralized and Deconcentrated Entities of the Ministry of Health and Sports. | a. | Reports | | | a. | Advising the Minister and senior officials of the Ministry Health and Sports on matters of communication a |
| the Organizational Units, Programs and Projects, a Decentralized and Deconcentrated Entities of the Minis of Health and Sports. C. Advising on communication issues to the Organizatio Units, Programs and Projects, and Decentralized a Deconcentrated Entities of the Ministry of Health a Sports. d. Coordinate information activities with various national of | <i>b</i> . | Annual Ope | erational Program of th | e Unit. | | institutional information. |
| Units, Programs and Projects, and Decentralized a Deconcentrated Entities of the Ministry of Health a Sports. d. Coordinate information activities with various national a | | | | | <i>b</i> . | Evaluation of communication programs and campaigns the Organizational Units, Programs and Projects, a Decentralized and Deconcentrated Entities of the Minist of Health and Sports. |
| · · · · · · · · · · · · · · · · · · · | | | | | c. | Advising on communication issues to the Organization Units, Programs and Projects, and Decentralized a Deconcentrated Entities of the Ministry of Health a Sports. |
| | | | | | d. | Coordinate information activities with various national a international media outlets |
| | | | | | | |
| | | | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| | international media outlets. |
|---|---|
| 5. COORDINATION RELATIONSHIPS: | |
| Internal | Media and Communication Channels |
| a. Ministerial Office. b. Deputy Ministries. c. Directorates General. d. Unit Heads. | a. Cites b. Internal Notes. c. Roadmaps. d. Circulars. |

e.

d. Email.

Memoranda

Media and Communication Channels

| Decentralized Entities Under Supervision. | | a. | Appointments. |
|---|------------|-----------|---------------|
| Central Government Entities | | b. | Reports. |
| Entities of the Governments | Autonomous | C | Invitations |

6. ORGANIZATIONAL CHART

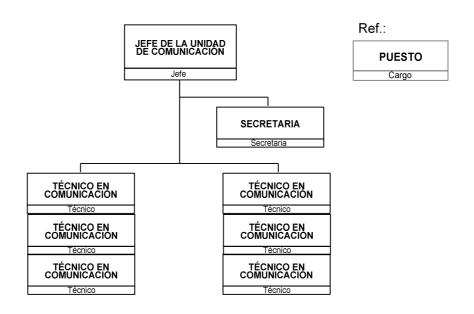
a. b. c.

e. Programs and Projects.

f. Decentralized Institutions.g. Decentralized institutions.

External

Regional, Municipal, and Provincial Governments.



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT: TRANSPARENCY UNIT

a. Hierarchical Level: Support and Control b. Type of Organizational Unit: Administrative

OFFICE OF THE MINISTER OF HEALTH AND SPORTS c. Department:

d. Functional Areas: None

2. NATURE:

- **a.** To ensure transparency in the public management of the Ministry of Health and Sports.
- **b.** Ensure access to public information from the Ministry of Health and Sports.
- C. Promote ethics among public servants in the Ministry of Health and Sports.
 d. Develop mechanisms for the implementation of social control.

- e. Coordinate and evaluate the results of accountability reports.
 f. Establish coordination levels regarding transparency at the Ministry of Health and Sports.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly.
- f. Law 2426 Universal Maternal and Child Insurance.
- g. Law 2341 Administrative Procedure.
- h. Law 1737 on Medicines.
- i. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- j. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- K. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- m. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- n. Supreme Decree No. 181 Basic Rules of the Goods and Services Administration System.
- **0.** Supreme Decree No. 27113 Regulations on Administrative Procedure.
- **p.** Health Code of the Republic of Bolivia.
- q. Social Security Code.
- **r.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- S. Basic Rules of the Planning System.
- t. Basic Rules of the Public Investment System, R.S. 216768 dated June 18, 1996.
- u. Basic Rules of the Operations Programming System, approved by Supreme Resolution No. 216784 dated August 16, 1996.
- v. Basic Rules of the Administrative Organization System, approved by Supreme Resolution No. 217055 dated May 20, 1997.
- w. National Health Quality Project.
- *X.* Specific Regulations approved by the Ministry of Health and Sports.
- y. Other provisions relating to the sector.

4. PRODUCTS:

| Standards | | | Services | | | | |
|-----------|---|----------|---|--|--|--|--|
| a. | Transparency Regulations of the Ministry of Health and Sports. | a. | Advising the Minister of Health and Sports on transparency issues. | | | | |
| b. c. | Code of Ethics of the Ministry of Health and Sports. Annual Operational Program of the Unit. | b. c. | Providing technical assistance in activities related to accountability. Coordinate the accountability of | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| | decentralized institutions decentralized and decentralized institutions. | | |
|--|--|--|--|
| | d. Train and incorporate men and women from social organizations for active participation in issues related to accountability monitoring and social control. | | |
| | e. Promote and coordinate within the Ministry of Health and Sports and at the national level the implementation of mechanisms that allow citizens access to information and/or documentation. | | |
| | f. Receive requests, manage and deliver the requested information. | | |
| | g. Receipt, investigation, and follow-up of complaints, claims, acts lacking transparency and/or contrary to ethics, until the issuance of conclusive reports. | | |
| | | | |
| | | | |
| 5. COORDINATION RELATIONSHIPS: | | | |
| Internal | Media and Communication Channels | | |
| a. Ministerial Office. | a. Internal Notes. | | |
| b. Deputy Ministries. | b. Circulars. | | |
| c. Directorates General. | c. Appointments. | | |
| d. Unit Headquarters. | d. Memoranda. | | |
| e. Decentralized Units. | e. Technical Council Minutes. | | |
| f. Programs and Projects. | f. Technical Meeting Minutes. | | |
| g. Technical Meetings. | g. Reports. | | |
| | h. Roadmaps. | | |
| | i. Email. | | |
| External | Media and Communication Channels | | |
| a. All ministries that are members of the executive branch. | a Cites | | |
| 3 | a. Cites. b. Reports. | | |
| b. Institutions related to the SAYCO Government Administration and Control Systems. | 1 | | |
| c. Governorates | c. Instructions. d. Circulars. | | |
| d. Departmental Health Services (SEDES). | | | |
| e. Decentralized and supervised entities. | e. Email. | | |
| Decom united und super vised citates. | | | |
| | | | |
| | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



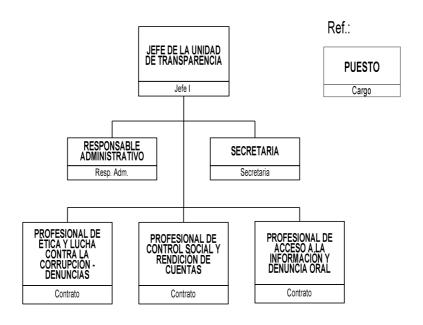
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| · c | T | N T. | <i>C</i> |
|-----|------------------------|-------------|---------------------|
| 1. | Institutions | No | Government agencies |
| | related to the sector. | | |
| g. | Social organizations. | | |
| | | | |
| | | | |

6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT: INTERNAL AUDIT UNIT

a. Hierarchical Level:Support and Control**b.** Type of Organizational Unit:Administrative

C. Department: OFFICE OF THE MINISTER OF HEALTH AND SPORTS

d. Functional Areas:

• None.

2. NATURE:

- **11.** To evaluate the degree of compliance and effectiveness of the Administration and Control Systems established in Law No. 1178, by conducting periodic audits of the Ministry of Health and Sports and the entities under its supervision, as well as the internal control instruments incorporated therein.
- **b.** Conduct special audits of the Ministry of Health and Sports and entities under its supervision.
- c. Determine the reliability of the records and financial statements of the Ministry of Health and Sports.
- **d.** Analyze the results and efficiency of the operations of the Ministry of Health and Sports and its subordinate entities.
- **e.** Contribute to the fulfillment of institutional objectives by advising the Minister of Health and Sports.
- f. Implement the plans and programs designed and approved by the Ministry and the Executive Branch.
- **g.** Coordinate and execute activities, technical tasks, and operations under the responsibility of the Unit, complying with established management goals.
- **h.** Follow up on internal control observations established in internal audit reports, as well as in external audit consultant reports.
- i. Not participate in any other administrative operation or activity and report to the highest executive authority of the entity, whether collegiate or not, formulating and executing the program of activities with complete independence.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Law No. 1178 on Government Administration and Control dated July 20, 1992.
- C. Law No. 004 on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" dated March 31, 2010.
- d. Law No. 2027 on the Statute of Public Officials, dated October 27, 1999.
- **e.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 2637 dated June 29, 2001.
- f. Regulations for the Exercise of the Powers of the Comptroller General of the State, approved by Supreme Decree No. 23215.
- g. Government Auditing Standards, approved by Resolution CGR/026/2005.
- **h.** Principles, General and Basic Standards of Government Internal Control, approved by Resolution CGR-1/070/2000.
- i. Law No. 2770 on Sports, dated July 7, 2004.
- j. Law No. 3323 Health Insurance for the Elderly.
- k. Law No. 2426 on Universal Maternal and Child Insurance.
- Law No. 031 Framework for Autonomy and Decentralization "Andrés Ibáñez" of July 19, 2010, 2008.
- **m.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- **n.** Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- 0. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- **p.** Health Code of the Republic of Bolivia.
- q. Social Security Code.
- r. Decree Law No. 14100 of November 5, 1976, Articles 1 and 2.
- **S.** Specific regulations approved by the Ministry of Health and Sports.
- *t.* Other provisions relating to the sector.

4. PRODUCTS:

| | Audits | | Services |
|----------|--|----------------|--|
| a. b. c. | Audit reports on the reliability of records and financial statements of the Ministry of Health and Sports approved by the Comptroller General of the State. Special audit reports on the Ministry of Health and Sports and decentralized institutions of the Ministry, approved by the Comptroller General of the State. Follow-up audit reports on the implementation of internal control recommendations approved by the Comptroller General of the State. State Comptroller General. | a. b. c. | Advice to the Minister and senior officials of the Ministry of Health and Sports. Evaluation of the Internal Audit Unit staff. Evaluation and monitoring of compliance with the recommendations or observations of the Comptroller General of the State. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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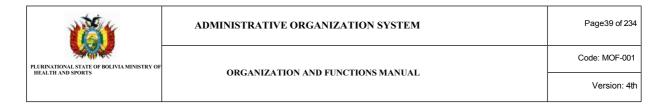
| d. | Financial audit reports on decentralized institutions |
|----|---|
| | decentralized |
| | and decentralized institutions of |
| | the Ministry of Health and Sports approved by the Comptroller |
| | General of the State. |
| e. | Audit reports on the Administration and Control Systems |

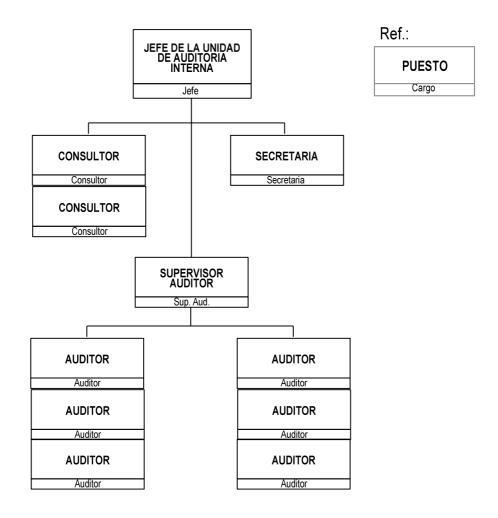
- e. Audit reports on the Administration and Control Systems (SAYCO) of the Ministry of Health and Sports and decentralized institutions by the Comptroller General of the State.
- **f.** Special audit reports with indications of public service liability.
- **g.** Schedule and evaluation reports of the Internal Audit Unit staff.
- **h.** Annual Operating Program of the Unit.

5. COORDINATION RELATIONSHIPS:

| Internal | | Means and channels of communication |
|----------------|--|---|
| a. b. c. | Ministerial Office. Directorates-General. Unit Heads. | a. Correspondenceb. Internal Notesc. Audit Reports |
| d. e. | Programs and Projects. Decentralized Units. | d. Memoranda.e. Circularsf. Minutes. |
| | External | Media and Communication Channels |
| a. b. c. | Comptroller General of the State. Decentralized Entities Under Supervision. Entities of the Government Central and Departmental. | a. Correspondence. b. Audit reports c. Meeting Minutes. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF UN | NIT: |
|---------------|------|
|---------------|------|

GENERAL DIRECTORATE OF ADMINISTRATIVE AFFAIRS

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Dependent Functional Units:

Support and Control Administrative

OFFICE OF THE MINISTER OF HEALTH AND SPORTS

- Financial Unit.
- Administrative Unit.
- Human Resources Unit.
- Program and Project Management Unit.
- Systems and IT Department.

2. NATURE:

- **a.** To direct and carry out all administration and finance for the central structure of the Ministry, within the framework of current legal regulations.
- **b.** Develop, implement, and supervise the application of financial and non-financial systems established in Law No. 1178 of July 20, 1990, on Government Administration and Control.
- **c.** Provide technical assistance within its area of competence, when required.
- **d.** Advise and support the Minister, Deputy Ministers, and other organizational units within the structure of the Ministry of Health and Sports on administrative matters.
- **e.** Sign administrative resolutions to resolve matters within its competence.
- **f.** Represent the central structure of the Ministry of Health and Sports in administrative and financial matters.
- ${\it g.}$ Perform the functions and tasks delegated by the Minister.
- **h.** Prepare and submit, through its units, audited financial statements in compliance with current legal regulations.
- i. Manage the organization and supervise the library, central archive, and computer systems of the central structure of the Ministry of Health and Sports.
- j. Execute the plans and programs designed and approved by the Ministry of Health and Sports and the Executive Branch.
- **k.** Direct, coordinate, and supervise the technical and operational activities within its area of competence.
- **l.** Execute the appointment, promotion, and removal of personnel from the Ministry of Health and Sports in accordance with the Specific Regulations of the Personnel Management System.
- **m.** Oversee the administration of resources for programs and projects financed by International Cooperation.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Budget Administration Law No. 2042.
- d. Sports Law No. 2770 dated July 7, 2004.
- e. Civil Service Statute Law No. 2027 dated October 27, 1999.
- f. Law 3323 Health Insurance for the Elderly
- g. Law 2426 Universal Maternal and Child Insurance
- h. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- j. Law 2024 on Budgetary Administration.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- **L** Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- m. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- n. Supreme Decree No. 181 of the SABS.
- **0.** Health Code of the Republic of Bolivia.
- p. Social Security Code.
- **q.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **r.** Specific regulations approved by the Ministry of Health and Sports.
- **S.** Other provisions relating to the sector.

4. PRODUCTS:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| g. | Supervision of the administration of goods and services. |
|------------|---|
| h. | Managing the provision of supplies to all functional units of the Ministry |
| i. | 80% of the MSD's central-level computer and communication equipment with technical support. |
| j. | Computer equipment operating with installed network points. |
| k. | Technical support for computer equipment and the central network. |
| L. | Preventive and corrective maintenance of equipment and systems. |
| <i>m</i> . | Administration of computer systems: SICAP, SINCOM, SIRH, SIREPRO, SICOAL. |
| n. | Administration of SIGMA and Internet servers. |
| О. | Technical assistance to all Ministry users in the management of systems and applications. |
| <i>p</i> . | Ongoing training for central systems personnel. |
| q. | Maintenance of the Communication Platform. |
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5. COORDINATION RELATIONSHIPS:

| | Internal | Media and Communication Channels |
|----------------------------------|--|--|
| a. b. c. d. e. f. | All departments of the Ministry. Decentralized institutions. Decentralized institutions. Programs and Projects. Permanent Member of the Technical Council. Technical meetings. | a. Internal Notes. b. Circulars. c. Memoranda. d. Technical Council Minutes. e. Minutes of Technical Meetings. f. Email |
| | External | Media and Communication Channels |
| a. b. c. d. e. f. | External Cooperation Entities. Comptroller General of the State. Ministry of Economy and Public Finance. Ministry of the Presidency. Decentralized Entities Under Supervision. Entities Related to the Health Sector | a. Cites. b. Reports. c. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT: Systems and IT Department

a. Hierarchical Level: Support and Control

b. Type of Organizational Unit: Technical

c. Dependency: GENERAL DIRECTORATE OF ADMINISTRATIVE

AFFAIRS

d. Dependent Functional Units:

• None

2. NATURE:

- **a.** Formulate and apply the operating methodology in the Systems and Information Technology Area, meeting the needs of users in the Ministry of Health and Sports, to maintain continuous operation and control in the use and administration of IT assets, designing and developing work plans, as well as IT strategies and technology solutions.
- **b.** Formulate and execute security mechanisms for access to network and data services, coordinating the operation of backups, antivirus programs, and audit processes.
- **c.** Ensure the proper functioning of the IT resources installed within the Ministry of Health and Sports, as well as network services, IP telephony, email, and the internet.
- **d.** Develop and schedule the creation of new administrative computer systems for other units upon request and for the area itself, as well as carry out the corresponding updates and maintenance to ensure continuity of operation.
- **e.** Perform periodic preventive and corrective maintenance on the computer and communications equipment installed in the Ministry of Health and Sports.
- **f.** Provide technical advice on the definition and acquisition of new computer equipment.
- **g.** Propose, manage, and oversee the updating of administrative systems, in coordination with user areas, incorporating best practices and new technological trends.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- **e.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **f.** Law No. 1322 of April 13, 1992, on Copyright.
- g. Supreme Decree No. 26624 of the Council of Ministers Regulations for the Registration of ccTLD.BO Domains, dated May 14, 2002.
- h. Supreme Decree No. 27329 of January 31, 2004. Transparency and Access to Government Information (Gazette No. 2562 of January 31, 2004).
- i. Specific Regulations approved by the Ministry of Health and Sports.
- *j.* Other provisions relating to the sector.

4. PRODUCTS:

| Standards | | | | Services | |
|--|---|----------|--|--|--|
| a. Regulations on the use and ad. b. Annual Operating Program for | 3 | b. c. | Ensure the operation and to users, in order to re support requests in a time equipment, desktop progr of structured cabling and of the Ministry of Health of Schedule and perform professoris, in addition to earlication and location, it use, and utilization of reupdated record, with the platform. Propose and develop In through technical assists seminars, and conference stay at the forefront and Health and Sports. Develop the backup operations | spond to and f ely manner, in the cams, installation network nodes and Sports. eventive and cor- sed area of the stablishing the norder to ensur- sources and ma- exception of the T strategies and tance at events s on information I meet the IT no | follow up on technical e operation of compute in, and common failure, in the centralized areas rective maintenance of Ministry of Health annecessary controls for e continuous operation intain a functional and e SNIS communication, of technology solution, forums, workshops technology, in order to |
| | | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| and recovery of information from the servers and centi | ral areas of |
|--|--------------|
| the Ministry of Health and Sports, with the p | ourpose of |
| guaranteeing the storage of information in the event | of a system |
| failure, except for servers located in the SNIS. | |

- **e.** Installation, configuration, and administration of antivirus software to securely maintain electronic information and computer equipment.
- f. Assess and apply technological security strategies in information technology, as well as establish policies to maintain and control access to the network, computer equipment, information systems, electronic information transfers, and infrastructure access control, in order to safeguard the information of the Ministry of Health and Sports.
- **g.** Provide protection against unauthorized access, in addition to installing and maintaining the required and recommended updates to the software used on the Ministry of Health and Sports' equipment in order to protect information.
- **h.** Formulate and develop improvements in the performance and efficiency of IT assets in order to ensure the best use and utilization of resources in the Ministry of Health and Sports.
- i. Provide technical support for IT services such as the internet, email, web services, remote connections, and file transfers.
- Design, develop, and document IT solutions to meet user requirements.
- **k.** Configure or maintain administrative systems in order to meet
- Propose and develop improvements to IT systems in terms of both their operation and the procedures followed, to ensure the quality of information processing.
- **m.** Perform periodic checks on the functioning of the databases and resource planning systems of the Ministry of Health and Sports through database management tools, review of alert logs, logs, and process event logs

process events in order to guarantee the

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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ORGANIZATION AND FUNCTIONS MANUAL

| - | | |
|---|----|---|
| | | availability, stability, and performance of the resource planning systems used in the Ministry of Health and Sports. |
| | | Configure the resource planning systems of the Ministry of Health and Sports in accordance with operating guidelines and security policies to ensure the proper use of the resources and information contained therein. |
| | o. | Provide technical support for the technological infrastructure in all centralized facilities of the Ministry of Health and Sports to ensure their proper functioning. |
| | | Periodically strengthen the technical staff of the Systems and Information Technology Area in new technologies in order to propose and apply appropriate management policies to computer systems. |
| | | Conduct research on new information technologies to propose changes in equipment and systems that allow us to be, as far as possible, at the forefront of technology. |
| | | Ensure that the institution's network and computer equipment security policies are correctly implemented in order to optimize their use. |
| | | Diagnose and develop the annual work program based on the IT requirements of the Systems and IT Area, in order to ensure better functioning of technological services for all programs and projects of the Ministry of Health and Sports. |
| | | Provide technical advice on request for the acquisition of new IT resources by the Ministry of Health and Sports. |
| | u. | Provide technical advice upon request in evaluations for the acquisition of IT resources at the Ministry of Health and Sports. |
| | v. | Technical review, upon request, of new IT resources at the Ministry of Health and Sports. |
| | w. | Coordination for the proper implementation and installation of administrative computer system server rooms in all |
| | | centralized areas of the Ministry of Health and |
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| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 |



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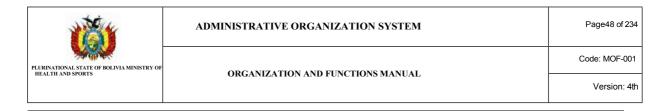
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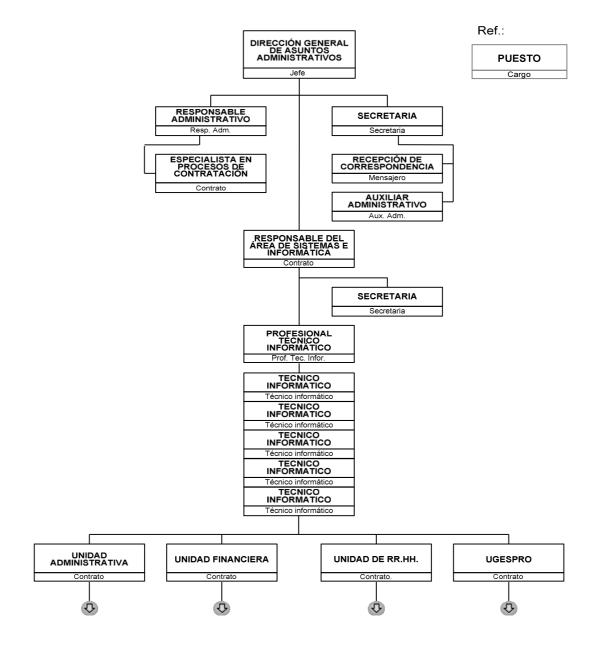
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ORGANIZATION AND FUNCTIONS MANUAL

| | | Sports. x. Installation of data network connections. | | | |
|----------------------------------|---|--|--|--|--|
| 5. COOR | DINATION RELATIONSHIPS: | | | | |
| | Internal | Means and Channels of Communication | | | |
| a. b. c. d. e. f. | Dependent Vice Ministries. Directorates General. Organizational Units Areas. Programs. Projects. | a. Internal Notes. b. Internal Reports. c. Internal Communications. d. Roadmaps. e. Circulars. f. Minutes. g. Email. | | | |
| | External | Media and Communication Channels | | | |
| a. b. c. | Ministry of Economy and Finance Ministry of Public Works and Technology Commercial Companies in the Technology Sector | a. External notes. b. External reports. c. Email. | | | |

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

FINANCIAL UNIT

a. Hierarchical level:

b. Type of Organizational Unit:

c. Dependency:

d. Functional Areas Under Its Responsibility:

Support and Control

Administrative

GENERAL DIRECTORATE OF ADMINISTRATIVE

AFFAIRS

Budget.

Integrated Accounting.

Treasury.

2. NATURE:

- **a.** Apply Budgeting, Integrated Accounting, and Treasury Systems in the Ministry of Health and Sports.
- **b.** Comply with plans and programs designed and approved by the Ministry and the Executive Branch within the scope of its competence.
- **C.** Coordinate and execute activities, technical tasks, and operations under the responsibility of their unit, complying with established management goals.
- **d.** Coordinate with the Directorates General, Unit Heads, and areas the activities that are included in their POAs and are necessary for the performance of their duties.
- e. Coordinate with National Projects and Programs.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- g. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- **h.** Health Code of the Republic of Bolivia.
- i. Social Security Code.
- j. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **k.** Specific Regulations for the Integrated Accounting System.
- *l.* Specific Regulations on the Treasury System.
- m. Specific Regulations for the Budget System.
- **n.** Specific Regulations approved by the Ministry of Health and Sports.

Adhemar Suarez Ponce, Esq. Germán

Crespo Infantes, MD

Dr. Nila Heredia Miranda

0. Other provisions relating to the sector.

4. PRODUCTS:

Prepared by: Reviewed by:

Approved by:

| | Standards | | | Services | | | |
|---|--|------------------------------|--|---|---|--|--|
| b. Web-based Healt (SICAP). c. System for monitor executing unit. d. Specific regulation SEDES. e. Manual of process rotating fund. f. M.S.D. budget prog. g. Budget execution s | and Sports account statements. th Fund Contribution Control Soring and evaluating budget execution process for discharges compatible ses and procedures of the unit, petty posal for future management. statements for resources and expenditulation program for the unit. | on by c. with d. cash- e. f. | Ministry of Health a Reconciliation of accordance with La Surprise cash coun decentralized units. Coordination of a maintenance. Training for the in system. | mciliations of cand Sports. social secur ws 1928 and 204 ts carried out a administrative equipolementation of of training at | urrent accounts of the ity contributions in 2. t the central level and quipment and systems f the SICAP computer universities, technical | | |
| | NAME | PC | OSITION | DATE | SIGNATURE | | |

Head of SOA

Director General of Planning

Minister of Health and Sports

12/01/2011

12/19/2011

01/20/2012

Ministerial Resolution No 092

of January 20, 2012



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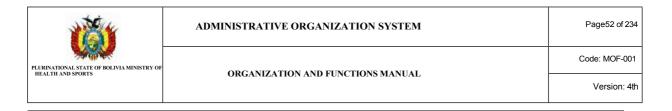
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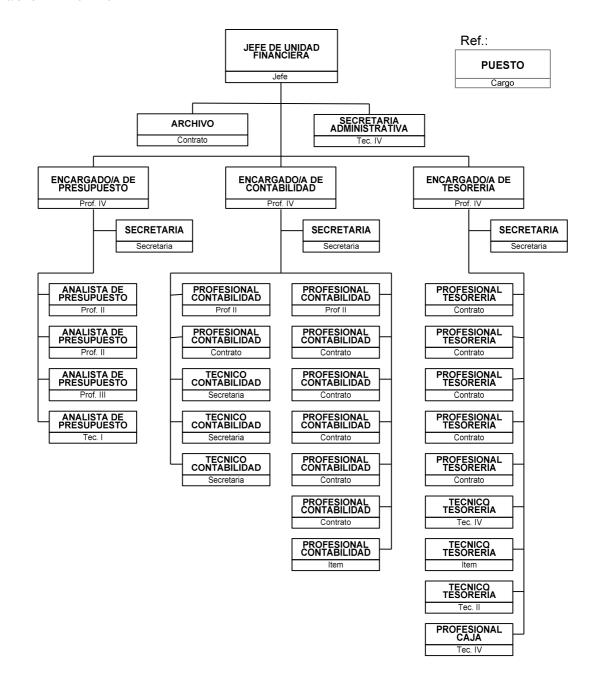
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| Internal | Media and Communication Channels |
|---|---|
| Ministerial Office. Deputy Ministers. Directorate General of Administrative Affairs. Unit Heads. Internal Audit Unit. Other departments of the Ministry. Programs and Projects. | a. Internal memos. b. Reports. c. Circulars. d. Email. |
| External | Media and Communication Channels |
| 1. Comptroller General of the State. 2. Ministry of Economy and Public Finance. | a. Appointments. b. Reports. |
| Ministry of Economy and Public Finance. Departmental Autonomous Governments. Departmental Health Services (SEDES). | b. Reports. c. Disclaimers. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

ADMINISTRATIVE UNIT

a. Hierarchical Level:

Support and Control Administrative

b. Type of Organizational Unit:

DIRECTORATE GENERAL

c. Dependency:

OF ADMINISTRATIVE AFFAIRS

d. Functional Areas Under Its Jurisdiction:

- Property and Services Management System Area Services (SABS).
- General Services Area.

2. NATURE:

- **a.** Apply the Goods and Services Management System and provide general services within the Ministry.
- **b.** Comply with the plans and programs designed and approved by the Ministry and the Executive Branch.
- c. Coordinate and execute activities, technical tasks, and operations under the responsibility of your unit, complying with established management goals.
- d. Coordinate with the heads of the General Directorates in your area the activities necessary for the performance of your duties.
- e. Coordinate with Programs and Projects on activities necessary for the performance of duties.

3. RULES TO BE FOLLOWED:



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ORGANIZATION AND FUNCTIONS MANUAL

- Political Constitution of the Plurinational State of Bolivia. a.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
 d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- Law 3323 Health Insurance for the Elderly.
- f. Law 2426 Universal Maternal and Child Insurance
- Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March j. 22, 2005.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- Health Code of the Republic of Bolivia.
- Social Security Code.
- Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- 0. Basic Rules of the Goods and Services Administration System (NB SABS Supreme Decree No. 0181 of July 15, 2009).
- p. Civil Service Statute Law No. 2027 dated October 27, 1999.
- q. Regulations on Compulsory Traffic Accident Insurance (SOAT).
- Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. r. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- Specific Regulations on the System for the Administration of Goods and Services. S.
- Specific Regulations approved by the Ministry of Health and Sports.
- **u.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | | |
|--|--|--|--|
| a. SIGMA is implemented and operational in the minor purchases module. b. Daily routine procurement of goods and services to meet the requirements of the different departments of the Ministry. c. mplementation and operation of the Procurement Award System (S.A.C.) | a. Provision of general services to all departments of the Ministry (tea service, cleaning, and transportation). b. Maintenance of furniture, buildings, and vehicles. c. Control over the use of vehicles and gasolin consumption. d. Organization of documentation for furniture, real estate, vehicles, telephones, and other items. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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in minor and major purchasing modules.

- **d.** Annual contracts are awarded through national public tenders for courier services, express freight transport companies within the country, travel agencies, and others.
- **e.** Carry out administrative processes with the greatest possible transparency to enforce the basic rules governing the Ministry of Health.
- f. Coordinate with the units and departments of the Ministry of Health and Sports to carry out administrative processes with greater efficiency.
- **g.** Verify that all purchases are included in the POA of the Organizational Units.
- h. Prepare the Annual Procurement Program (PAC).
- i. Property maintenance plan.
- **j.** Preventive and corrective maintenance plan for the vehicle fleet.
- **k.** Plan for the entity's basic services.
- *l.* Policies on the consumption of basic services.
- m. Asset maintenance plan.
- **n.** Technical revaluation report on fixed assets.
- **0.** Annual Operational Program of the Unit.

- **e.** Management of payments for general services: water, electricity, landline telephones, mobile phones, courier services, transportation, photocopiers, insurance, taxes, and building maintenance.
- **f.** Security and surveillance system for all the entity's offices.
- **g.** Verify the budget certification of the institutional POA for the acquisition of goods and services for the executing units
- **h.** Publication of public tenders in the written press.
- Periodic updating of the useful life of assets through the fixed asset inventory system.
- **j.** Management of compulsory traffic accident insurance (SOAT) policies and others.
- **k.** Management of property rights procedures for real estate and the vehicle fleet.
- **l.** Procurement or contracting process in accordance with SABS modalities.
- **m.** Training of unit personnel in the use of SIGMA, SICOES, and the Basic Standards of the SABS.
- **n.** Customs clearance of chemical and pharmaceutical products and goods.
- **0.** Periodic evaluation of the entity's sub-warehouses.
- p. Maintenance of minimum stock levels of goods for use and consumption in warehouses.
- q. Control instruments for the distribution of printed materials.
- Registration and delivery of goods, from the point of view of safeguarding assets.

5. COORDINATION RELATIONSHIPS:

| Internal | Means and channels of communication |
|--|--|
| a. All departments of the Ministry of Health and Sports. b. Decentralized units. c. Technical Meetings. d. Directorate General of Administrative Affairs. | a. Internal memos. b. Circulars. c. Reports. d. Minutes of Technical Meetings. e. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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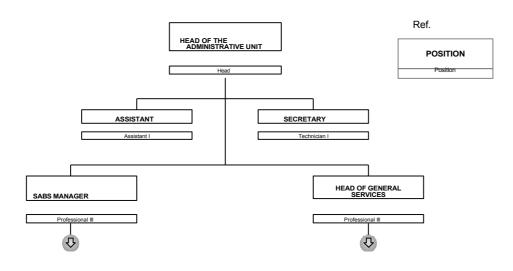
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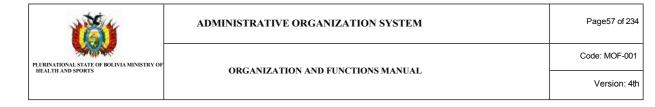
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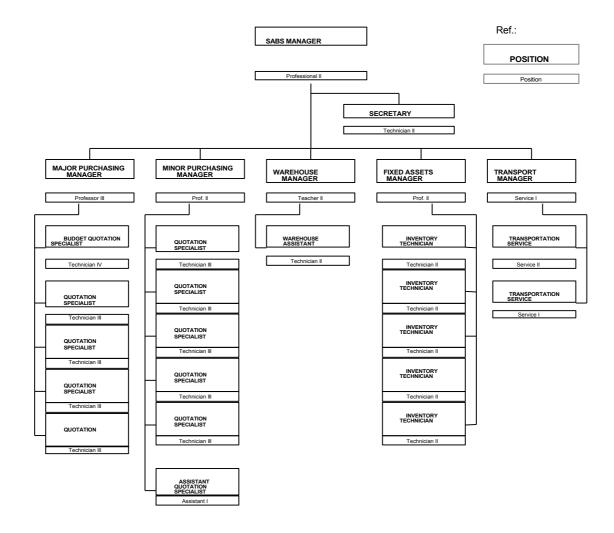
ORGANIZATION AND FUNCTIONS MANUAL

| e. Deputy Ministers and/or Directorates-General. | |
|--|---|
| External | Media and Communication Channels |
| a. Ministry of Economy and Public Finance. b. Ministry of Government. c. Autonomous Departmental Government of La Paz. d. Property Rights. e. Traffic Operations Unit. f. COTEL Telephone Cooperative g. Technical Cooperation. h. Customs. i. Foreign Ministry. j. ENTEL, VIVA, and TIGO. k. EPSAS. l. Municipal Government of La Paz and El Alto. | a. Cites. b. Reports. c. Technical meetings. f. Email. |

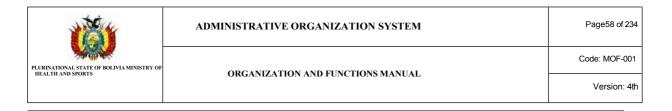


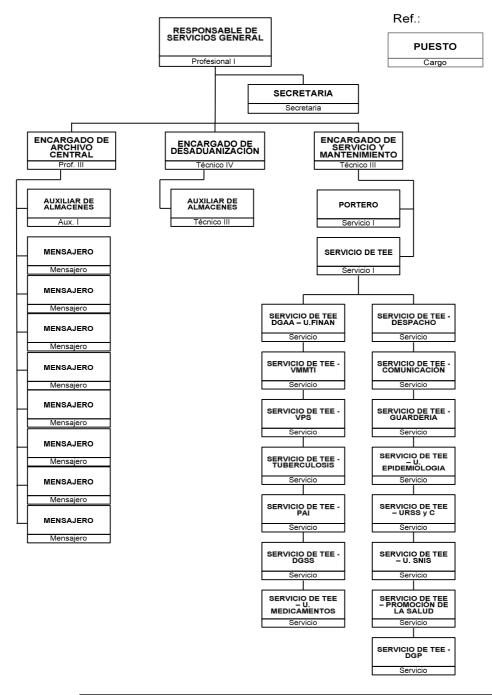
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ORGANIZATION AND FUNCTIONS MANUAL

| 1 | N/A | ME | OF | THE | UNIT: | |
|----|-------|------|----|------|--------|--|
| 1. | 1 1/1 | IVIL | OI | IIIL | UIVII. | |

HUMAN RESOURCES UNIT

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Dependency:

d. Functional Areas Under Its Responsibility:

Support and Control

Administrative

GENERAL DIRECTORATE OF ADMINISTRATIVE

AFFAIRS

Personnel Administration Area.

Remuneration Area.

Professional Registration Area.

2. NATURE:

- **a.** Apply the Personnel Administration System in accordance with the Basic Standards.
- **b.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports and the Executive Branch.
- **c.** Coordinate and execute activities, technical tasks, and operations under the responsibility of your unit, complying with established management goals.
- **d.** Coordinate with the heads of the General Directorates in your area on the activities necessary for the performance of your duties (staffing, evaluation, training, registration, and mobility).

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
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- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly.
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **h.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- j. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- **l.** Health Code of the Republic of Bolivia.
- m. Social Security Code.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- 0. Basic Rules of the Personnel Administration System, approved by Supreme Decree No. 26115 dated March 16, 2001.
- p. Specific Regulations of the MSD Personnel Management System.
- **q.** Internal Personnel Regulations of the Ministry of Health and Sports (4th Version).
- r. Civil Service Statute Law No. 2027 dated October 27, 1999.
- S. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- t. Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000.
- U. Supreme Decree Regulating the Process of Revocation and Hierarchy for the Administrative Career No. 26319 dated September 15, 2001.
- V. Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of temporary staff, line consultants, or product consultants.
- $\textbf{\textit{W.}} \qquad \textit{Specific regulations approved by the Ministry of Health and Sports}.$
- $\boldsymbol{\mathcal{X}}$. Other provisions relating to the scope of competence and the sector.

4. PRODUCTS:

| Standards | Services | | | |
|---|--|--|--|--|
| a. Job programming. b. Strategic Staffing Plan. c. Manual of Positions/Roles (Individent Annual Operating Program). d. Specific Regulations and Internal Regulations | a. Personnel Management System implemented in the Ministry of Health and Sports. b. Staffing. c. Implementation of la Career | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



a. Ministry of Economy and Public Finance.

b. Departmental Health Services (SEDES).

e. Comptroller General of the State – National Training Center

c. School of Public Management.

g. Professional Health Associations.

d. National Tax Service (SIN).

(CENCAP). AFP Funds.

f.

ADMINISTRATIVE ORGANIZATION SYSTEM

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| f. Decentralized Institutions. g. Technical Meetings. | |
|--|---|
| a. Ministerial Office. b. Deputy Ministry of Health. c. Directorate General of Administrative Affairs. d. Directorate General of Legal Affairs. e. All Organizational Units of the Ministry. | a. Internal memos. b. Circulars. c. Memoranda. d. Reports. e. Minutes of Technical Meetings. f. Email |
| Internal | Media and Communication Channels |
| COORDINATION RELATIONSHIPS: | i. Coordination with SEDES in the inventory of hum resources. j. Verification of the personnel selection process with new created items in the 9 SEDES. k. Registration of information relating to the functioning the Personnel Management System. |
| | g. Staff mobility in accordance with institutional demand and legal provisions. h. Registration of health sector professionals: doctonurses, and others, in the Professional Registration Computer System (SIREPRO). |
| | d. Personnel Performance Evaluation. e. Processing and control of information for the payment of salaries (remuneration). f. Productive training of personnel. |
| e. Annual Operational Program of the Administrative Unit. | • |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|---|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |

a. Reports.

b. External and Internal Notes

Circulars and Instructions for SEDES.



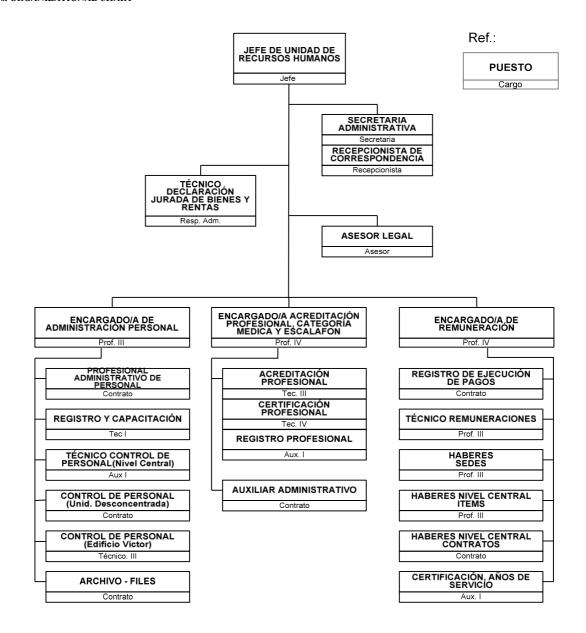
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| h. | Decentralized Entities Under Supervision. | |
|----|---|--|
| | | |



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

(1. NAME OF THE UNIT:) PROGRAM AND PROJECT MANAGEMENT UNIT - UGESPRO
PROGRAM AND PROJECT MANAGEMENT UNIT - UGESPRO

a. Hierarchical Level: Support and Control

b. Type of Organizational Unit:

Administrative

C. Dependency: GENERAL DIRECTORATE OF ADMINISTRATIVE
AFFAIRS

d. Functional Areas Under Its Responsibility:

• None.

2. NATURE:

- a. Overseeing international cooperation resources.
- **b.** Formulate, supervise, coordinate, and execute financial budgetary policies within the framework of current legal regulations and agreements defined with international cooperation institutions.
- c. Contribute to the fulfillment of plans and programs designed and approved by the Ministry and the Executive Branch.
- **d.** Coordinate and execute activities, technical tasks, and operations under the responsibility of UGESPRO, complying with the management goals established within its area of competence.
- **e.** Coordinate with the heads of the General Directorate of Administrative Affairs, the General Directorate of Legal Affairs, and the General Directorate of Planning, as well as other activities necessary for the performance of its functions.
- f. Coordinate with authorities from the different programs and projects with which UGESPRO is involved in relation to budgetary and accounting records.
- **g.** Carry out activities inherent to incorporating the internal control system in the execution of public investment in programs and projects.
- **h.** Contr i b u t e to optimizing budget execution so that the procurement of goods and services and payments to suppliers, line consultants, and product consultants are carried out in a timely and efficient manner.
- i. Coordinate with financing agencies, public sector authorities, and others as appropriate on the execution of the POA and others.
- **j.** Contribute to the fulfillment of commitments made with financing agencies, as described in the agreements and amendments signed by the Ministry of Health and Sports.
- **k.** Assist in administrative tasks of the Technical and/or National Coordinators of the Programs and Projects executed by the Ministry of Health and Sports with which UGESPRO has a relationship.
- *l.* Prepare the POA for UGESPRO as a unit under the D.G.A.A. for inclusion in the institutional POA.
- m. Prepare the UGESPRO PAC as a unit dependent on the D.G.A.A. for inclusion in the institutional PAC.
- **n.** Propose alternatives for updating administrative and financial procedures that optimize the use of resources, complying with current legal provisions and regulations of each financing agency.
- **0.** Monitor compliance, changes, and implementation of POAIs by project staff at UGESPRO.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- **p.** Prepare and/or update the terms of reference or job descriptions of project staff to enable them to deliver the outputs scheduled in the unit's POA.
- **q.** Participate in the entry and exit meetings of the reviews and audits of UGESPRO projects, helping to ensure that information and documentation are provided in a timely manner.
- **r.** In coordination with staff from each project or program and the D.G.A.A., establish action plans to implement the recommendations of the reviews and audits.
- **S.** Inform the D.G.A.A. in a timely and formal manner about critical cases that arise during the administration of resources.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- Political Constitution of the Plurinational State of Bolivia. a.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- Law 3323 Health Insurance for the Elderly
- Law No. 2426 on Universal Maternal and Child Insurance f.
- Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March j. 22, 2005.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- l. Health Code of the Republic of Bolivia.
- m. Social Security Code.
- n. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **0.** Basic Rules of the Personnel Management System, approved by Supreme Decree No. 26115 dated March 16, 2001.
- p. Internal Personnel Regulations of the Ministry of Health and Sports (4th Version).
- q. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000. r.
- Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of temporary personnel. S.
- t. Specific Regulations of the Goods and Services Management System.
- и. Specific Regulations for the Integrated Accounting System.
- v. Specific Regulations for the Treasury and Public Credit System.
- **w.** Specific Regulations for the Budget System.
- x. Law 2042 on Budget Management.
- y. Supreme Decree 27849 Regulations on Budgetary Modifications.
- Supreme Resolution 216768 Basic Rules of the Public Investment System and its Regulations. *z.*
- aa. Specific Regulations approved by the Ministry of Health and Sports.
- **bb.** Other provisions relating to the scope of competence and the sector.

| 4. PRODUCTS: | |
|---|--|
| Standards | Services |
| a. Updated system for monitoring and evaluating the execution of the Investment and External Cooperation budget. | a. Incorporation of cooperation and investment resources into the Ministry's revenue budget. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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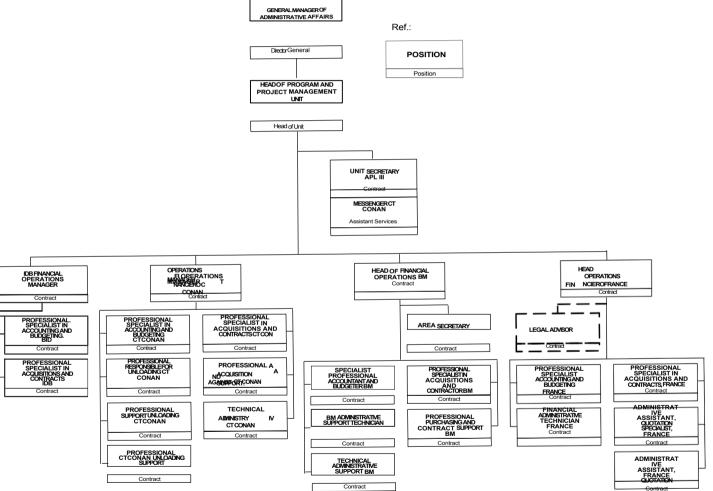
- **b.** Updated statements of budget execution for cooperation and public investment and local counterpart.
- **C.** Agreements with external cooperation in coordination with the Directorate General for Administrative Affairs and the Directorate General for Planning.
- **d.** Updated manual of processes and procedures for cooperation and public investment.
- e. Updated UGESPRO Procurement Plan.
- **f.** Annual Operational Program of the Unit.

- **b.** Provide timely information on the use of External Cooperation resources.
- **c.** Compliance with agreements relating to external cooperation.
- **d.** Budgetary and accounting records and issuance of financial statements on which decisions are based.
- **e.** Program and project activities with timely availability of resources.

5. COORDINATION RELATIONSHIPS:

| | Internal | | Media and Communication Channels |
|----------------------------------|--|--|---|
| a. b. c. d. e. f. | Ministerial Office. Deputy Ministries. Directorates General. Unit Heads. Decentralized Units. Programs and Projects. | a. b. c. d. e. f. g. h. | Internal Notes, Reports, Roadmaps, Circulars, Memoranda, Instructions, Minutes, Emails. |
| | External | | Media and Communication Channels |
| a. b. c. d. e. f. | Comptroller General of the State, Ministry of Economy and Public Finance, Ministry of Development Planning, International Cooperation Institutions Institutions related to Government Administration and Control Systems (SAYCO), Deputy Ministry of Public and and External Financing (VIFPE), Decentralized Entities under its supervision, Organizations Non related to the sector. | a. b. c. d. e. | Quotes, Reports, Meeting Minutes, Memos, Emails. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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1. NAME OF UNIT:

GENERAL DIRECTORATE OF LEGAL AFFAIRS

a. Hierarchical Level:

Support and Control Administrative

b. Type of Organizational Unit:

c. Dependency:

d. Dependent Functional Units:

OFFICE OF THE MINISTER OF HEALTH AND SPORTS

- Legal Management Unit.
 - Legal Analysis Unit.

2. NATURE:

- a. To provide specialized advice to the Minister, Deputy Ministers, and other members of the Ministry's central structure.
- **b.** Support the Ministry in its legal regulatory development tasks.
- c. To register and file ministerial resolutions and all other documentation, as well as to organize sources of legal information.
- **d.** Coordinate and supervise the legal function and management of the Ministry.
- e. Draft resolutions on appeals heard by the Ministry and issue well-founded reports on their admissibility and merits.

3. RULES TO BE FOLLOWED:

- a. Political Constitution of the Plurinational State of Bolivia.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- Sports Law No. 2770 dated July 7, 2004. c.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly.
- f. Law 2426 Universal Maternal and Child Insurance
- Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010. g.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Civil Service Statute Law No. 2027 dated October 27, 1999.
- Law Amending the Civil Service Statute No. 2104 dated June 21, 2000. j.
- k. Law 2042 on Budgetary Administration.
- l. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- m. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March
- n. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- Health Code of the Republic of Bolivia. 0.
- Social Security Code. р.
- Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- **r.** Basic Rules of the Personnel Administration System, approved by Supreme Decree No. 26115 dated March 16, 2001.
- **S.** Internal Regulations for Personnel of the Ministry of Health and Sports (4th Version).
- t. Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000.
- **U.** Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of temporary staff, line consultants, or product consultants.
- V. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- W. Supreme Decree No. 25233 of November 27, 1998, which establishes the Basic Model for the organization, powers, and operation of Departmental Health Services.
- *X.* Supreme Decree 27849 Regulations on Budget Modifications
- y. Supreme Resolution No. 216768 Basic Rules of the Public Investment System and its Regulations.
- **z.** Specific regulations approved by the Ministry of Health and Sports.
- aa. Other provisions relating to the sector.

1. PRODUCTS:

| Standards | Services |
|--|--|
| Administrative Resolutions Ministerial Resolutions. Bi-ministerial Resolutions Multi-ministerial Resolutions Draft Laws Draft Supreme Decrees Agreements. Legal regulations. Draft Regulations on the Ministry's operations. Technical reports on legal analysis. Annual Operational Program of the Directorate. | a. Specialized legal advice. b. Systematization of the correspondence database. c. Systematization of the legal provisions database. d. Legal reports. e. Supervision of administrative processes. |

5. COORDINATION RELATIONSHIPS:

| s. uncil Minutes. |
|----------------------|
| Соі |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| | External | | Media and Communication Channels |
|------------|--|-----------|----------------------------------|
| a. | State Comptroller General. | a. | Cites. |
| b . | Departmental Health Services (SEDES). | b. | Memorials. |
| <i>c</i> . | Health Insurance Funds. | c. | Reports. |
| d. | Ombudsman. | | |
| e. | Courts. | | |
| f. | District Superior Courts. | | |
| g. | Supreme Court of the Nation. | | |
| h. | Constitutional Court. | | |
| i. | Attorney General's Office. | | |
| j. | Natural and/or Legal Persons. | | |
| k. | District Prosecutors' Offices. | | |
| l. | POLICE: FELCC, DIPROVE, FELCT. | | |
| m. | Decentralized Entities Under Supervision. | | |
| n. | Entities related to the Health Sector. | | |
| 0. | Ministry of Transparency and Anti-Corruption | | |
| | | | |
| | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | LEGAL ANALYSIS UNIT |
|----------------------|---------------------|
| | |

a. Hierarchical Level:Support and Control**b.** Type of Organizational Unit:Administrative

C. Dependency: GENERAL DIRECTORATE OF LEGAL AFFAIRS

d. Functional Areas Under Its Responsibility: • None.

2. NATURE:

- **a.** To handle all legal matters within and outside the Ministry.
- **b.** Handle all legal analysis matters within the Ministry.
- **c.** Respond to inquiries or requests for legal opinions.
- d. Issue legal opinions and recommend the necessary actions on various issues that arise in the Ministry.
- **e.** Issue legal opinions on draft regulations governing the Ministry's operations.
- **f.** Drafting bills and proposals for legal regulations.

3. REGULATIONS TO BE COMPLIED WITH:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law No. 2426 on Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **h.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Civil Service Statute Law No. 2027 dated October 27, 1999.
- j. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- **k.** Law 2042 on Budgetary Administration.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- **m.** Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- n. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- **0.** Health Code of the Republic of Bolivia.
- **p.** Social Security Code.
- **q.** Regulations on Liability for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15,

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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September 2001.

- **r.** Basic Rules of the Personnel Administration System, approved by Supreme Decree No. 26115 dated March 16, 2001.
- **S.** Internal Personnel Regulations of the Ministry of Health and Sports (4th Version).
- t. Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000.
- U. Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of temporary staff, line consultants, or product consultants.
- v. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **w.** Supreme Decree No. 25233 of November 27, 1998, which establishes the Basic Model for the organization, powers, and operation of Departmental Health Services.
- x. Supreme Decree 27849 Regulations on Budget Modifications
- y. Supreme Resolution No. 216768 Basic Rules of the Public Investment System and its Regulations.
- **z.** Specific regulations approved by the Ministry of Health and Sports.
- aa. Other provisions relating to the sector.

4. PRODUCTS:

| Standards |
|--|
| a. Administrative Resolutions b. Ministerial Resolutions. c. Bi-ministerial Resolutions d. Multiministerial Resolutions e. Draft Supreme Decrees f. Draft Laws g. Agreements h. Regulations. i. Legal reports. j. Annual Operational Program of the Unit. |

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels | | |
|---|---|--|--|
| a. Ministerial Office. b. Dependent Vice Ministries. c. Directorates General. d. Unit Heads. | a. Internal Notes. b. Reports. c. Minutes of Technical Meetings. d. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| g. | Others. | | |
|----------------------------|---|----------------------|--|
| | External | | Media and Communication Channels |
| a. b. c. d. e. f. g. h. i. | Various State Ministries. Comptroller General of the State. Plurinational Legislative Assembly (Senate and Chamber of Deputies). Autonomous Departmental Governments. Autonomous Municipal Governments. Departmental Health Services. Health Insurance Funds. Ombudsman. Public Prosecutor's Office. | a. b. c. d. | Appointments. Reports. Memorials. Memos. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| . NAME OF THE UNIT: | LEGAL MANAGEMENT UNIT |
|---------------------|-----------------------|
| | |

 a. Hierarchical Level:
 Support and Control

 b. Type of Organizational Unit:
 Administrative

C. Dependency: GENERAL DIRECTORATE OF LEGAL AFFAIRS

d. Functional Areas Under Its Responsibility:

• None.

2. NATURE:

1.

- a. To handle all legal matters within and outside the Ministry.
- **b.** Sponsor and handle legal matters and proceedings filed and processed before the Ministry, or in which the Ministry is a party, as well as conduct the Ministry's administrative proceedings.
- c. Draft resolutions, contracts, and other legal instruments for the Ministry.
- d. Address and process legal issues related to the implementation of Government Management and Control Systems.
- **e.** Comply with the plans and programs designed and approved by the Ministry and the Executive Branch.
- **f.** Coordinate and execute activities, technical tasks, and operations under the responsibility of your Unit, meeting established management goals.
- g. Coordinate with the heads of the General Directorate's Units in your area on the activities necessary for the performance of your
- h. Respond to inquiries or requests for legal opinions.
- i. Issue legal opinions and recommend the actions required on the various issues that arise in the Ministry.
- j. Address and process legal aspects related to the application of Government Administration and Control Systems.

3. RULES TO BE FOLLOWED:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **h.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Civil Service Statute Law No. 2027 dated October 27, 1999.
- j. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- k. Law 2042 on Budgetary Administration.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- **m.** Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- **n.** Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- **o.** Health Code of the Republic of Bolivia.
- **p.** Social Security Code.
- **q.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- r. Basic Rules of the Personnel Management System, approved by Supreme Decree No. 26115 dated March 16, 2001.
- S. Internal Personnel Regulations of the Ministry of Health and Sports (4th Version).
- t. Supreme Decree Regulating the Civil Service Statute No. 25749 dated April 20, 2000.
- **u.** Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of temporary personnel.
- v. Supreme Decree No. 0181, Basic Rules of the Goods and Services Administration System, for the hiring of line or product consultants.
- **w.** Supreme Decree No. 25233 of November 27, 1998, establishing the Basic Model for the organization, powers, and operation of Departmental Health Services.
- x. Supreme Decree 27849 Regulations on Budget Modifications
- y. Supreme Resolution 216768 Basic Rules of the Public Investment System and its Regulations.
- **z.** Specific Regulations approved by the Ministry of Health and Sports.
- aa. Other provisions relating to the sector.

4. PRODUCTS:

| | Standards | | Services | |
|--|--|--|---|--|
| a. b. c. d. e. f. g. h. i. j. k. l. | Administrative Resolutions Ministerial Resolutions. Bi-ministerial resolutions Multiministerial Resolutions Draft Supreme Decrees Draft Laws Agreements. Contracts Draft Regulations on the Ministry's Operations. Technical reports on legal analysis Internal Investigating Judge Secretary to the Investigating Judge for Proceedings against Highest Authorities, Members of Boards of Directors, Lawyers, and Internal Auditors | a. b. c. d. e. f. g. | Handling of legal management issues. Management and processing of legal proceedings. Legal advice on the procurement of goods and services, agreements, and contracts. Follow-up and response to briefs in different instances, courts, District Superior Courts, Supreme Court of the Nation, Constitutional Court, Attorney General's Office, District Attorney's Offices. Personnel, consulting, and service provision contracts. Resolutions of administrative proceedings. Budget transfers. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|---|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



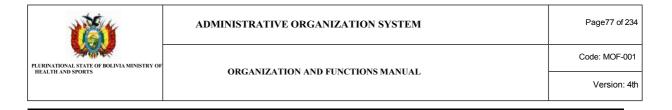
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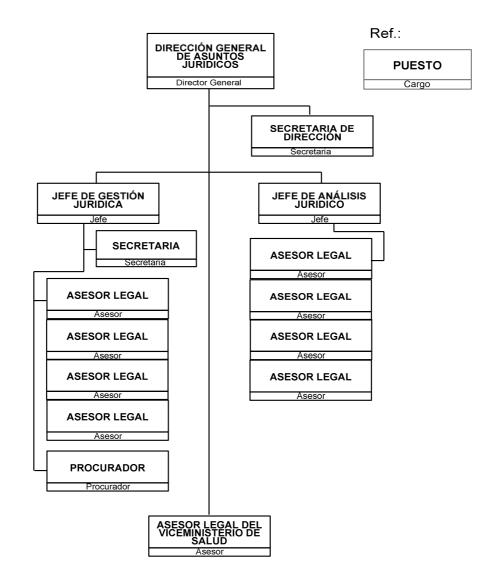
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| 1 | Annual Operational Program of the Unit. | |
|--|---|---|
| COOR | DINATION RELATIONSHIPS: | |
| | Internal | Media and Communication Channels |
| a. b. c. | All departments of the Ministry of Health and Sports. Programs and Projects. Technical Meetings. | a. Internal memos. b. Reports. c. Minutes of Technical Meetings. d. Email. |
| | External | Media and Communication Channels |
| a. b. c. d. e. f. g. h. i. j. k. | Comptroller General of the State. Departmental Health Services (SEDES). Health Insurance Funds. Ombudsman. Courts. District Superior Courts. Supreme Court of the Nation. Constitutional Court. Attorney General's Office. District Prosecutors' Offices. Natural and/or Legal Persons. | a. Cites. b. Memorials. c. Reports. d. Memos. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| NAME | | |
|------|--|--|
| | | |
| | | |

GENERAL DIRECTORATE OF PLANNING

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Functional Areas Under Its Authority:

Support and Control Administrative

OFFICE OF THE MINISTER OF HEALTH AND SPORTS

- Strategic Planning Unit.
- National Health Information System Unit.

2. NATURE:

- **a.** Plan and schedule the actions of the Ministry of Health and Sports in the medium and long term, in accordance with the National Development Plan and the Sectoral Development Plan.
- **b.** Promote, supervise, and coordinate with the Departmental Health Services (SEDES) the health development plan, taking into account the policies of: 1. Single, Intercultural, and Community Health System, 2. Stewardship, 3. Social Mobilization, 4. Health Determinants, and 5. Solidarity.
- c. Coordinate technical and economic actions with International Cooperation in the area of sectoral health planning.
- d. Coordinate the preparation of the Ministry's Institutional Strategic Plan.
- e. Coordinate and evaluate SNIS results.
- **f.** Report on planning processes to the MAE.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- e. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- f. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- g. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- h. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- j. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- **l.** Health Code of the Republic of Bolivia.
- m. Social Security Code.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **0.** Internal Regulations for Personnel of the Ministry of Health and Sports (4th Version).
- **p.** Basic Rules of the Planning System.
- **q.** Basic Rules of the Public Investment System, R.S. 216768 dated June 18, 1996.
- r. Basic Rules of the Operations Programming System, approved by Supreme Resolution No. 216784 dated August 16, 1996.
- S. Basic Standards for the Administrative Organization System, approved by Supreme Resolution No. 217055 dated May 20, 1997.
- t. Specific Regulations approved by the Ministry of Health and Sports.
- **u.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | | |
|---|--|--|--|
| a. Sector Development Plan. b. Health Sector Management Model. c. Follow-up reports on the support program and follow-up on the Health Sector Support Program (PASS) established. d. Political and Technical Strategy of the School of Health Governance Validated and implemented management models. e. Management Capacity Strengthening Project. | a. Advising the Minister of Health and Sports. b. Intersectoral and intrasectoral committee organized as a coordination mechanism with subsectors and civil society. c. Alignment of development projects with the Sectoral Development Plan (PDS). d. National workshop on the implementation of the Development Plan. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| f. | Management | commitments | of | SEDES | and | entities | under | its |
|----|--------------|-------------|----|-------|-----|----------|-------|-----|
| | supervision. | | | | | | | |

- ${\it g.}$ Health management commitments.
- **h.** Specific Regulations of the National Public Investment System (SNIP) Ministry of Health and Sports.
- i. Agreements and projects, reviewed and approved.
- **j.** Technical and legal standards for infrastructure and equipment in the public health sector.
- **k.** Plan of Accounts and the Health Sector Budget Classifier.
- **l.** Health Sector Support Program (PASS) Project Canada.
- m. Project to Strengthen Management Capacity.
- n. Code of Ethics.
- 0. Annual Development Plan.
- p. Annual Operational Program of the Sectoral Directorate (PDS).

Sectoral (PDS), which will present the Universal Health Insurance (SUS) and Intercultural and Community Family Health.

e. Agreements and Projects, reviewed and approved.

5. COORDINATION RELATIONSHIPS:

| Internal | | Means and Channels of Communication | |
|---|--|--|--|
| a. b. c. d. e. f. g. h. | Ministerial Office. Deputy Ministries. Directorates General. Unit Heads. Decentralized Institutions. Programs and Projects. Permanent Member of Technical Councils. Technical Meetings. | a. b. c. d. e. f. g. | Internal Notes. Circulars. Quotes. Memoranda. Technical Council Minutes. Technical Meeting Minutes. Email. |
| | External | | Media and Communication Channels |
| a.b.c.d.e.f. | Ministry of the Presidency. Comptroller General of the Republic. Ministry of Finance. Ministry of Development Planning. Institutions related to Government Administration and Control Systems (SAYCO). Economic Analysis and Policy Unit (UDAPE). | a. b. c. | External notes. Technical reports. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| g. | Deputy Ministry of Public and and External Financing. |
|----|---|
| h. | Departmental Health Services (SEDES). |
| i. | Health Networks. |
| j. | Decentralized Entities Under Supervision. |
| k. | Organizations Non related to the sector. |
| l. | International Organizations. |
| | |
| | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| I. NAME OF THE UNIT: |
|----------------------|
|----------------------|

STRATEGIC PLANNING UNIT

a. Hierarchical Level:

Support and Control

b. Type of Organizational Unit:

Administrative

c. Dependency:

GENERAL DIRECTORATE OF ADMINISTRATIVE

AFFAIRS

d. Functional Areas Under Its Responsibility:

- Operations Programming Area.
- Health Economics Area.
- Strategic Planning Area.
- Administrative Organization Area.
- IDB Projects.

2. NATURE:

- **a.** Apply and disseminate the Operations Programming System.
- b. Implement programming and execution monitoring systems in accordance with guidelines and in coordination with the Ministry of Development Planning.
- **c.** Apply, disseminate, and operationally execute the Administrative Organization System.
- **d.** Provide useful, timely, and reliable health information within the framework of the Annual Operational Program.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- e. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- f. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- g. Civil Service Statute Law No. 2027 dated October 27, 1999.
- h. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- j. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- **k.** Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- **l.** Health Code of the Republic of Bolivia.
- m. Social Security Code.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- Internal Personnel Regulations of the Ministry of Health and Sports (4th Version).
- p. Basic Rules of the Planning System.
- **q.** Basic Rules of the Public Investment System, R.S. 216768 dated June 18, 1996.
- r. Basic Rules of the Operations Programming System, approved by Supreme Resolution No. 216784 dated August 16, 1996.
- S. Basic Rules of the Administrative Organization System, approved by Supreme Resolution No. 217055 dated May 20, 1997.
- t. Specific Regulations approved by the Ministry of Health and Sports.
- **u.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | | | | |
|---|---|--|--|--|--|
| a. Institutional Annual Operating Program (POA). b. Follow-up reports on the support program and follow-up on the Health Sector Support Program (PASS) established. c. Specific Regulations for the Operations Programming System. d. Organization and Functions Manual. e. Processes and Procedures Manual. f. Specific Regulations for the Administrative Organization System. | a. Training for the preparation of the Organization and Functions Manual. b. Training for the preparation of the Processes and Procedures Manual. c. Provide technical assistance in activities related to Strategic Planning. d. Provide technical assistance in the formulation and formalization of performance-based commitments. e. Reconciliation of the Development With the Sectoral Development Plan | | | | |
| | with the Sectoral Development I tan | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- $\textbf{g.} \quad \textit{Follow-up Evaluation Reports on the Institutional POA}.$
- **h.** Management Capacity Strengthening Project.
- i. Specific Regulations of the National Public Investment System (SNIP) Ministry of Health and Sports.
- j. Agreements and Projects, reviewed and approved.
- **k.** Technical and legal standards for infrastructure and equipment in the public health sector.
- *l.* Chart of Accounts and Budget Classifier for the Health Sector.
- m. Health Sector Support Program (PASS) Project, Canada.
- n. Management Capacity Strengthening Project.
- o. Code of Ethics.
- **p.** Annual Operating Program of the Unit.

(PDS).

- **f.** Health Operations Scheduling Computer System (SIPOS).
- **g.** Incentive System for the Execution of the Annual Operational Program.
- **h.** Implementation of the Computer System for Monitoring and Evaluating the Physical Budget of Programs and Projects
- i. Geographic Information System for NGOs in the health sector.
- j. BRECHAS system for equipment and infrastructure.
- **k.** System for Monitoring and Controlling Results and Objectives.

5. COORDINATION RELATIONSHIPS:

| Internal | | Means and Channels of Communication | | |
|----------------------------|---|--|---|--|
| a. b. c. d. e. f. g. h. | Ministerial Office. Deputy Ministries. Directorates General. Unit Heads. Decentralized Institutions. Programs and Projects. Permanent Member of Technical Councils. Technical Meetings. | a. b. c. d. e. f. g. h. | Internal Notes. Circulars. Quotes. Memoranda. Technical Council Minutes. Technical Meeting Minutes. Technical reports. Email. | |
| | External | | Media and Communication Channels | |
| a. b. c. d. e. | Ministry of the Presidency. Comptroller General of the Republic. Ministry of Economy and Public Finance. Ministry of Development Planning. Institutions related to Government Administration and Control Systems (SAYCO). Economic Analysis and Policy Unit (UDAPE). | a. b. c. | Cites Reports. Email. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



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| g. | Deputy Ministry of Public and and External Financing. |
|----|---|
| h. | Departmental Health Services (SEDES). |
| i. | Health Networks. |
| j. | Decentralized Entities Under Supervision. |
| k. | Organizations Non related to the sector. |
| l. | International Organizations. |
| | |
| | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



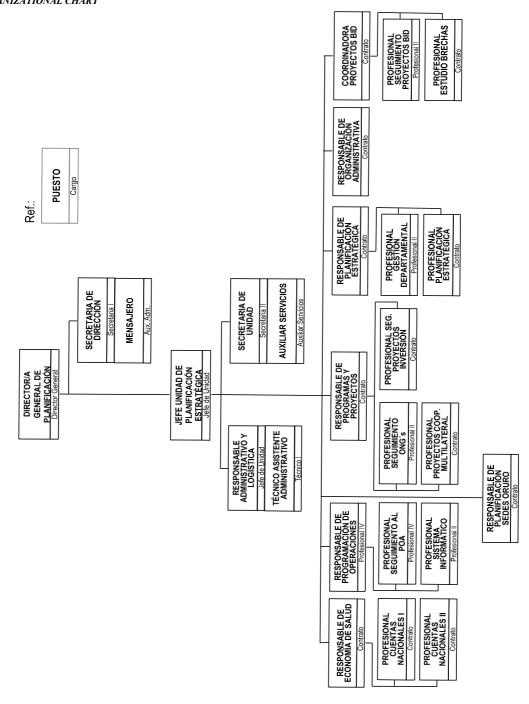
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

NATIONAL HEALTH INFORMATION SYSTEM UNIT (U-SNIS)

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Functional Areas Under Its Authority:

Administrative Support and Control

GENERAL DIRECTORATE OF PLANNING

- Medical Technical Area
- Technology Area
- SVINC Area

2. NATURE:

Medical Technical Area

- a. Standardize, administer, and regulate health information management for public health management and epidemiological surveillance.
- **b.** Generate useful, timely, and reliable information for analyzing the health situation.
- C. Promote opportunities and spaces for analysis, reflection, and research processes for decision-making at all levels of the health system.
- **d.** Periodically coordinate the information needs of the health sector.
- e. Coordinate regularly with other institutions that provide information: INE, Civil Registry, National Police, INASES, and UDAPE.
- f. Expand the competence and coverage of health information with NGOs, the Church, Social Security, the Armed Forces, and private entities.

Technology Area

- a. Provide and guarantee the proper functioning of network services, IP telephony, email, internet, and the website of the Ministry of Health and Sports and Organizational Units, as well as extended services at the departmental level through the national network, implemented on the SNIS-VE Communications Platform.
- **b.** Manage the information systems, databases, and technological resources of the National Health Information and Epidemiological Surveillance System, ensuring their availability, integrity, and visualization.
- **C.** Oversee and manage the ongoing updating and maintenance of the technological infrastructure and systems supported by the National Health Information System through the adoption of policies, standards, and procedures.
- **d.** Define, implement, and manage the IT security of services and/or information technology resources that support the operation of the National Information System and the Ministry of Health.
- e. Manage risks within its competence through their identification, treatment, and control.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | SOA Manager Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

3. REGULATIONS TO BE COMPLIED WITH:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- g. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
 h. Health Code of the Republic of Bolivia.
- i. Social Security Code.
- j. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- ${\it k.}$ Specific Regulations approved by the Ministry of Health and Sports.
- *l.* Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | |
|--|--|--|
| a. Annual Operational Program (AOP). b. Standards, standardized procedures for the generation and processing of information used appropriately in 9 SEDES and 3 subsectors. c. Specific Regulations and Technical Operating Regulations. d. Staff Performance Evaluation Reports. | Medical Technical Area a) CAI with in-depth analysis of health determinants and gaps, | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|---|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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Technology Area

- a. National Data Network, with IP telephony, data transmission, email, and Internet services, with the capacity to interconnect services with the nine departmental SEDES and functional units of the MSD.
- **b.** Visualization of health statistics through the technological resources and media installed on the SNIS-VE Communications Platform.
- **C.** Definition and development of technological projects within the sector.
- **d.** Nationwide technical advice and support in defining requirements and implementing technological resources.
- **e.** Development and implementation of information systems within the sector.

5. COORDINATION RELATIONSHIPS:

| | Internal | Media and Communication Channels |
|---|---|---|
| b. Dece c. Prog | departments of the Ministry of Health and Sports. entralized units. grams and Projects. unical Meetings. | a. Appointments. b. Internal Communication. c. Roadmaps. d. Circulars. e. Memoranda. f. Minutes. g. Technical Reports. h. Travel reports. i. Email. |
| | External | Media and Communication Channels |
| a. Departmental Health Services (SEDES). b. Health Networks. c. Decentralized Entities Under Supervision. d. Organizations Non-related to the sector. e. International Organizations. | | a. Cites. b. External notes. c. Email. d. Minutes of technical meetings. e. Other |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



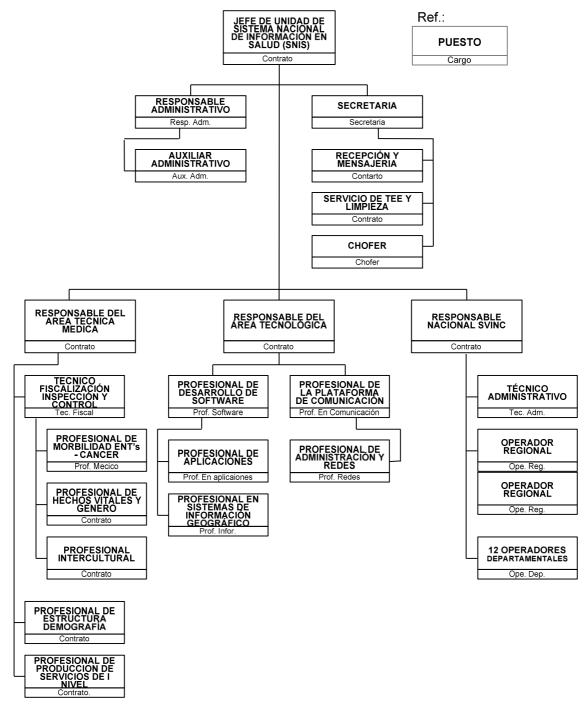
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ORGANIZATION AND FUNCTIONS MANUAL

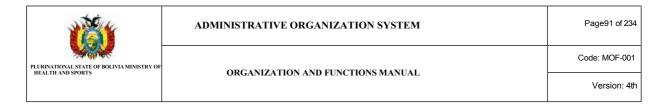
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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EXECUTIVE – PLANNING AND COORDINATION

- Deputy Ministry of Health and Promotion
- Deputy Ministry of Traditional Medicine and Intercultural Health
 - Deputy Ministry of Sports and

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

DEPUTY MINISTRY OF HEALTH AND PROMOTION

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Dependency:

d. Dependent Functional Units:

Planning and Coordination

Substantive

OFFICE OF THE MINISTER OF HEALTH AND SPORTS

- Directorate General of Health Services.
- General Directorate of Health Insurance.
- Directorate General for Health Promotion.
- Medical Categories Registration Area.

2. NATURE:

- **a.** Coordinate actions for the formulation, implementation, and evaluation of general health policy within the framework of the policies for implementing the General Economic and Social Development Plan.
- **b.** Develop rules and regulations for the Single Health System.
- **C.** Develop rules and regulations for the implementation of Universal Health Insurance. d) Coordinate the implementation of the new SAFCI policy.
- **d.** Develop rules, regulations, and protocols for quality control of health services, including medical audits and control of medical malpractice.
- **e.** Develop rules and regulations for the networks of the Unified Health System.
- f. Coordinate the coordination of public policies, national health strategies, transparency and anti-corruption strategies, mechanisms for participation and social control, and efficiency in management and health services among national, departmental, municipal, community, and indigenous peasant authorities.
- g. Propose rules, regulations, and guidelines to control and supervise the National Health System.
- **h.** Propose standards for the registration of medicines, supplies, food, and beverages for human consumption.
- i. Develop standards for the authorization, operation, and supervision of health service providers, medical professionals, and all health care professionals and workers.
- j. Coordinate and promote the development of rules and regulations for the operation of human resources education and training entities, within the framework of human development policies and teaching-care integration agreements.
- k. Coordinate and chair the CNIDAI.
- **l.** Develop standards and regulations for the prevention, control, and treatment of all health programs under the Ministry's jurisdiction, in an integrated manner.
- m. Coordinate, plan, and arrange international cooperation within the framework of agreements signed by the country.
- n. Serve as chair of the INASES board of directors.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **h.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- j. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- k. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- **l.** Health Code of the Republic of Bolivia.
- m. Social Security Code.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- O. Law on Municipalities.
- p. Agreement on teaching and healthcare integration between the Bolivian University System and this State Portfolio.
- **q.** Specific regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | | | Services |
|------------|---|----|--|
| a. | Propose and promote policies, plans, and programs for the health sector. | a. | Within the framework of the powers established in Supreme Decree 29894 and the Health Code. |
| b. | Propose and approve laws, supreme decrees, ministerial resolutions, administrative resolutions, and regulatory provisions. | | |
| c . | Signing of interministerial and interinstitutional agreements with civil society organizations, non-governmental organizations, and other entities related to the sector. | | |
| d. | Establish agreements, letters of intent, and negotiations. | | |
| e. | Annual Operating Program of the Vice Ministry. | | |

| | NAME | POSITION | DATE | SIGNATURE |
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| | Internal | | Media and Communication Channels |
|--|---|----------------------|---|
| a. b. c. d. e. f. g. h. | Ministerial Office. Deputy Ministries. Directorates, Presidency, and Management of Social Security. Directorates General. Dependent organizational units. Decentralized institutions. Technical Coordination Council. Program and Project Management. | a. b. c. d. e. f. g. | Ministerial Resolutions Internal memos. Roadmaps. Memoranda. Circulars. Technical Council Minutes. Email. |
| | External | | Media and Communication Channels |
| a. b. | Entities dependent on the Executive Branch: Ministries, Vice- Ministries. Armed Forces and National Police | a. b. | Supreme Court Supreme and National Provisions Conventions and Agreements |
| с. | Departmental Health Services (SEDES). | c. | Notes or Letters |
| d. | Health Networks. | d. | Reports. |
| e. | Decentralized Entities Under Supervision. | e. | Minutes of Communication. |
| f. | Organizations Non related to the sector. | f. | Minutes of Cabinet Meetings. |
| g. | International Cooperation Agencies. | g. | Email. |
| h. | Social Organizations. | | |

| | NAME | POSITION | DATE | SIGNATURE |
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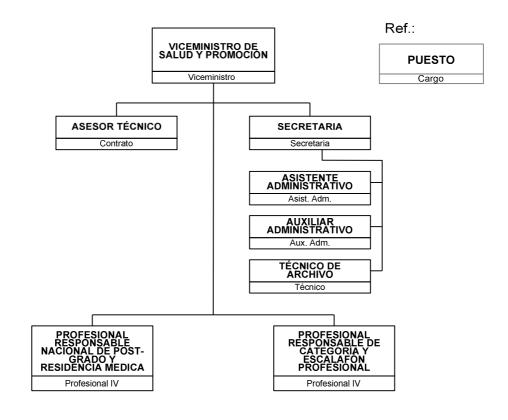


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ORGANIZATION AND FUNCTIONS MANUAL

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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 1.NAM | MEOFTHEUNIT: | | DEPUTY MINISTRY OF TRADITIONAL AND INTERCULTURALITY | | | | | |
|---|--|---|--|-----------------|------------------------------|--------------------------------------|--|--|
| _ | Hierarchical Level: Type of Organizational Unit: | Planning and Substantive | Planning and Coordination Substantive | | | | | |
| c. | Dependency: | OFFICE | SR/A AND SPOR | MINISTER TS | OF | HEALTH | | |
| d. Dependent Functional Units: • Directorate General of Traditional and Intercultural Medic. Interculturality. | | | | | ral Medicine | | | |
| 2. NA | TURE: | | | | | | | |
| | Design a policy to promote traditional medicine a interculturality and the ethnic and cultural adaptatic Incorporate traditional medicine practices into the traditional and alternative therapies, incorporating a Accredit the human resources that carry out the practicalitional and alternative health care in coordinativalitional doctors, midwives, and local alternative particulars. | on of health services. The national health sy them into the national actice of traditional me ation with the author | vstem and implem pharmacopoeia. edicine and establis | ent a system f | for registeri standards o | ing and codifying and procedures for | | |
| d. | Promote research into traditional medicine and inte with the practice of traditional medicine. | | services, and cook | rdinate service | networks ar | nd social networks | | |
| e. f. | Promote teaching and learning processes in tradition Defend medicinal plants as part of biodiversity, as species of their medicinal flora, preventing biopiracy | s well as the collecti | | | | | | |
| | | | | | | | | |
| 3. STA | INDARDS TO BE MET: | | | | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Servants No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009
- j. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- k. Health Code of the Republic of Bolivia.
- 1. Social Security Code.
- m. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- n. Law on Coca and Controlled Substances No. 1008 dated July 19, 1988.
- o. Medicine Law No. 1737 dated December 17, 1996.
- p. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- q. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- r. Environment Law.
- S. Law on Professional Practice and Medical Liability No. 3131.
- t. Universal Maternal and Child Insurance Law SUMI No. 2426.
- **u.** Law 3760 on the United Nations Declaration on the Rights of Indigenous Peoples.
- v. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **w.** Supreme Decree No. 25055 of May 23, 1998, supplementing Supreme Decree No. 24855 of September 22, 1997.
- x. Supreme Decree No. 27488 of May 14, 2004, Art. 27 of Law 2042.
- y. Ministerial Resolution of 1987 authorizing and recognizing the practice of traditional medicine.
- **z.** Specific regulations approved by the Ministry of Health and Sports.
- aa. Other provisions relating to the sector.

4. PRODUCTS: Standards Services

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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- **a.** Implement processes for coordination and complementation in health services.
- **b.** Models of intercultural adaptation in the Altiplano, Valleys, and Tropics regions.
- c. Protocols for intercultural healthcare.
- **d.** IEC strategy in intercultural and traditional medicine.
- **e.** Draft bill on traditional medicine and its regulations.
- f. Process for certification, accreditation, recognition, and validation of traditional doctors.
- g. Diagnosis of artisanal laboratories, natural and traditional medicines.
- h. Strategy for promoting medicinal products incorporated into the health system.
- Local health and nutrition diagnoses of Indigenous and Native Peoples.
- j. Municipal Strategic Plan for Indigenous and Native Peoples.
- **k.** Training modules on intercultural health for health personnel.
- **l.** Regulations for the coordination and incorporation of traditional medicine into the Single Health Insurance System.
- m. Regionalized intercultural adaptation modules for health authorities and personnel, municipal authorities, and civil society.
- **n.** Protocols for traditional medicine services for the Universal Health Insurance system.
- Three regionalized research studies on the use of medicinal plants.
- **p.** Annual Operational Program of the Vice Ministry.

- **a.** Comprehensive care for families and communities with interculturality, implemented in 25% of municipalities.
- **b.** Research on the most widely used medicinal products, which were incorporated into the National Single Supply System (SNUS).
- C. Three research studies conducted and three documents published on the Bolivian Traditional Pharmacopoeia.
- **d.** 10% of municipalities coordinated and complemented traditional medicine in health services.
- **e.** 100% of traditional doctors, midwives, and naturopaths registered, 50% of traditional doctors, naturopaths, and midwives licensed, and 4% of traditional doctors with certificates of competence.
- **f.** 20 semi-processed natural products incorporated into community pharmacies.
- **g.** 50% of indigenous peoples have a health and nutrition diagnosis with actions implemented.
- h. 10 benefits incorporated into the SUS, with management and requests for TGN items for traditional doctors in rural areas
- i. 20% reduction in malnutrition in children under 5, achieved through ancestral nutritional practices.
- **j.** CENSUS of traditional doctors, midwives, and naturopaths.
- **k.** Certification of Traditional Healers.
- Communication campaign to promote, inform, and train on ancestral nutritional and health practices at the family and community level.

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels |
|---|---|
| a. Ministerial Office. b. Deputy Ministries. c. Dependent Organizational Units. | a. Internal Notes.b. Roadmaps.c. Memoranda. |

| | NAME | POSITION | DATE | SIGNATURE |
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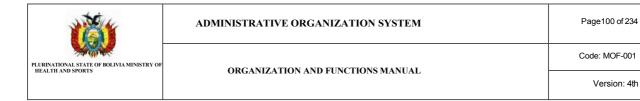
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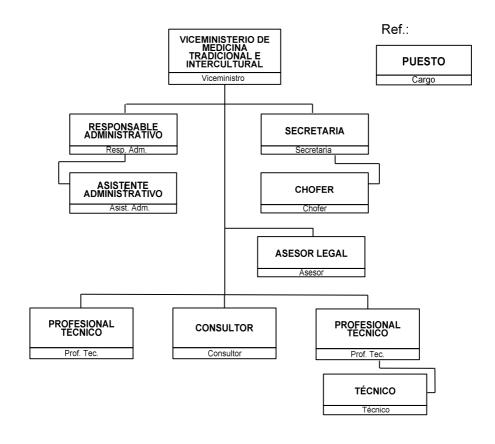
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| d. | Support units. | d. | Circulars. |
|------------|---|------------|----------------------------------|
| e. | Directorates General. | e. | Minutes of Technical Councils. |
| f. | Decentralized Institutions. | f. | Email. |
| g. | Permanent Member of Technical Councils. | | |
| | External | | Media and Communication Channels |
| a. | Entities dependent on the Executive Branch | a. | CITES. |
| b . | Provincial governments. | <i>b</i> . | Reports. |
| <i>c</i> . | Departmental Health Services (SEDES). | <i>c</i> . | Communication Minutes. |
| d. | Health Networks. | d. | Cabinet Meeting Minutes. |
| e. | Decentralized Institutions Under Supervision. | g. | Email. |
| f. | International Cooperation Agencies. | | |
| g. | Organizations Non related to the sector. | | |
| h. | Organizations of Traditional Doctors and Natural Doctors. | | |
| i. | Medicines Subcommittee. | | |
| | | | |
| | | | |
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| | NAME | POSITION | DATE | SIGNATURE |
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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| NAME | OF THE UNIT: | DEPUTY MINISTRY OF SPORTS |
|---|---|--|
| a. Hierarchical Level: b. Type of Organizational Unit: c. Dependency: | | Planning and Coordination Substantive OFFICE OF THE MINISTER OF HEALTH AND SPORTS |
| | pendent Functional Units: | • None |
| NATUI | RE: | |
| a. | To formulate and implement policies for recreational sports, incorporating active | the promotion of physical activity and educational, competitive, professional, amateur, an and healthy lifestyles. |
| b . | | programs, in coordination with the Minister of Education and Culture. |
| c. | 2 | l institutions under the Ministry of Education and Culture. |
| d. | | ration of departmental units within the framework of national policy and priorities. |
| e. f. | ** | and maintenance of sports infrastructure and equipment. |
| g. | Formulate policies and supervise the dev | blic and private entities and institutions related to sport. |
| s. h. | | of the entire national, regional, and community population. |
| i. | 1 7 | and maintenance of sports infrastructure and equipment. |
| j. | Propose and promote policies to prevent | the use of illegal drugs and narcotics in sports activities, whether professional or amateu |
| | | |
| | | |
| | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- Sports Law No. 2770 dated July 7, 2004. Civil Service Statute Law No. 2027 dated October 27, 1999. d.
- Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- f. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- g. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- h. Law on Sport No. 2770 dated July 7, 2004.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- j. Supreme Decree Regulating Law 1654 – Departmental Councils No. 27431 of April 2, 2004.
- Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- Specific Regulations approved by the Ministry of Health and Sports.
- m. Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | |
|---|---|--|
| a. Policies, plans, and programs developed for sports. b. Policies for the promotion of physical activity and educational, competitive professional, amateur, and recreational sports. c. Draft bill amending the Sports Tax. d. Draft bill amending the Sports Law to make it more appropriate for sport. e. Sports Medical Insurance Bill. f. National Training Center Bill, with resources for the construction of the High Performance Center. g. Regulations on the Discharge of National Sports Federations. h. Regulations for the Law on COTENAL. i. National Sports Ranking System. j. Accreditation Regulations. k. Feasibility Study for the Training Center. l. Annual Operating Program of the Vice Ministry. | sector. National Information System for decision-making. Increased level of athletes with greater competitiveness at the international level. National Sports Federations and institutions related to sports with subsidies. Comprehensive national development in health, education, and social areas. | |

| | NAME | POSITION | DATE | SIGNATURE |
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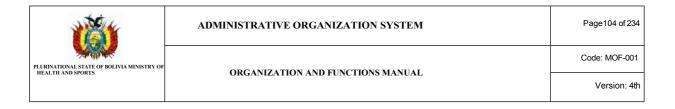
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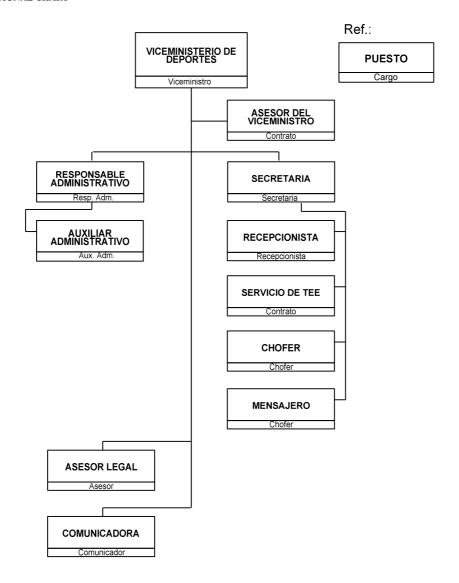
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| | DINATION RELATIONSHIPS: | Ministry with other state entities and external cooperation institutions. j. Creation of the Bolivian Sports Information Agency. k. Census of sports infrastructure. l. National Professional Census on sports and sports leaders. m. Sports Games: National School Games for 12-year-old University Games, Military and Police Games, Cochabamb Tropics Games, among others. | |
|--|---|---|--|
| 3. COOKI | Internal | Media and Communication Channels | |
| a. b. c. d. e. f. g. h. | Ministerial Office. Deputy Ministries. Directorates General. Area Units. Decentralized Institutions. Higher Sports Council. Sports Investment Fund. Bolivia Sports. National High Performance Center – Sucre. | a. Internal Notes. b. Roadmaps. c. Memoranda. d. Circulars. e. Board Minutes. f. Email. | |
| | External | Media and Communication Channels | |
| a. b. c. d. e. f. g. h. i. | Entities dependent on the Executive Branch. Entities dependent on the Legislative Branch. Departmental Sports Services. Decentralized Entities Under Supervision. International Sports Ministries. National Sports Federations. Federation of Municipal Associations. Departmental associations of municipalities. Sports federations. Sports councils. | a. Appointments. b. Reports. c. Communication minutes. d. Email. | |

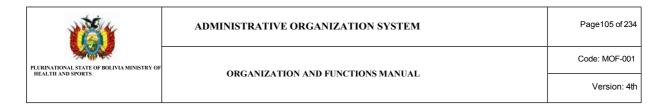
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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OPERATIONS

- General Directorate of Health Insurance Services
 - Health Insurance Directorate General
 - Directorate General of Traditional Medicine and Interculturality
 - Directorate General for Health Promotion Health

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

DIRECTORATE-GENERAL FOR HEALTH SERVICES

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Dependency:

d. Dependent Functional Units:

Operational Substantive

DEPUTY MINISTRY OF HEALTH AND PROMOTION

- Health Technology and Medicines Unit ().
- Health Services Networks and Quality Unit.
- Epidemiology Unit.
- Early Childhood Development Unit.
- National Information and Documentation Center Area.
- Comprehensive Care for Kidney Disease Project.
- National Blood Program.

2. NATURE:

- **a.** Coordinate technical and economic actions with International Cooperation in the area of health.
- **b.** Coordinate the development of requirements and standards for the operation of public and private universities, institutes, and schools in the area of health in coordination with the Ministry of Education.
- **c.** Regulate the operation of public and private health services at the national level, promoting their modernization.
- **d.** Promote, coordinate, and supervise the development of national health, disease control, food, and nutrition programs, respecting gender and generational perspectives and the customs and traditions of rural, indigenous, and native peoples.
- e. Promote health education programs for the active participation of the population.

3. STANDARDS TO BE MET:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO).
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- **d.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- e. Health Code of the Republic of Bolivia.
- Social Security Code.
- g. Specific Regulations approved by the Ministry of Health and Sports.
- **h.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 4. PRODU | UCTS: | | |
|--|---|---|-----------------------------|
| | Standards | Services | |
| a. b. c. d. e. f. | Systematization of management results and performance targets of the Directorate. Evaluation report on the schedule of performance goals for management and its functional units. Performance evaluation form for management personnel. Quarterly notes on the implementation of the training schedule for management staff. Quarterly reports on budget execution and quota allocation. Coordinate reports to the MAE and the General Directorate of Planning on the supervision of the implementation of SEDES programs and projects. Reports and notes on the distribution of promotional material for the Documentation Center's website and increase in visits to the site. Scheduling of workshops and reports on training and support for staff of cooperating institutions in Virtual Library methodologies. Annual Operational Program of the Directorate. | a. Evaluation of the Directorate's performance to schedule. b. Evaluation of the performance of the Directorate's state coordination with the Human Resources Unit. c. Training of Directorate staff. d. Coordination of Technical Council meetings. e. Coordination meetings with the Directorates-General MSD programs and projects. f. Supervision of the implementation of SEDES programs projects. g. Attention and follow-up of inter-institutional agreed signed with civil society, non-governmental organization and other related entities. | aff in l and s and nents |
| 5. COOR | DINATION RELATIONSHIPS: | | |
| | Internal | Media and Communication Channels | |
| a. b. c. d. e. f. g. | Ministerial Office. Deputy Ministries. Directorates General. Organizational Units. Decentralized Institutions. Programs and Projects. Permanent Member of Technical Councils. | a. Internal Notes. b. Circulars. c. Reports. d. Technical Council Minutes. e. Email. | |

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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



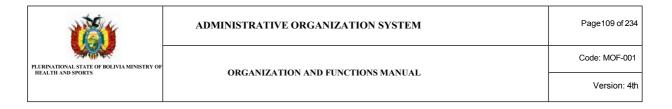
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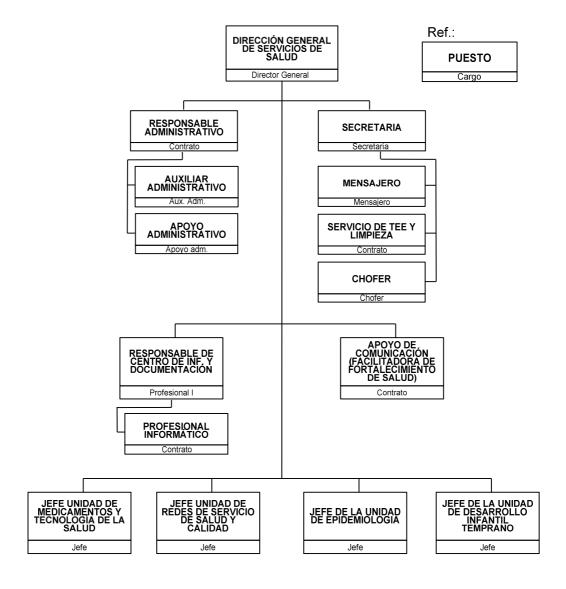
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| External | Media and Communication Channels | |
|--|--|--|
| a. Departmental Health Services (SEDES). b. Health Networks. c. Organizations Non Government organizations related to the sector. d. Decentralized Entities Under Supervision. e. External Cooperation Agencies. | a. Cites. b. Communication Minutes. c. Reports. d. Video and Conference Calls. e. Email. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | Area of National National of Information of Documentation - CNID. |
|---------------------------------|---|
| a. Hierarchical Level: | Execution |
| b. Type of Organizational Unit: | Substantive |
| c. Dependency: | GENERAL DIRECTORATE OF HEALTH SERVICES |
| d. Dependent Functional Units: | • None |
| | |

2. NATURE:

- **a.** Institutional memory of the Ministry of Health and Sports responsible for preserving everything related to the printed publication of standards, protocols, guidelines, manuals, educational material, health legislation, and others.
- **b.** Preservation of physical bibliographic material.
- c. Preservation and storage in digital format.
- **d.** Collection and acquisition of bibliographic material.
- **e.** Organization of public health and clinical information contained in books, magazines, audiovisual material, educational material, etc., produced by the Ministry of Health and Sports, obtained through donations, direct purchase, or subscriptions.
- **f.** Relationships with institutions related to the field of library science.
- $\textbf{g.} \quad \textit{Free dissemination of information in the clinical and public health areas.}$
- h. Support for the training of human resources in health, universities, institutes, school and college students, and the general public.
- i. Support for research, project and policy formulation, decision-making, preparation of historical documents, analysis, etc.

3. RULES TO BE FOLLOWED:

- $\textbf{\textit{a.}} \quad \textit{Political Constitution of the Plurinational State of Bolivia}.$
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- **d.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- **e.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **f.** Specific Regulations approved by the Ministry of Health and Sports.
- ${m g}{ extbf{.}}$ Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| Standards | Services |
|--|---|
| a. Ministerial Resolution establishing the mandatory submission of bibliographic material generated at the institution to the Documentation Center. b. Regulations governing the loan of bibliographic material. c. Specific Organization and Functions Manual. d. Annual Operational Program for the Area. | a. Organization of printed and digitized material folocation and selection of information. b. Free loan of bibliographic material. c. Digitization of the bibliographic heritage of the Minof Health and Sports. d. Free service for the dissemination of digitized material. e. Management of information in the area of health guidance). f. Preparation of bibliographic records for documproduced by the Ministry of Health and Sport accordance with institutional image standards. g. Development of new and traditional tools to guide us searching for and selecting information (manual electronic catalogs, files, online catalogs—OPAC, etc. |

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels | |
|---|--|--|
| a. Ministerial Office. b. Dependent Vice-Ministries. c. Directorates General. d. Organizational Units. e. Programs and Projects. f. MSD Officials. | a. Cites b. Internal Notes c. Reports d. Roadmaps e. Circulars f. Memoranda g. Minutes. h. Email. | |
| External | Media and Communication Channels | |
| a. Ministries and state entities. b. Departmental Health Services (SEDES). c. National and foreign universities. | a. External Notes.b. Email. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| d. | Scientific societies. | |
|----|---|--|
| e. | International Organizations. | |
| f. | Non-governmental organizations. | |
| g. | National and International Documentation Centers. | |
| h. | Libraries. | |
| i. | Users. | |
| | | |
| | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | AREA: NATIONAL BLOOD PROGRAM |
|----------------------|------------------------------|
| | |

a. Hierarchical Level:
 Execution

 b. Type of Organizational Unit:
 Substantive

C. Dependency: GENERAL DIRECTORATE OF HEALTH SERVICES

d. Dependent Functional Areas:

• None

2. NATURE:

- a. To implement national policies and guidelines for the National Blood Program.
- b. Coordinate technical actions with the General Directorate of Health Services (as indicated in subsection (ii) of the subtitle of the Executing Agency of loan agreement No. 1031/SF-BO under Law No. 1994 of July 28, 1999, RM. No. 0345 of June 26, 2002, for the development of the National Blood Program.
- c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the General Directorate of Health Services, in order to comply with the established management goals.

3. REGULATIONS TO BE COMPLIED WITH:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- **d.** Transfusion Medicine and Blood Banks Act No. 1687 of March 26, 1996.
- e. Regulations to the Transfusion Medicine and Blood Banks Act, Supreme Decree No. 24547 of March 31, 1997.
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- i. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System of June 11, 2008.
- j. Health Code of the Republic of Bolivia.
- k. Social Security Code.
- **l.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- m. Specific Regulations approved by the Ministry of Health and Sports.
- **n.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| Standards | Services | | |
|---|--|--|--|
| Standards, Protocols, and Guidelines for the National Blood Program. COORDINATION RELATIONSHIPS: | a. Provide services in accordance with current regulation implementing Law No. 1687 and DS. 24547 in public as private establishments within its jurisdiction. b. Become the National Regulatory Reference Center for standardization and formulation of strategic planning guideling for the System. c. Develop models and standards for care, organization operation, procedures, evaluation, quality control assurance, cost analysis, and other tasks assigned or delegate by the General Directorate of Health Services. d. Integrate and participate in national organizations and activity related to organ and tissue transplants. e. Exercise institutional links of a technical and scientific nature f. Coordinate the collection of information with the Nation Blood Services Network, based on the area's competence as with the coordination and request of the SNIS. g. Training for public servants of the National Blood Services Network (blood bank staff and hospital transfusion services). | | |
| Internal | Media and Communication Channels | | |
| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | | |
| External | Media and Communication Channels | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | SOA Manager Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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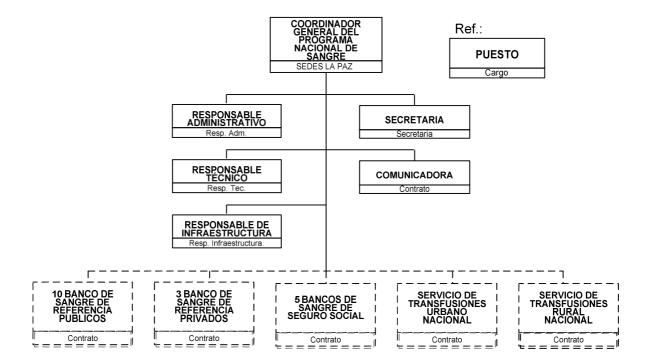
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| a. | Governments. |
|----|--------------|

- **b.** Departmental Health Services (SEDES).
- **c.** Deputy Ministry of Public and and External Financing (VIPFE).
- **d.** Non-Governmental Organizations.
- e. Decentralized Entities Under Supervision.
- **f.** Municipal Governments.
- g. Universities.
- **h.** International Organizations.
- i. Other Civil Society Organizations.
- j. Regional Health Agencies.

- a. Cites.
- **b.** Reports.
- c. Video and conference calls.
- d. Email.

6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



3. RULES TO BE FOLLOWED:

ADMINISTRATIVE ORGANIZATION SYSTEM

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| 1. NAME | E OF THE UNIT: | GENERAL DIRECTORATE OF HEALTH INSURANCE |
|------------|---|---|
| а. н | ierarchical Level: | Operational |
| | ype of Organizational Unit: | Substantive |
| • | epartment: | DEPUTY MINISTRY OF HEALTH AND PROMOTION |
| d. D | ependent Functional Units: | Public Insurance Unit. |
| 2. NATU | RE: | |
| a. | Development and implementation of Uni | iversal Health Insurance in its first phase, covering ages 0 to 21. |
| b . | Regulate and establish that health serv | vices at all levels of care, whether public or private, throughout the national territory, are nd that architectural barriers are eliminated. |
| c. | | cluate health services in general and rehabilitation services in particular, provided in health ecentralized Health System, Social Security, and private institutions, whether for-profit or not, itutions. |
| d. | | ll the necessary facilities for the incorporation of persons with disabilities into Short-Term l Security Code, studies, and provisions issued by the Short-Term Insurance Commission. |
| e. | | delines for the development and strengthening of the Short-Term Social Security system. liance with and use of contributions and premiums. |
| f. | Regulate, supervise, and oversee the ope | eration of public and private management entities in the provision of services and insurance. |
| g. | | lines for the regulation and control of the family allowance system. |
| h. | 1 1 | elines to promote the establishment of provisional systems for the disabled and mentally ill. |
| i. | 1 0 | elth insurance management and provision systems. |
| j. | Propose policies, regulations, and instru | ments for SOAT. |
| | | |
| | | |
| | | |
| | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--------------------------------|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 |



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- a. Political Constitution of the Plurinational State of Bolivia.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- C. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Law 3323 Health Insurance for the Elderly
- e. Law 2426 Universal Maternal and Child Insurance
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- i. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System of June 11, 2008.
- j. Social Security Code.
- k. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- l. Law on Coca and Controlled Substances No. 1008 dated July 19, 1988.
- m. Medicine Law No. 1737 dated December 17, 1996.
- n. Civil Service Statute Law No. 2027 dated October 27, 1999.
- O. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- p. Environment Law.
- q. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- r. Law on Professional Practice and Medical Liability No. 3131.
- S. Supreme Decree No. 25055 of May 23, 1998, Complementary Regulation to Supreme Decree No. 24855 of September 22, 1997.
- t. Supreme Decree No. 27488 of May 14, 2004, Art. 27 of Law 2042.
- u. Universal Maternal and Child Insurance Law SUMI No. 2426.
- v. Law creating the IBC/Blindness dated January 22, 1957.
- W. Law on Persons with Disabilities No. 1678 of December 15, 1995.
- x. Health Insurance for the Elderly Act (SSPAM) No. 3323.
- y. SOAT Regulations.
- z. Specific regulations approved by the Ministry of Health and Sports.
- aa. Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services |
|--|---|
| a. Short-Term Social Security Code. b. 2007-2009 National Plan for Prevention and Comprehensive Care, which reduces traffic incidents and accidents by 15%. c. Inter-institutional intervention standard for traffic incidents. d. Annual Operational Program of the Directorate. | a. 100% of workers and their beneficiaries with an employer-employee relationship affiliated with Short-Term Social Security. b. 35% coverage of the Bolivian population with Short-Term Health Insurance. c. Registration, monitoring, and epidemiological control of disabilities. d. Training on the new Code of Practice () |

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | January 20, 2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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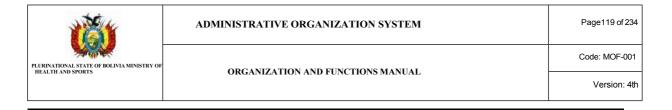
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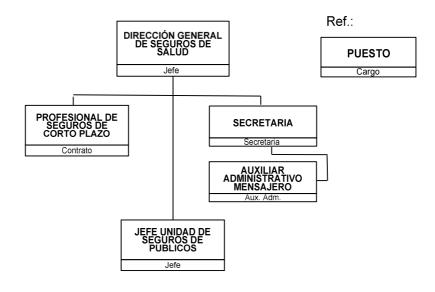
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Security for managing entities. Training on Road Safety (SOAT). 5. COORDINATION RELATIONSHIPS: Internal Means and channels of communication a. Ministerial Office. Internal Notes. a. **b.** Deputy Ministries. b. Reports c. Directorate General of Health Services. c. Circulars. $\textbf{\textit{d.}} \quad \textit{Directorate General of Administrative Affairs}.$ d. Technical Council Minutes. e. Directorate General of Legal Affairs. e. Minutes of Technical Meetings. f. Organizational Units in the Area. f. Email. g. Permanent Member of Technical Councils. h. Technical Meetings. External Media and Communication Channels a. Social Security Management Entities. a. Cites. **b.** National Health Insurance Institute. **b.** Reports. c. Email. **c.** Provincial Governments. d. Departmental Health Services (SEDES). e. External Cooperation Entities. f. Committee National Persons with Disabilities (CONALPEDIS). **g.** Bolivian Institute for the Blind – IBC. **h.** Bolivian Institute for the Blind – IBC. i. Non-Governmental Organizations. j. Social Organizations of Persons with Disabilities. k. Ministries in the Social Sector. FELCC, Traffic. l. m. Insurance Companies.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



1.NAMEOFTHEUNIT:

ADMINISTRATIVE ORGANIZATION SYSTEM

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MEDICINE

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ADDRESS

GENERAL

TRADITIONAL AND INTERCULTURALITY

OF

a. Hierarchical Level: Operational **b.** Type of Organizational Unit: Substantive DEPUTY MINISTRY OF TRADITIONAL MEDICINE AND c. Dependency: INTERCULTURALITY

d. Dependent Functional Units: None.

2. NATURE:

- **a.** To supervise, coordinate, and implement policies in Traditional Medicine.
- $\textbf{\textit{b.}} \quad \textit{Further the process of strengthening and developing traditional and naturopathic medicine, National Health Policy.}$
- c. Integrate traditional medicine into the Unified Health System, within the framework of the National Health Policy.
 d. Direct, supervise, and coordinate technical, operational, and administrative activities in the area of Traditional Medicine.
- Establish strategies for the development of Traditional Medicine, incorporating regional, ethnic, and cultural criteria.
- **f.** Mainstream traditional medicine in health policies.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- **d.** Law 3323 Health Insurance for the Elderly
- e. Law 2426 Universal Maternal and Child Insurance
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- i. Law 3760 on the United Nations Declaration on the Rights of Indigenous Peoples.
- j. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- **l.** Social Security Number.
- m. Ministerial Resolution of 1987 authorizing and recognizing the practice of traditional medicine.
- n. Ministerial Resolution No. 902 of December 20, 2004, on the Regulation of the Practice of Traditional Medicine.
- **0.** Ministerial Resolution No. 231 of 1987, on the Regulations for the Practice of Natural and Traditional Medicine.
- **p.** Ministerial Resolution No. 889 of August 11, 2010, referring to the Sectoral Development Plan.
- ${\it q.}$ Specific regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services |
|---|---|
| a. Preliminary draft of the Law on Traditional Medicine and its regulations. | a. Traditional doctors, naturopaths, and midwives benefiting from the Traditional Medicine Act. |
| b. Co-Certification and Professionalization of Traditional Medicine. | b. Traditional doctors accredited and certified by the registration authorities. |
| c. Annual Operational Program of the Directorate. | C. Mainstreaming of traditional medicine and it intercultural relationship in health establishments. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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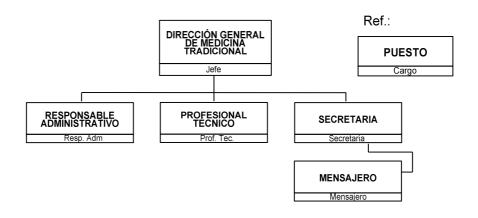
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| Internal | Media and Communication Channels |
|---|--|
| Ministerial Office. Vice Ministry of Traditional Medicine and Interculturality. Directorates General. Organizational Units. Decentralized Institutions. Permanent Member of Technical Councils. | a. Internal Notes. b. Roadmaps. c. Memoranda. d. Reports. e. Technical Council Minutes. f. Email. |
| External | Media and Communication Channels |
| Entities dependent on the Executive Branch. Provincial governments. Departmental Health Services (SEDES). Health Networks. Decentralized Entities Under Supervision. Organizations Non related to the sector. International Cooperation Agencies. Organizations of Traditional and Natural Doctors. Medicines Subcommittee. | a. CITES.b. Reports.c. Email. |

6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| . NAME OF THE UNIT: | GENERAL DIRECTORATE FOR HEALTH PROMOTION |
|---------------------|--|
| | HEALTH |

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Dependency:

1.

d. Dependent Functional Units:

Operational

Substantive

DEPUTY MINISTRY OF HEALTH AND PROMOTION

- Health Promotion Unit.
- Community Health and Social Mobilization Unit.
- Nutrition Unit.
- Implementation of Comprehensive Primary Care in Rural Areas -Medical Residency in Intercultural Community Family Health (RM SAFCI).

2. NATURE:

- **a.** Develop the MSD Health Promotion strategy, understood as the transformation of the social determinants of health, within the framework of the SAFCI model and policy, in agreement with autonomous governments and representatives of social organizations and health institutions.
- **b.** Contribute to the formulation of laws, supreme decrees, regulations, and ministerial resolutions for the implementation of the community family health policy and the Unified Health System.
- **c.** Represent the Ministry of Health institutionally on health promotion issues before central government bodies, autonomous governments, international bodies, and international cooperation agencies.
- **d.** Supervise, coordinate, and execute the guidelines of the Sectoral Development Plan related to food and nutrition, health promotion, disease and social risk prevention, participatory management, social mobilization, and training of human resources in intercultural community family health.
- **e.** Develop the comprehensive social communication strategy of the Ministry of Health and Sports, in coordination with Units and Directorates General.
- f. Review and technical approval of technical regulatory documents produced by the Ministry of Health and Sports.
- **g.** Direct and guide the actions of the National Council on Blindness.
- **h.** Manage the demands of low-income individuals injured in social conflicts so that they receive medical care and financial support through intra- and inter-institutional coordination.
- i. Direct, supervise, and monitor the operational actions of the Organizational Units and Projects under the Directorate.
- j. Monitor and evaluate the physical and financial performance of the organizational units and projects under the Directorate's responsibility.
- **k.** Promote partnerships with institutions, cooperation, and international organizations to strengthen health promotion actions within the framework of SAFCI.
- *l.* Provide political and technical advice to the institution's authorities.
- m. Maintain technical and operational relations with SEDES.
- **n.** Institutional representation as a focal point for regional agencies.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | January 20, 2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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3. REGULATIONS TO BE COMPLIED WITH:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- C. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- d. Supreme Decree No. 29601 of June 11, 2008.
- e. Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- f. Civil Service Statute Law No. 2027 dated October 27, 1999.
- **g.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- **h.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- *i.* Specific regulations approved by the Ministry of Health and Sports.
- **j.** Other provisions relating to the sector.

4. PRODUCTS:

| | Standards | Services | | |
|-------------------|--|-------------------|--|--|
| a. b. c. d. e. f. | Draft bills Draft Supreme Decrees Proposed Ministerial Resolutions Approved technical regulatory documents from the Ministry of Health Technical and administrative resolutions of the General Directorate and its units. Annual Operational Program of the Directorate. | a. b. c. d. e. f. | Management of the actions of dependent units and projects Systematization of the Directorate's management results and performance goals. Coordination of Technical Councils for goal evaluation. Coordination with Ministry programs and projects. Evaluation of the performance of dependent personnel in coordination with the Human Resources Unit. Budget execution in accordance with scheduled activities. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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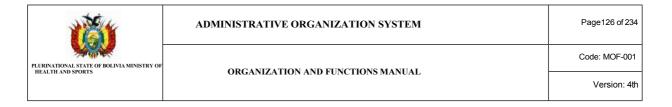
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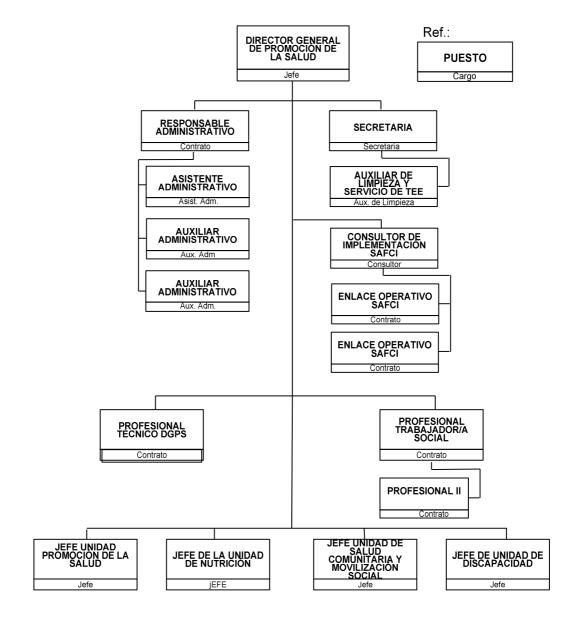
ORGANIZATION AND FUNCTIONS MANUAL

| Internal | Means and channels of communication |
|---|-------------------------------------|
| 1. Ministerial Office. | a. Internal memos. |
| Deputy Ministry of Health and Promotion | b. Memoranda. |
| Directorates General. | c. Circulars. |
| • Organizational Units. | d. Reports. |
| Institutions decentralized and decentralized institutions. | e. Minutes of Technical Councils. |
| and decentralized institutions. National health programs and projects. | f. Minutes of Technical Meetings. |
| | g. Email. |
| t. Technical Councils. 1. Technical meetings. | |
| External | Media and Communication Channels |
| . Departmental Health Services (SEDES). | a. Official notes |
| • Health Networks. | b. Reports. |
| Autonomous Governments | c. Email. |
| L. Decentralized Entities Under Supervision. | |
| Organizations Non related to the sector. | |
| International Organizations | |
| International Cooperation. | |
| Related ministries and institutions. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

Implementation of Comprehensive Primary Care in the Area
1. NAME OF THE UNIT: Rural - Residence Medical in Health Family
Intercultural Community Health (RM SAFCI)

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

c. Dependency: GENERAL DIRECTORATE FOR HEALTH PROMOTION

d. Dependent Functional Units:

• None

2. NATURE:

- **a.** Implement Intercultural Community Family Health in rural communities through the training of Residents in Intercultural Community Family Health.
- **b.** Contribute to the construction of a unified health system, with practices of social participation, intersectorality, comprehensiveness, and interculturality through the SAFCI Medical Residency toward holistic health in the nine departments.
- c. Articulation of the SAFCI Medical Residency based on social demand with elders from rural communities, social organizations, and municipal, regional, and indigenous peasant governments, where SAFCI resident doctors are located.
- **d.** Implement teaching and learning processes for SAFCI resident doctors in municipal, regional, and indigenous peasant governments and in rural communities.
- **e.** Implement a continuing education plan at SAFCI aimed at MSD staff, 9 SEDES, network coordinators, municipalities, and social organizations.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- **c.** Law No. 3760 of November 7, 2007, elevates to the status of Law of the Republic the 46 articles of the United Nations Declaration on the Human Rights of Indigenous Peoples, approved at the 62nd Session of the General Assembly of the United Nations (UN), held in New York on September 13, 2007.
- **d.** Law No. 1257 of July 11, 1991, approves Convention 169 concerning Indigenous and Tribal Peoples in Independent Countries, adopted at the 76th Conference of the International Labor Organization, held on June 27, 1989.
- e. Law No. 2027 of October 27, 1999, on the Statute of Public Servants.
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Law against racism and all forms of discrimination Law No. 045 of October 8, 2010.
- i. Education Law "Avelino Siñani Elizardo Pérez," Law No. 070 of December 20, 2010.
- j. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- k. Supreme Decree No. 29601, New Health Model of Bolivia, "Intercultural Community Family Health Model," dated June 11, 2008.
- I. Supreme Decree No. 29272 approving the General Plan for Economic and Social Development of the Republic: "National Development Plan: A Dignified, Sovereign, Productive, and Democratic Bolivia for Living Well Strategic Guidelines," dated September 12, 2007.
- m. Government Program 2010-2015 "EVO Bolivia Advances."
- n. National Development Plan.
- 0. Sectoral Development Plan 2010-2020 "Towards Universal Health" (Ministerial Resolution No. 889, of August 11, 2010).
- P. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **q.** Specific Regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

| n | |
|------------------------------------|--|
| Standards | Services |
| a. Regulation of the SAFCI Policy, | a. Provide comprehensive care in situations of disaster, emergency, epidemic control, human settlements, and intersectoral actions at the national level with the mobilization of medical residents in SAFCI from the nine departments. b. Socialization of the Policy in SAFCI and the Unified Health System with social organizations , health workers, and communities |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



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| | | | d. | urban-rural areas. for the implementation of SAFCI at a national level. C. Contribute to the implementation of Intercultural Commun Family Health (SAFCI) in municipalities and run communities in the country's nine departments. d. Develop Community projects based research with the communities. e. Implement ongoing education in SAFCI and SUS aimed health personnel, first-level administrative personnel, soc organizations, and departmental, municipal, and local authorities. | | | |
|--|--|--|--|---|--------------------------|---------------------------|--|
| 5. COORI | DINATION RELAT | IONSHIPS: Internal | | Means and chann | els of communic | ation | |
| a. b. c. d. e. f. g. h. i. | Deputy Ministries Directorate Gene Directorate Gener Directorate Gener Directorate Gener Directorate Gener | al of Planning. 1 and Social Mobilization Unit. | a. Cites. b. Internal Notes. c. Roadmaps. d. Circulars. e. Memoranda. f. Minutes. g. Email. h. Direct actions in rural communities. | | | | |
| | | External | | Media and Comm | unication Chann | els | |
| a. b. c. d. e. f. g. h. i. | Ministry of Anti-Co Provincial governm Municipal governm Indigenous, Native | omies and Decentralization. corruption. nents. nents. n, and Peasant Governments. ntive Peasant Peoples and Nations. | | a. Minutes. b. Agreements. c. Meetings. d. Agreements. e. Workshops. f. Meetings. g. Email. h. Comprehensive a communities. i. Cross-sector actions j. Socialization produces. | direct | Comprehensive in rural | |
| | | NAME | | POSITION | DATE | SIGNATURE | |
| Prepared b | by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director Gene | ral of Planning | 12/01/2011 12/19/2011 | | |

Minister of Health and Sports

Dr. Nila Heredia Miranda

Approved by:



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| j. | SEDES. | k. | Processes of | education | continuing | an |
|----|------------------------------|----|--------------------|-----------|------------|----|
| k. | VIPFE. | | continuing educati | on. | | d |
| l. | Universities. | | | | | |
| m. | NGOs. | | | | | |
| n. | International organizations. | | | | | |
| | | | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



6. ORGANIZATIONAL CHART Page 131 of 153

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EXECUTION

Medicines and Technology Unit
Health

➤ Health Services and Quality Networks Unit Quality

➤ Epidemiology Unit

> y Early Childhood Development Unit

➤ Health Insurance Unit

► Health Promotion Unit

Nutrition Unit

Functional Areas

Community Health and Mobilization Unit Social

> Disability Unit

> Juana Azurduy Technical Unit



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ORGANIZATION AND FUNCTIONS MANUAL

| 1.NAMEOFTHEUNIT: | MEDICINES AND TECHNOLOGY UNIT IN HEALTH |
|---------------------------------|---|
| | |
| a. Hierarchical Level: | Execution |
| b. Type of Organizational Unit: | Substantive |
| C. Dependency: | GENERAL DIRECTORATE OF HEALTH SERVICES |
| d. Dependent Functional Units: | Surveillance and Control Area. |
| | Supply and Rational Use Area. |
| | Evaluation and Registration Area. |
| | National Commission of the National Pharmacovigilance System. |
| | Pharmacological Commission. |
| | |

2. NATURE:

- **a.** To guarantee access to medicines and health technologies by establishing a strategy for generic medicines, a cost containment mechanism, price regulation, and strengthening the Single National Supply System with joint and competitive procurement mechanisms, under principles of equity and economy.
- **b.** Ensure the efficacy, safety, and quality of medicines and health technologies within the framework of the National Surveillance and Control System, under the supervision of the national regulatory authority for medicines and official quality control laboratories with established management systems.
- c. Ensure, under principles of equity, the availability, affordability, and accessibility of medicines to meet the health needs of the population.
- **d.** Promote the rational use of medicines and health technologies, their evaluation based on technical and scientific evidence, as well as the use of traditional natural products typical of traditional Bolivian medicine.
- **e.** Encourage innovation, research, and development of medicines and health technologies, with an emphasis on harnessing the traditional therapeutic potential of Bolivia.
- f. Establish a regulatory framework for health technologies, including promotion, prevention, and protection technologies, as well as care and support technologies, with a particular focus on care for individuals. Integrate institutions involved in research into production technologies aimed at harnessing the traditional therapeutic potential of Bolivian flora and fauna.
- g. Establish effective mechanisms to combat the smuggling and counterfeiting of medicines and health technologies.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|---|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, Ph.D. | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- C. Law on the Statute of Public Servants No. 2027 dated October 27, 1999.
- d. Law 3323 Health Insurance for the Elderly.
- e. Law 2426 Universal Maternal and Child Insurance.
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- i. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- Social Security Code.
- k. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- l. Law on Coca and Controlled Substances No. 1008 dated July 19, 1988.
- m. Customs Law.
- n. Medicine Law No. 1737 dated December 17, 1996.
- O. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- p. Law on Breastfeeding 3460.
- q. Supreme Decree Regulating Law 0115 on Breastfeeding.
- r. Supreme Decree Regulating Law No. 25235 on Medicines, dated November 30, 1998.
- S. Supreme Decree 1008.
- t. Supreme Decree 0181 Goods and Services Administration System.
- u. Single Convention on Narcotic Drugs of 1961.
- V. Convention on Psychotropic Substances of 1971.
- W. United Nations Convention against Illicit Traffic in Narcotic Drugs and Psychotropic Substances of 1988.
- X. Organic Statute of the Bolivian Association of Biochemistry and Pharmacy.
- y. Supranational Agreements: Andean Community of Nations, Southern Common Market, Intellectual Property Rights Agreements (TRIPS). TCP-ALBA, WTO, and WHO.
- z. Basic rules of the goods and services administration system D.S. 0181.
- aa. National Medicines Policy R.M. 0034 of 01-29-03.
- bb. Pharmacological Standards R.M. 0216 of May 5, 2000.
- CC. Good Manufacturing Practices for Medicines R.M. 0296 of 19-06-97.
- dd. Ethical Standards for the Promotion of Medicines R.M.0136 of 01-03-94.
- ee. General Standards for Over-the-Counter Medicines R.M. 0294 of 19-06-97.
- ff. Regulations of the National Pharmacological Commission R.M. 0138 of 04-14-98.
- Regulations for Natural, Traditional, and Homeopathic Medicines R.M. 0013 of January 16, 2001.
 hh. Good Manufacturing Practices for the Cosmetics Industry R.M. 516 of 08-03-02.
- ii. Good Storage Practices Standards R.M. 0260 of 04-26-04.
- jj. Regulations on the Disposal and Withdrawal of Medicines and Medical Supplies R.M. 0489 of 07-28-04.
- kk. Standard for Clinical Studies R.M. 0834 of 11-23-04.
- ll. Good Dispensing Practices Regulation R.M. 0837 of November 23, 2004.
- mm. Regulations for Community Pharmacies R.M. 0477 of 07-28-04.
- nn. Regulations of the National Drug Surveillance Commission R.M. 086 of 16-03-98.
- OO. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- pp. Specific regulations approved by the Ministry of Health and Sports.
- qq. Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
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Standards Services

a. Medicine Law 1737.

4. PRODUCTS:

- b. Regulations of disposition and low of medicines, revised and updated.
- c. Regulations for compliance with Good Manufacturing Practices.
- **d.** Code of ethics for pharmaceutical regulation.
- e. Technology Management Manual.
- **f.** Health Registration of Traditional and artisanal products.
- **g.** Manu a l of Good Agricultural Practices and Medicinal Plant Harvesting.
- **h.** List of selected natural and traditional products.
- i. UNIMED Quality Management System Manuals .
- j. Pharmaceutical Profile.
- k. Bolivian Pharmacopoeia of Medicinal Plants—Technical Inventory Manual for Medical Devices, Equipment, and Infrastructure.
- Manual for the Health Registration of Natural, Traditional, and Handcrafted Products.
- **m.** Manual for the Administration of Municipal Institutional Pharmacies.
- n. Guide to Good Pharmacy Practice Inspection.
- **0.** Manual for Mandatory Health Notification of Cosmetics.
- **p.** Manual for the Administration of Psychotropic Drugs and Narcotics.
- ${\it q.}$ Manual for the Health Registration of Vaccines.
- r. National List of Essential Medicines.
- S. National Drug Surveillance and Control System.
- **t.** Manual for the Health Registration of Diagnostic Reagents.
- u. Pharmacy Manual.
- v. Basic List of Medicines for the Pharmaceutical Shift.
- w. Manual for Health Registration.
- X. List of Controlled Medicines.
- y. Guide from Inspection from Good Practices from

- **a.** Review current laws and regulations and their relationship to the National Development Plan.
- b. Propose, if necessary, modifications to current laws and regulations regarding medicines.
- C. Make proposals for regulations and strategies on intellectual property and access to medicines.
- d. Monitor and control imported products and batches of medicines released in Bolivia.
- **e.** Monitor and Control products and batches imported and incorporated into the database.
- f. Monitor and control the release of vaccine batches from legally established pharmaceutical companies.
- g. Monitor and control the quality, efficacy, and safety of medicines recognized by law.
- h. Monitor and control that the Bolivian population has access to essential, effective, safe, and quality medicines through the regulatory action of the State and the participation of all sectors involved in organized communities, encouraging traditional medicine within the framework of rational use.
- Prepare statistical reports on medicines with health registrations granted.
- j. Inspect hospital pharmacies in second- and third-level establishments in five departments.
- K. Train health personnel in municipal institutional pharmacies in the use of the information system for logistics management.
- Schedule regular inspections of legally established establishments that sell products recognized by Law No. 1737.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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Manufacturing, Pharmaceutical Industry.

- **z.** Technical Regulatory Document of the National Pharmacovigilance System.
- aa. Annual Operational Program of the Unit.
- **m.** Monitor the quality of care evaluated in the FIMs in coordination with neighborhood councils SEDES.
- **n.** Train pharmacy managers in the use of the Health Registration Manual.
- Provide training on the Health Registration Manual for traditional and natural products from artisanal laboratories.
- **p.** Enforce health registration, surveillance, and control standards, supplies within the framework of Medicines Law 1737
- **q.** Implement international pharmaceutical regulation programs through CAN standards and WHO guidelines.
- **r.** Provide training on good storage and manufacturing practices in inspected industrial pharmaceutical laboratories and importers.
- **S.** Provide training on the correct methods of agricultural collection, harvesting, and registration.
- t. Implement training in the use of the Manual for Medical Devices.
- **u.** Provide training in drug stability studies for the Health Registration area.
- v. Provide training on pharmacovigilance standards.
- w. Develop pharmacovigilance through early detection and identification of adverse reactions, evaluate, verify, and record information obtained on adverse reactions, interactions, and effectiveness issues related to drugs.

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels |
|--|--|
| a. All Organizational Units of the Ministry of Health and Sports. b. INLASA's Drug Quality Control and Toxicology Laboratory (CONCAMYT). c. Technical Meetings. i. Central Supply and Procurement Center (CEASS). | a. Internal memos. b. Reports. c. Communications. d. Minutes of Technical Meetings. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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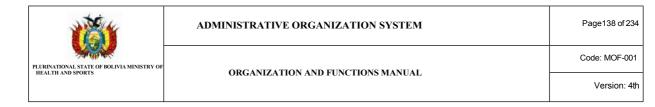
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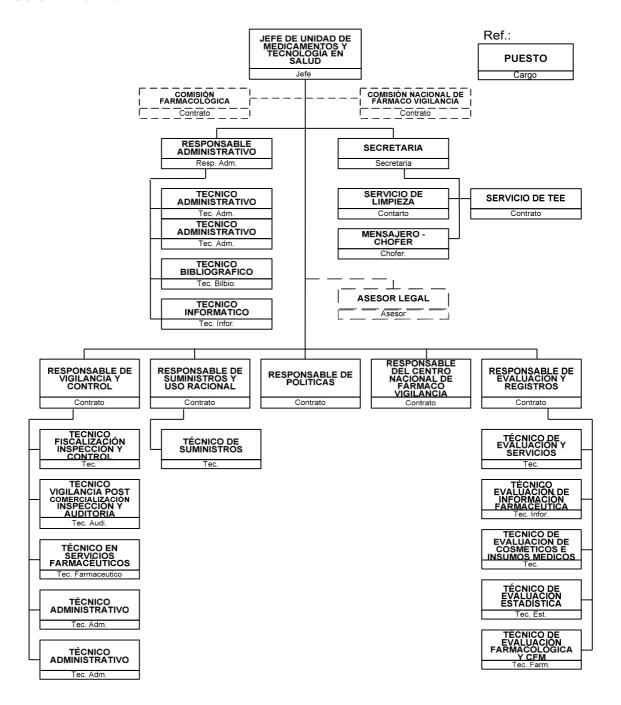
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| | External | Media and Communication Channels |
|------------------------------------|---|---|
| a. b. c. d. e.f. g. h. i. j. k. l. | Ministry of Foreign Affairs and Worship and National Council for the Fight Against Illicit Drug Trafficking (CONALTID). Ministry of Development Planning. Ministry of Rural Development, Agriculture, and the Environment, and National Agricultural Health and Food Safety Service (SENASAG). National Customs Service. Ministry of Foreign Affairs and Worship. Departmental Health Services (SEDES). Ministry of Government, General Directorate of Social Defense and General Directorate of Controlled Substances. Departmental Governments. Municipal Governments. Non-Governmental Organizations. Civil Society Organizations. Civil Society Organizations. CIFABOL, ASOFAR, Association of Medical Device Companies, Industrial Pharmaceutical Laboratories, Importers, and Distributors. International Cooperation Organizations. | a. Cites. b. Minutes. c. Reports. d. Forms. e. Communications. f. Alerts. g. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 1 | NAI | IFO | TOTAL | TITI | TATE | T. |
|---|-----|-----|-------|------|------|----|
| | | | | | | |
| | | | | | | |

HEALTH SERVICES NETWORKS AND QUALITY UNIT QUALITY

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Department:

d. Functional Areas:

Execution
Substantive

GENERAL DIRECTORATE OF HEALTH SERVICES

- Health Services Networks Area ().
 - Health Quality and Audit Area.
- Continuity of Care Area.
- National Oral Health Program.
- National Oral Health Prevention Project.
- Project for Strengthening of the Health Technology Management.

2. NATURE:

- **a.** Formulate policies, strategies, and standards in favor of health services so that they are delivered with quality in health facilities and accredited.
- **b.** Provide technical assistance to SEDES so that they can develop their technical and management capacity in the programs, as well as monitor and evaluate the objectives and goals of national programs and plans.
- c. Comply with the plans and programs designed and approved by the Ministry.
- **d.** Coordinate and execute activities, technical tasks, and operations under the responsibility of your unit, complying with established management goals.
- e. Coordinate with the heads of units in the general management of your area the activities necessary for the performance of your duties.
- f. Formulate the Clinical Care Standards for the Unified Health System.
- g. Evaluate and monitor policies and standards in health facilities.

3. STANDARDS TO BE COMPLIED WITH:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Law No. 1178 on Government Administration and Control (SAFCO) dated July 20, 1990.
- c. Law No. 2027 on the Civil Service Statute, dated October 27, 1999.
- d. Law No. 1654 on Administrative Decentralization of the Executive Branch at the Departmental Level, dated July 28, 1995.
- e. Law on Professional Practice and Medical Responsibility No. 3131.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- f. Supreme Decree No. 25055 of May 23, 1998, Complementary Regulation to Supreme Decree No. 24855 of September 22, 1997.
- g. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **h.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- i. Specific Regulations approved by the Ministry of Health and Sports.
- **j.** Other provisions relating to the sector.

4. PRODUCTS:

| 4. PRODU | JCTS: | | | | | |
|-------------------------------|--|--|---|---|--|--|
| | | Standards | | | Services | |
| a. b. c. d. e. f. g. h. i. m. | of clinical laborate SEDES. Profile of protoco Hospitals. Protocols on qual nationwide. Technical Evaluate Standard for the management at all Single Clinical Standard of care plevels I, II, and III Reports on research Level III hospitals patients. Investment Project Quality standard for the SEDES SEDES STANDARD STAND | ch findings, causes of neonatal mortal, and zinc nutritional status in hospital, and zinc nutritional status in hospital to Strengthen Health Networks. for Level I, II, and III health facilities. e supervision of training in quan intercultural approach to gender | in all b. wel II b. uplied c. d. e. f. f. st. at g. ity in h. i. uality : | accredited laboratorie Strengthened health s diagnosis, early treatn accordance with upda 15% increase in PAP nationwide compared PAP user cards distrib Midwives better coord areas nationwide. Investigation of ca discontinuation. System for monitoring IMCI NUT (Integrate standards. Community surveilla treatment of cervical c Provision of mate instruments for the maternal and perinata Information on syste networks, which impre | es in Level II hosy ervices' responsionent, and follow- ted national stant coverage among to baseline. The counted with the courses of controls and evaluating and evaluating and management ance system for ancer. Trials, equipme SIP and SVE all health. The counter of the health counter of the Health wision of the Health wision of the Health and the counter of the Health wision of the Health wision of the Health counter of the Health wision of the Health wision of the Health counter of the Health wision of the Health counter of the Health counte | e capacity in detection, up of cervical cancer in dards. g women aged 25 to 64 Health Service in rural aceptive misuse and g the implementation of of Childhood Illnesses) or the detection and mt, and registration MM, which improved the provision in health alth. alth and Quality Services |
| | | NAME | | POSITION | DATE | SIGNATURE |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|---|---|--------------------------|--------------------------------|
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- **n.** National Standard for the incorporation of participation and social control in health services.
- Standard for the incorporation of traditional medicines or traditional practices.
- **p.** Clinical and procedural standards for the early detection and treatment of cervical cancer.
- q. Protocols for Essential Obstetric Care.
- **r.** Documents on essential obstetric and neonatal care at the 9 SEDES.
- **S.** Research on essential obstetric care in rural areas.
- t. Manual for Nursing Assistants for the course.
- u. Research on contraceptives.
- v. IMCI standards at the undergraduate and graduate levels and in public schools that train human resources in health.
- w. Annual Operational Program of the Unit.

- Verification of standards and use of established instruments.
- **l.** Management personnel trained in quality management standards and protocols in tertiary hospitals in department capitals and network managers.
- **m.** Training for senior management at tertiary hospitals in the correct application of quality management standards and protocols with an intercultural approach to gender and generational issues.
- **n.** Training for those responsible for the SEDES Sexual and Reproductive Health Program on visual inspection with acetic acid (VIA) techniques and local destructive methods.
- **0.** Recording of information on cervical cancer.
- **p.** Quality control for laboratories at the national level.
- **q.** Processing of SIP and SVEMM data from past administrations.
- **r.** SEDES joins the SIP and SVEMM.
- S. Maternal and perinatal health indicators with SNIS and updated regional data.
- **t.** Training in clinical neonatal IMCI and nutrition, new scientific evidence, and follow-up and monitoring of facilitator teams.
- **u.** Human resources training in community IMCI and social networks.
- **v.** Neonatal hypothyroidism screening program.

5. COORDINATION RELATIONSHIPS:

| Internal | | Media and Communication Channels | | |
|-------------------|---|--|--|--|
| a. b. c. d. e. f. | Ministerial Office. Deputy Ministries. Directorates General. Organizational Units of the Ministry. Decentralized Units. Technical Meetings. | a. Internal memos. b. Reports. c. Circulars. d. Minutes of Technical Meetings. e. Email. | | |
| | External | Media and communication channels | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| a. Provincial governments | nts. | governme | cial | Provin | a. |
|----------------------------------|------|----------|------|--------|----|
|----------------------------------|------|----------|------|--------|----|

 $\pmb{b.} \quad \textit{Non-governmental organizations}.$

c. Departmental Health Services (SEDES).d. Decentralized Entities Under Supervision.

External Cooperation Entities.

a. Cites.

b. Reports.

c. Email.

| | NAME | POSITION | DATE | SIGNATURE |
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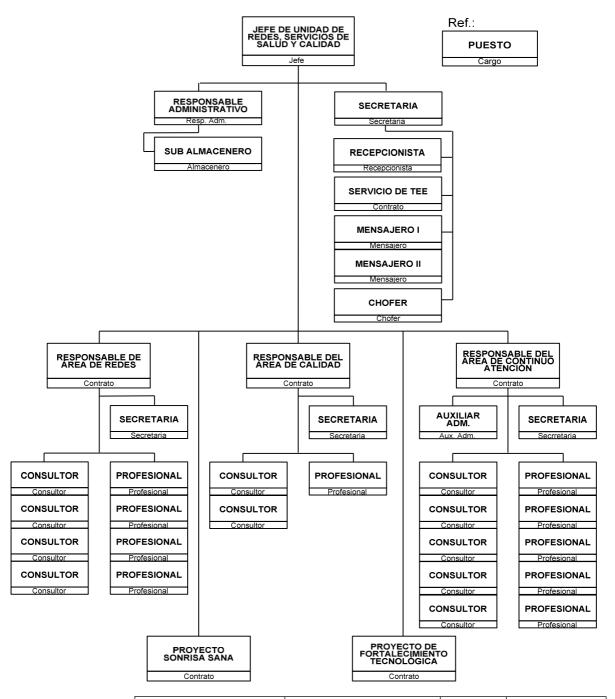
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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
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EPIDEMIOLOGY UNIT

a. Hierarchical Level:

1. NAME OF THE UNIT:

- **b.** Type of Organizational Unit:
- C. Dependency:
- d. Dependent Functional Areas:

Execution

Substantive

GENERAL DIRECTORATE OF HEALTH SERVICES

- Noncommunicable Diseases Program Area Transmissible Diseases Program Area.
- Functional Area: National Tuberculosis Control Program.
- Functional Area of the National Chagas Disease Control Program.
- Functional area of surveillance and control of malaria and dengue.
- Functional area for Influenza (A/H1N1) healthcare.
- Functional area for surveillance and control of Hanta Virus.
- Functional area for surveillance and control of Leishmaniasis.
- Functional area for surveillance and control of accidents involving snakes and poisonous animals.
- Functional area of the National STI/HIV/AIDS Program.
- National functional area of the Expanded Program on Immunization (FPI)
- Functional area for disaster control and response surveillance.
- Functional area of the National Liaison Center.
- Functional area for leprosy surveillance and control.
- Functional area of Cholera/VETA surveillance and control.
- Functional area of surveillance and control of zoonoses and rabies.

2. NATURE:

- **a.** Propose and implement national and instructional policies and supervise their development.
- **b.** Propose and coordinate technical actions with international cooperation in the area of health.
- c. Promote and supervise the development of health and disease control programs by levels of care.
- **d.** Propose and supervise policies for the promotion, prevention, control, and treatment of communicable and non-communicable diseases
- e. Comply with the plans and programs designed and approved by the Ministry and the Executive Branch.
- f. Manage and coordinate the technical and operational activities and tasks under the responsibility of your Unit, complying with the established management goals.
- g. Coordinate with the heads of the General Directorate's Units in your area the activities that are

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necessary for the performance of their duties.

3. RULES TO BE FOLLOWED:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- **c.** Sports Law No. 2770 dated July 7, 2004.
- d. Civil Service Statute Law No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- i. Law on Coca and Controlled Substances No. 1008 dated July 19, 1988.
- j. Customs Act.
- k. Medicine Act No. 1737 dated December 17, 1996.
- l. Civil Service Statute Law No. 2027 dated October 27, 1999.
- m. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- n. Environment Law
- o. Law No. 3300 on Vaccines.
- **p.** Chagas Disease Law.
- q. Disaster Law.
- r. Law on Professional Practice and Medical Liability No. 3131.
- **S.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- *t.* Health Code of the Republic of Bolivia.
- u. Social Security Code.
- V. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- w. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System of June 11, 2008.
- x. Supreme Decree No. 25055 of May 23, 1998, on the Complementary Regulation to Supreme Decree No. 24855 of September 22, 1997.
- y. Supreme Decree No. 27488 of May 14, 2004, Art. 27 of Law 2042.
- Z. Supreme Decree No. 28421 of October 21, 2005, IDH Resources.
- aa. Specific regulations approved by the Ministry of Health and Sports.
- **bb.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services |
|--|----------|
| a. Standards, Protocols and Guidelines for the promotion, prevention, and control of | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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Tuberculosis.

- **b.** Standards, Protocols, and Guidelines for the promotion, prevention, and control of noncommunicable diseases
- C. Standards, Protocols, and Guidelines for the promotion, prevention, and control of Chagas disease.
- **d.** Standards, Protocols, and Guidelines for the promotion, prevention, and control of emerging and reemerging diseases.
- **e.** Standards, protocols, and guidelines for the promotion, prevention, and control of malaria and dengue.
- f. Standards, protocols, and guidelines for the promotion, prevention, and control of STIs, HIV, and AIDS.
- **g.** Standards, protocols, and guidelines for the implementation of the International Health Regulations.
- **h.** Standards, protocols, and technical guidelines for the promotion, prevention, and control of vaccine-preventable diseases.
- Standards, protocols, and technical guidelines for the promotion, prevention, and control of emergencies and disasters.
- **j.** Standards, protocols, and technical guidelines for the promotion, prevention, and control of leishmaniasis.
- **k.** Standards, protocols, and technical guidelines for the promotion, prevention, and control of leprosy.
- Standards, protocols, and technical guidelines for the promotion, prevention, and control of cholera.
- **m.** Standards, protocols, and technical guidelines for the promotion, prevention, and control of accidents involving snakes and poisonous animals.
- **n.** Standards, protocols, and technical guidelines for the promotion, prevention, and control of influenza A/H1N1 healthcare.
- Standards, protocols, and technical guidelines of the National Liaison Center.
- **p.** Annual Operational Program of the Unit.

5. COORDINATION RELATIONSHIPS:

| Internal | Means and Channels of Communication |
|----------|-------------------------------------|
| | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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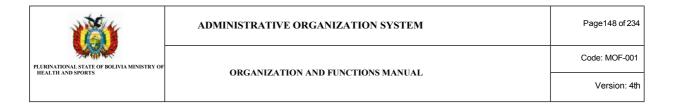
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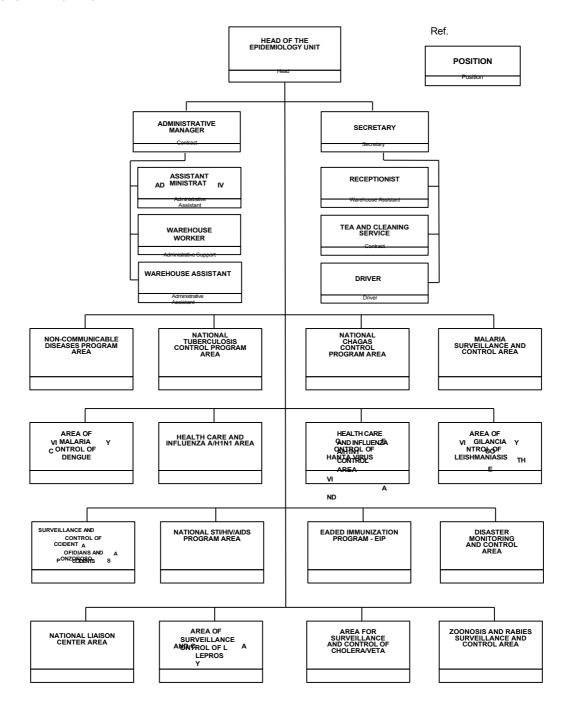
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| a. | Ministerial Office. | a. | Internal Notes. |
|------------------------------|--|------------|--|
| b. Deputy Ministries. | | <i>b</i> . | Reports. |
| <i>c</i> . | Organizational Units of the Ministry. | | Minutes of Technical Council Meetings. |
| d. | Decentralized Units. | d. | Email. |
| e. | Permanent Member of Technical Councils. | | |
| | External | | Media and Communication Channels |
| a. | Deputy Ministry of Public Public and External Financing (VIPFE). | a. b. | CITES. Reports. |
| b . | Non-Governmental Organizations. | c. | National and international epidemiological |
| c. | Departmental Health Services (SEDES). | | bulletins. |
| d. | Governorates. | d. | Epidemiological reports. |
| e. | Decentralized Entities Under Supervision. | e. | National Liaison Centers. |
| f. | Municipal Governments. | f. | Emails. |
| g. | Universities. | g. | Video and conference calls. |
| h. | International Organizations. | | |
| i. | Armed Forces of the Nation. | | |
| j. | Other Civil Society Organizations | | |
| k. | Regional health agencies and agencies of member countrie | s. | |
| | regional neutral agencies and agencies of member committee | 3. | |
| | | | |

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

1.NAMEOFTHEUNIT:

NON-COMMUNICABLE DISEASES PROGRAM AREA DISEASES PROGRAM AREA

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

- a. Implement national and instructional policies for the prevention, control, and supervision of surveillance and control of noncommunicable diseases.
- **b.** Coordinate technical actions with the Epidemiology Unit for the development of surveillance and control of noncommunicable diseases, by levels of care.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

| | NAME | POSITION | DATE | SIGNATURE |
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- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law 3300 on Vaccines.
- j. Law on Professional Practice and Medical Liability No. 3131.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- 1. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Supreme Decree No. 25055 of May 23, 1998, on the Complementary Regulation to Supreme Decree No. 24855 of September 22, 1997.
- n. Social Security Code.
- **0.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **p.** Supreme Decree No. 25055 of May 23, 1998, Complementary Regulation to Supreme Decree No. 24855 of September 22, 1997.
- q. Ministerial Resolution No. 1126 of September 22, 2010, approving the 2010–2015 National Plan for Noncommunicable Diseases.
- **r.** Ministerial Resolution No. 0384 of April 19, 2010, approving the application of the Standard and Procedures for the Prevention and Control of Noncommunicable Diseases and their Risk Factors.
- **S.** Specific regulations approved by the Ministry of Health and Sports.
- *t.* Other provisions relating to the sector.

4. PRODUCTS:

| Standards Services | |
|--|--------------------------|
| a. Standards, protocols, and guidelines for the prevention and control of noncommunicable diseases. b. Annual Operational Program for the Area. a. Provide services in accordance with current regulations. b. Coordinate the collection of epidemiological information SEDES, according to the area's jurisdiction, in coordin with SNIS. c. Active epidemiological surveillance in coordination SEDES. d. Conduct epidemiological research studies in the area chronic noncommunicable diseases and risk factors. | n from nation with |

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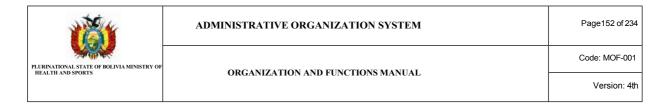
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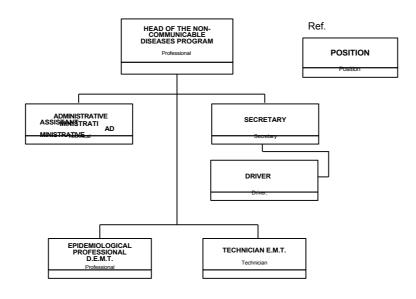
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| | | associated at the national level. e. Provide technical training to first and second level SEDES personnel in the prevention, management, and control of noncommunicable diseases and associated risk factors. f. Manage the strengthening of infrastructure, human resources, and medical supplies in first, second, and third-level SEDES centers for the resolution of noncommunicable diseases prioritized according to epidemiological profile. |
|-------------------------------|--|---|
| 5. COOR | DINATION RELATIONSHIPS: Internal | Media and Communication Channels |
| mernai | | Meata and Communication Channels |
| a. b. c. d. | Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Councils. d. Email. |
| | External | Media and Communication Channels |
| a. b. c. d. e. f. g. h. i. j. | Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal governments. Universities. International Organizations. Other civil society organizations. Regional health organizations. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. Video and Conference Calls. f. Email. |

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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | PROGRAM TUBERCULOSIS | NATIONAL | CONT ROL | CONTROL | OF |
|----------------------|-------------------------|----------|-------------|---------|----|
| | | | | | |

a. Hierarchical Level:

EPIDEMIOLOGY UNIT

b. Type of Organizational Unit:

None

Substantive Execution

c. Dependency:

d. Functional Areas Under Its Authority:

2. NATURE:

- **a.** Develop national policies and guidelines for the prevention and control of tuberculosis.
- b. Coordinate technical actions with the Epidemiology Unit for the development of tuberculosis surveillance and control.
- ${\it c.}$ Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities and technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law No. 3300 on Vaccines.
- j. Law on Professional Practice and Medical Liability No. 3131.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- 1. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- **n.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** Specific regulations approved by the Ministry of Health and Sports.
- **p.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



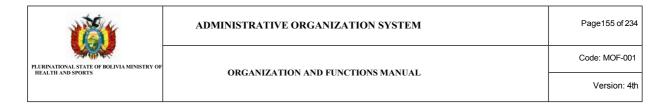
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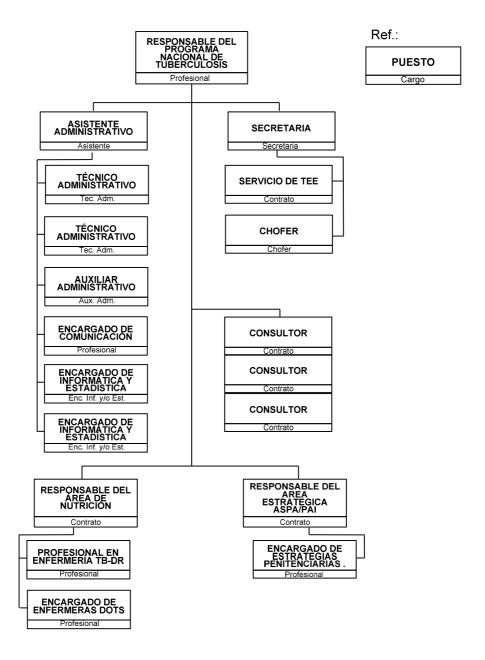
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| 4. PRODUCTS: | |
|--|--|
| Standards | Services |
| a. Standards, protocols, and technical guidelines for the prevention and control of tuberculosis. b. Annual Operational Program for the Area. | a. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS. |
| 5. COORDINATION RELATIONSHIPS: | |
| Internal | Means and Channels of Communication |
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |
| External | Media and Communication Channels |
| a. Provincial governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public Public and External Financing (VIPFE). d. Non-Governmental Organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. Video and Conference Calls. f. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
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| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

CHAGAS SURVEILLANCE AND CONTROL AREA

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

- **a.** Implement national and instructional policies for the prevention, control, and monitoring of Chagas disease.
- **b.** Coordinate technical actions with the Epidemiology Unit for the development of Chagas disease surveillance and control, by levels of care.
- c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law No. 3300 on Vaccines
- j. Chagas Disease Law No. 3374 of March 23, 2006
- k. Law No. 3131 on Professional Practice and Medical Liability.
- Law No. 2042 on Budgetary Administration.
- **m.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- n. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System of June 11, 2008.
- **0.** Social Security Code.
- **p.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **q.** Specific regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



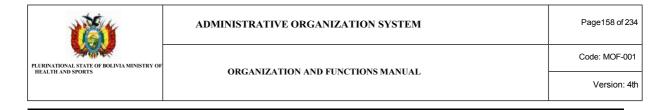
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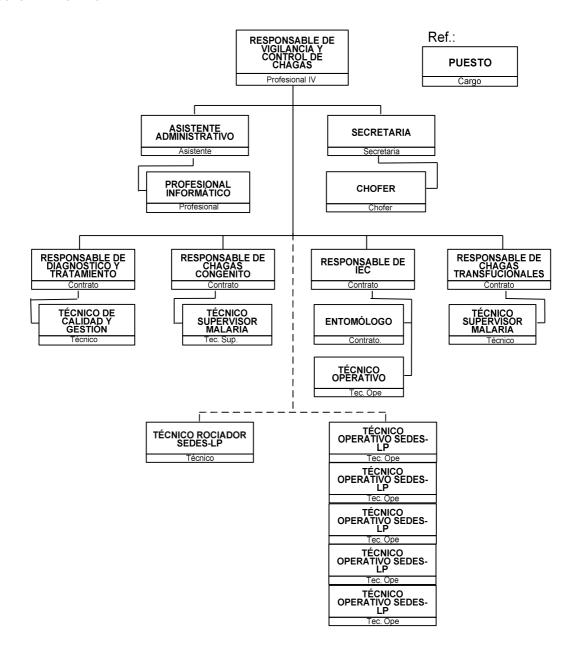
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| 4. PRODUCTS: | | | |
|---|--|--|--|
| Standards | Services | | |
| a. Standards, Protocols and Guidelines for the promotion, prevention, and control of Chagas disease. b. Standards, Protocols, and Technical Guidelines for the promotion, prevention, and control of Chagas disease. c. Annual Operational Program for the Area. | a. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordinate with SNIS. | | |
| 5. COORDINATION RELATIONSHIPS: | 1 | | |
| Internal | Means and Channels of Communication | | |
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Technical report minutes. d. Email. | | |
| External | Media and Communication Channels | | |
| a. Provincial governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public and and External Financing (VIPFE). d. Non-Governmental Organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. National Liaison Centers. f. Video and conference calls. g. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

MALARIA SURVEILLANCE AND CONTROL AREA

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

c. Department: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

a. Implement national and instructional policies for the prevention, control, and supervision of malaria.

- b. Coordinate technical actions with the Epidemiology Unit for the development of malaria surveillance and control.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities and technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law No. 3300 on Vaccines.
- **i.** Law No. 3131 on Professional Practice and Medical Liability.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- 1. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** Strategic Plan for Malaria 2008-2012.
- **p.** Guide to Laboratory Diagnosis of Malaria.
- **q.** Guide to pesticide management in vector control.
- **r.** Guide to the supervision of malaria diagnosis and treatment centers.
- S. Bolivian standards for malaria diagnosis and treatment.
- **t.** Specific regulations approved by the Ministry of Health and Sports.
- **u.** Other provisions relating to the sector.

4. PRODUCTS:

| | Standards | Services |
|------------|---|---|
| a. | Standards, protocols, and guidelines for the promotion, prevention, and control of malaria. | a. Provide services in accordance with current regulations. b. Reduce malaria infestation rates. |
| <i>b</i> . | Standards, protocols, and technical guidelines for the promotion, prevention, and control of malaria. | |
| <i>c</i> . | Annual Operational Program for the Area. | with SNIS. |
| | | |
| | | |
| | | |
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| | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| | Media and Communication Channels |
|---|--|
| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports d. Email. |
| External | Media and Communication Channels |
| Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. National Liaison Centers. f. Video and conference calls. g. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

DENGUE SURVEILLANCE AND CONTROL AREA

a. Hierarchical Level:Executionb. Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

- **a.** Implement national and instructional policies for the prevention, control, and supervision of dengue.
- b. Coordinate technical actions with the Epidemiology Unit for the development of dengue surveillance and control, by levels of care.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law 3300 on Vaccines
- j. Law on Professional Practice and Medical Liability No. 3131.
- **k.** Budget Administration Law No. 2042.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- m. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- **n.** Social Security Code.
- **0.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **p.** Rules for the diagnosis and management of dengue.
- ${\it q.}$ Specific regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



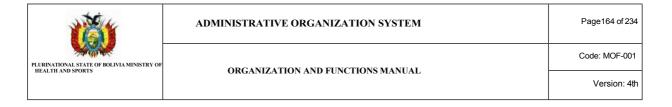
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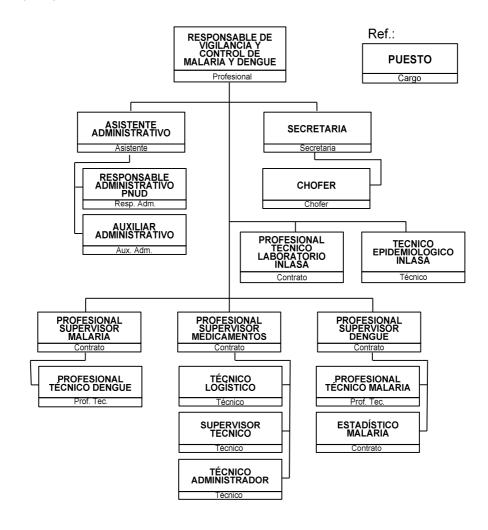
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| PRODUC | TTS: | | |
|--|---|--|--|
| | Standards | Services | |
| b. S | Standards, Protocols and Guidelines for the promotion, prevention, and control of dengue. Standards, Protocols, and Technical Guidelines for the promotion, prevention, and control of dengue. Annual Operational Program for the Area. | a. Provide services in accordance with current regulations. b. Coordinate the collection of epidemiological information from SEDES, in accordance with the area's jurisdiction in coordination with SNIS. | |
| COORDI | NATION RELATIONSHIPS: | | |
| Internal | | Media and Communication Channels | |
| b. 1 c. (| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | |
| | External | Media and Communication Channels | |
| b. 1 c. 1 d. 1 e. 1 f. 1 g. 0 h. 1 | Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. National Liaison Centers. f. Video and conference calls. g. Email. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF UNIT:

HEALTH CARE AND INFLUENCE AREA A/H1N1

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

- a. Implement national and instructional policies for the prevention, control, and supervision of healthcare related to influenza A/H1N1.
- **b.** Coordinate technical actions with the Epidemiology Unit for the development of surveillance and control of healthcare related to influenza A/H1N1.
- c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities and technical and operational tasks in coordination with the Epidemiology Unit in order to meet the established management goals.

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- **g.** Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law No. 3300 on Vaccines.
- **j.** Law No. 3131 on Professional Practice and Medical Liability.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- *l.* Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** Health Care Surveillance Protocols for Influenza A/H1N1.
- **p.** Specific regulations approved by the Ministry of Health and Sports.
- **q.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| A. PRODUCTS: | | | |
|---|--|--|--|
| Standards | Services | | |
| a. Development, dissemination, and implementation of standards, protocols, and guidelines for the prevention and treatment of A/H1N1 influenza. b. Annual Operational Program for the Area. | | | |
| 5. COORDINATION RELATIONSHIPS: | | | |
| Internal | Media and Communication Channels | | |
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | | |
| External | Media and Communication Channels | | |
| a. Provincial governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public and and External Financing (VIPFE). d. Non-governmental organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. k. INLASA. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological Reports. e. Video and conference calls. f. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| 1 | N/A | ME | OF | THE | I/NIT- |
|---|-----|----|----|-----|--------|

HANTA VIRUS SURVEILLANCE AND CONTROL AREA

a. Hierarchical Level:

Substantive Execution EPIDEMIOLOGY UNIT

b. Type of Organizational Unit:

None

c. Dependency:

d. Dependent Functional Areas:

2. NATURE:

- a. To implement national and instructional policies for the prevention, control, and supervision of Hanta Virus.
- b. Coordinate technical actions with the Epidemiology Unit for the development of Hanta Virus surveillance and control.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

3. REGULATIONS TO BE COMPLIED WITH:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Law on Professional Practice and Medical Responsibility No. 3131.
- **g.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- **h.** Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- i. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **j.** Hanta Virus Surveillance Protocols.
- **k.** Specific Regulations approved by the Ministry of Health and Sports.
- *l.* Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services |
|-----------|----------|
| | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

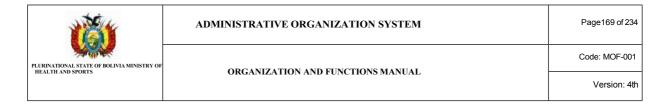
| a. | Development, dissemination, and implementation of standards, | | | | | |
|----|--|--|--|--|--|--|
| | protocols, and guidelines for the prevention and control of | | | | | |
| | Hanta Virus. | | | | | |

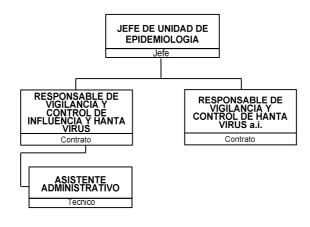
- **b.** Annual Operational Program for the Area.
- **a.** Manage the provision of services in accordance with current regulations with SEDES.
- **b.** Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS.
- **c.** Manage the availability of Hanta Virus diagnostic confirmation supplies.
- **d.** Manage the strengthening of the response capacity of human resources in health.

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels |
|--|--|
| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |
| External | Media and Communication Channels |
| Provincial governments. Departmental Health Services (9 SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. Regional Health Agencies. INLASA. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological Reports. e. Video and conference calls. f. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | AREA | OF LEISHMANIASIS | AN D | CONTROL | OF |
|----------------------|------|---------------------|---------|---------|----|
| | | | | | |

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Dependent Functional Areas:

Substantive Execution EPIDEMIOLOGY UNIT

None

2. NATURE:

- **a.** Implement national and instructional policies for the prevention, control, and supervision of Leishmaniasis.
- b. Coordinate technical actions with the Epidemiology Unit for the development of Leishmaniasis surveillance and control.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

3. RULES TO BE FOLLOWED:

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- h. Environment Law.
- i. Law 3300 on Vaccines
- j. Law on Professional Practice and Medical Liability No. 3131.
- k. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7 2009
- 1. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- **n.** Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** Leishmaniasis Surveillance Protocols.
- **p.** Ministerial Resolution No. 0418 of June 14, 2007 Operational Guide for Leishmaniasis.
- **q.** Specific Regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



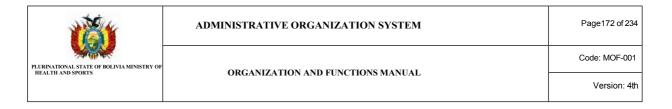
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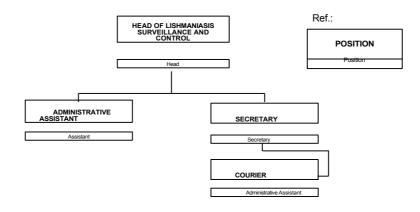
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| . PROD | UCTS: | | |
|--|--|--|--|
| | Standards | Services | |
| a. Standards, protocols, and guidelines for the surveillance, prevention, training, and control of leishmaniasis. b. Standards, protocols, and technical guidelines for the surveillance and control of leishmaniasis. c. Annual Operational Program for the Area. | | | |
| . COOR. | DINATION RELATIONSHIPS: | | |
| | Internal | Media and Communication Channels | |
| a. b. c. d. | Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | |
| | External | Media and Communication Channels | |
| a. b. c. d. e. f. g. h. i. | Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. National Liaison Centers. f. Video and conference calls. g. Email. | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| | AREA | OF | SURVEILLANCE | AND | CONTROL | OF |
|------------------|--------------------------------------|-----------|--------------|-----|---------|----|
| 1. NAME OF UNIT: | SNAKE AND POISONOUS ANIMAL ACCIDENTS | | | | | |
| | | | | | | |

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Dependent Functional Areas:

Substantive Execution EPIDEMIOLOGY UNIT

None

2. NATURE:

- **a.** To carry out anti-venom treatment and distribute anti-venom serums, with regulatory authority, surveillance, and control in coordination with departmental health services and INLASA.
- **b.** Implement national and instructional policies for the prevention, control, and supervision of accidents involving snakes and venomous animals
- **c.** Coordinate technical actions with the Epidemiology Unit for the development of surveillance and control of accidents involving snakes and poisonous animals.
- **d.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- e. Carry out activities, technical tasks, and operations in coordination with the Epidemiology Unit to meet established management goals.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law 3300 on Vaccines.
- **j.** Law on Professional Practice and Medical Liability No. 3131.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- 1. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 dated July 11, 1990.
- O. Ministerial Resolution No. 01575 of December 15, 2010, creation of the Area for Surveillance and Control of Accidents involving Snakes and Poisonous Animals.
- **p.** Specific regulations approved by the Ministry of Health and Sports.
- **q.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | |
|---|---|--|
| a. Technical guide to ophidism.b. Annual Operational Program for the Area. | a. Provide services in accordance with current regulations. b. Coordinate information with provincial governments, SEDES, municipalities, SNIS, and communities. | |

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels |
|--|--|
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |
| External | Media and Communication Channels |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | January 20, 2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

a. Governments.

b. Departmental Health Services (SEDES).

c. Deputy Ministry of Public and and External Financing (VIPFE).

d. Non-Governmental Organizations.

e. Decentralized Entities Under Supervision.

f. Municipal Governments.

g. Universities.

h. International Organizations.

i. Other Civil Society Organizations.

j. Regional Health Agencies.

k. INLASA.

a. Cites.

b. Reports.

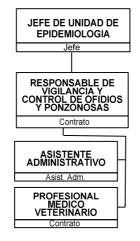
c. National and international epidemiological bulletins.

d. Epidemiological Reports.

e. Video and conference calls.

f. Email.

6. ORGANIZATIONAL CHART



Ref.:

PUESTO

Cargo

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| NAME OF THE UNIT: | AREA: NATIONAL STI/HIV/AIDS PROGRAM |
|-------------------|-------------------------------------|

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Department: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

1.

- a. Implement national and instructional policies for the prevention and control of STIs/HIV/AIDS.
- **b.** Propose policies and develop health strategies for the prevention, treatment, and control of STIs/HIV/AIDS.
- c. Coordinate technical actions with the Epidemiology Unit for the development of surveillance and control of STIs/HIV/AIDS.
- **d.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **e.** Carry out activities and technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.
- **f.** Coordinate, plan, and take action for the monitoring, evaluation, and control of the executive, administrative, and financial management of the National Program for the Surveillance and Control of STIs/HIV/AIDS.
- g. Coordinate the National Development Plan and Sectoral Plan to take joint action with stakeholders involved in STI/HIV/AIDS issues.
- h. Regulate the operational work of regional STI/HIV/AIDS agencies throughout the country.
- i. Have an Annual Operational Program developed in a participatory manner, which will optimize the management of the National STI/HIV/AIDS Surveillance and Control Program, in accordance with current regulations.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- h. Environment Law.
- i. Law 3300 on Vaccines
- i. Medicine Law
- k. Law on Professional Practice and Medical Liability No. 3131.
- Law No. 3729 of August 8, 2007, and its Regulatory Supreme Decree No. 0451 of March 17, 2010, on the "Prevention of HIV/AIDS, Protection of Human Rights, and Comprehensive Multidisciplinary Care for People Living with HIV/AIDS."
- m. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- n. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- o. Social Security Code.
- p. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **q.** Biministerial Resolution between the MSD and the Ministry of Government on the requirement for HIV testing for foreign citizens applying for temporary or permanent residence in Bolivia.
- r. Ministerial Resolution No. 0521 of May 26, 2010, on the Offer of Rapid HIV and Congenital Syphilis Testing to Pregnant Women.
- S. National Plan for Equal Opportunities.
- t. Specific regulations approved by the Ministry of Health and Sports.
- **u.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | | Services | | |
|----------------|--|---|-----------|--|
| a. b. c. | Standards, protocols, and guidelines for the prevention and control of STIs/HIV/AIDS. Standards, protocols, and technical guidelines for the prevention and control of STIs/HIV/AIDS. Annual Operational Program for the Area. | a. Provide services in accordance with current regulations. b. Coordinate the collection of epidemiological information fra SEDES, according to the area's jurisdiction, in coordinati with SNIS. c. Medication management within the framework of the SNI and SALMI (selection, programming, acquisition, storage distribution, and promotion of rational use) for delivery to | ion US | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--------------------------------|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 |



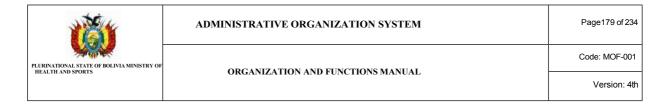
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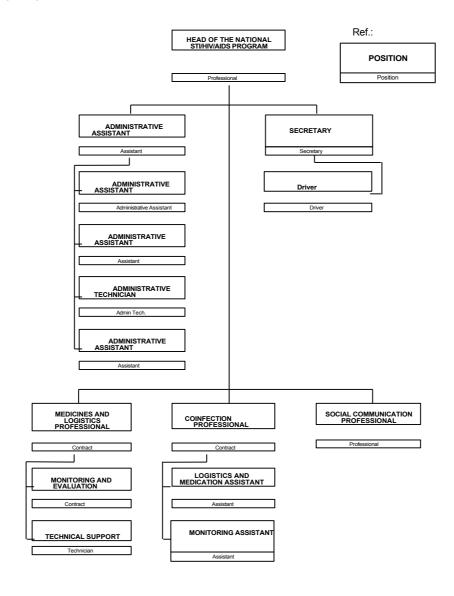
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| | | beneficiary population through the CDVIR and CRVIR. d. Design and support the implementation of national health promotion and STI/HIV/AIDS prevention campaigns aimed at the general population. e. Coordinate with civil society and in a participatory manner the actions in response to HIV/AIDS in Bolivia, under the leadership of the MSD. | | |
|-------------------------------|---|--|--|--|
| 5. CO | OORDINATION RELATIONSHIPS: | | | |
| | Internal | Media and Communication Channels | | |
| a. b. c. d. | Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | | |
| | External | Media and Communication Channels | | |
| a. b. c. d. e. f. g. h. i. j. | Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. Video and Conference Calls. f. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |





| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT:

EXPANDED PROGRAM FOR IMMUNIZATION

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

- a. Implement national and instructional policies for prevention, control, and care under the National Immunization Program.
- **b.** Coordinate technical actions with the Epidemiology Unit for the development of surveillance, control, and care for the National Immunization Program.
- **c.** Manage vaccination campaigns with vaccines for measles, rubella, pentavalent, yellow fever, mumps, tetanus, hepatitis, and others, according to the epidemiological profiles of the population.
- d. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- e. Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- h. Law 3300 on Vaccines
- i. Law on Professional Practice and Medical Responsibility No. 3131.
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- k. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- 1. Social Security Code.
- m. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- n. Ministerial Resolution on Disaster Control and Response.
- **0.** Specific Regulations approved by the Ministry of Health and Sports.
- **p.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | | Services | |
|----------------|--|--------------|--|
| a. b. c. | Standards, protocols, and guidelines for prevention, control, and care under the National Immunization Program. Standards, protocols, and technical guidelines for prevention, control, and care under the National Immunization Program. Annual Operational Program for the Area. | b. Co | rovide services in accordance with current regulations. oordinate the collection of epidemiological information from EDES, according to the area's jurisdiction, in coordination ith SNIS. |
| | | | |

5. COORDINATION RELATIONSHIPS:

| Internal | Media and Communication Channels |
|--|--|
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| External | Media and Communication Channels |
|---|--|
| a. Provincial Governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public and and External Financing (VIPFE). d. Non-Governmental Organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. Video and Conference Calls. f. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |

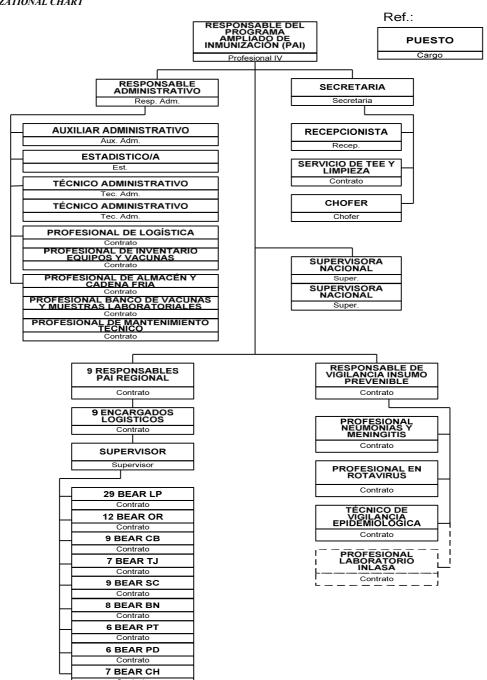


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6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

1. NAME OF THE UNIT: DISASTER CONTROL AND RESPONSE AREA

 a. Hierarchical Level:
 Execution

 b. Type of Organizational Unit:
 Substantive

C. Dependency: EPIDEMIOLOGY UNIT

d. Dependent Functional Areas:

• None

2. NATURE:

a. Implement national and instructional policies for disaster prevention, control, and response.

- **b.** Coordinate technical actions with the Epidemiology Unit for the development of disaster surveillance, control, and response.
- **c.** Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to meet the established management goals.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Andrés Ibáñez Framework Law on Autonomy and Decentralization No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Law No. 3300 on Vaccines
- i. Law No. 3131 on Professional Practice and Medical Liability.
- j. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- k. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- **l.** Supreme Decree Amending Law 2140.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** Law 2042 on Budgetary Administration.
- **p.** Ministerial Resolution on Disaster Control and Response.
- **q.** Specific regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | |
|---|---|--|
| a. Standards, protocols, and guidelines for disaster prevention, control, and response. b. Standards, protocols, and technical guidelines for disaster prevention, control, and response. c. Annual Operational Program for the Area. | a. Provide services in accordance with current regulations. b. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS. | |

5. COORDINATION RELATIONSHIPS:

| Internal | Means and Channels of Communication | | |
|--|--|--|--|
| a. Ministerial Office. b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|---|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, Ph.D. | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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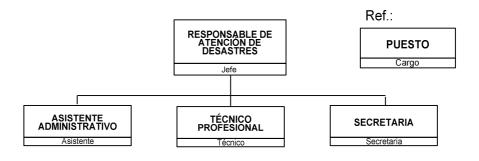
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ORGANIZATION AND FUNCTIONS MANUAL

| d. Decentralized Institutions. | |
|--|--|
| External | Media and Communication Channels |
| a. Governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public and and External Financing (VIPFE). d. Non-Governmental Organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological Reports. e. Video and Conference Calls. f. Email. |

6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 1. NAME OF THE UNIT: | LEPROSY SURVEILLANCE AND CONTROL AREA |
|--|--|
| a. Hierarchical Level: | Execution |
| b. Type of Organizational Unit: | Substantive |
| C. Dependency: | EPIDEMIOLOGY UNIT |
| d. Dependent Functional Areas: | • None |
| 2. NATURE: | |
| constructing the epidemiological profile of revaluing the health of the community and responsibility, discipline, honesty, and participation and distributive justice | miology Unit, regulatory, governing, and of greater technical development, responsible for fleprosy through surveillance, promotion, prevention, control, elimination, and eradication d Bolivian families, for the construction of a Single Health System, working as a team, with interculturalism through horizontal and supportive strategic alliances, with social, establishing efficient, effective, and timely measures with commitment, ethics in g poor and unprotected groups, to improve the quality of life of the Bolivian population. |
| 3. STANDARDS TO BE MET: | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law No. 3300 on Vaccines.
- j. Law No. 3131 on Professional Practice and Medical Liability.
- **k.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- I. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.

NAME

Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD

Dr. Nila Heredia Miranda

- **0.** Leprosy Surveillance Protocols.
- **p.** Ministerial Resolution No. 0681 of March 13, 2007.
- **q.** Specific Regulations approved by the Ministry of Health and Sports.
- **r.** Other provisions relating to the sector.

4. PRODUCTS:

Prepared by: Reviewed by:

Approved by:

| Standards | Services |
|---|--|
| Sumum | |
| a. Standards, protocols, and guidelines for the prevention and control of leprosy. b. Standards, protocols, and technical guidelines for the prevention and control of leprosy. c. Annual Operational Program for the Area. | a. Provide services in accordance with current regulations. b. Coordinate technical actions with the Epidemiology Unit for the development of leprosy surveillance and control. c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports. d. Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, to comply with established management goals. e. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS. |

Head of SOA

Director General of Planning

Minister of Health and Sports

POSITION

DATE

12/01/2011

12/19/2011

01/20/2012

SIGNATURE

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| Internal | Media and Communication Channels |
|---|--|
| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |
| External | Media and Communication Channels |
| Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-Governmental Organizations. Decentralized Entities Under Supervision. Municipal governments. Universities. International Organizations. Other civil society organizations. Regional health agencies. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological reports. e. Video and Conference Calls. f. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| 1. NAME OF THE UNIT: | AREA OF CHOLERA/VETA | SURVEILLANCE | AN D | CONTROL | OF |
|---|--|---|--|---|---|
| a. Hierarchical Level: b. Type of Organizational Unit: c. Dependency: d. Functional Areas Under Its Authority: | Substantive Execution EPIDEMIOLOGY U None | ••• | | | |
| 2. NATURE: | | | | | |
| a. It is an instance of the DGSS and the Epidemiology Unit, constructing the epidemiological profile of cholera at Syndrome (HUS), through surveillance, promotion, p. Bolivian community and families, for the construction honesty, and interculturality through horizontal and s by establishing efficient, effective, and timely measu, and unprotected groups, to improve the quality of life of | nd other foodborne di revention, control, elin n of a Single Health Sy upportive strategic allid res with commitment, et | seases (FBD), with an aination, and eradicat astem, working as a te- ances, with social parti whics, sovereignty, a n | n empha tion; rev am, with cipation | sis on Hemolyt. aluing the heal responsibility, and distributi | ic Uremic th of the discipline, ive justice, |
| 3. RULES TO BE FOLLOWED: | | | | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law No. 2426 on Universal Maternal and Child Insurance and its Regulatory Decrees.
- **h.** Environment Law.
- i. Law 3300 on Vaccines
- **j.** Law on Professional Practice and Medical Responsibility No. 3131.
- k. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7 2009
- L. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- **m.** Supreme Decree No. 25729 of April 7, 2000 SENASAG, which regulates the procedures for the inspection, control, and monitoring of food safety in the production and processing stages and the authorization and certification of the operation of agricultural product processing plants in terms of health and food safety.
- n. Supreme Decree No. 28147 of May 16, 2005, which creates the Food Safety Health Registry.
- o. Social Security Code.
- p. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- ${\it q.}$ Protocols for the Surveillance of Cholera, Hemolytic Uremic Syndrome (HUS), and Foodborne Diseases.
- F. Food and Beverage Health Regulations Law No. 2061 of March 16, 2000, National Agricultural Health and Food Safety Service SENASAG
- **S.** Specific regulations approved by the Ministry of Health and Sports.
- t. Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services |
|---|--|
| a. Standards, protocols, and guidelines for the prevention and control of cholera and other foodborne diseases, with an emphasis on hemolytic uremic syndrome (HUS). b. Standards, protocols, and technical guidelines for the prevention and control of cholera and other foodborne diseases, with an emphasis on hemolytic uremic syndrome (HUS). c. Annual Operational Program for the Area. | control, and supervision of cholera and monitor other foodborne diseases, with an emphasis on hemolytic uremic |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|---|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, Ph.D. | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



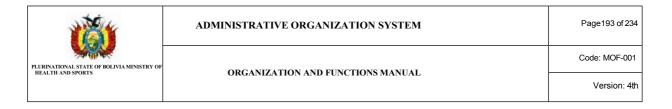
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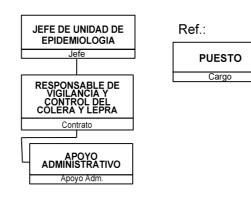
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| | | c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports. d. Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit, in order to comply with the established management goals. e. Provide services in accordance with current regulations. f. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS. |
|---|--|--|
| 5. CO | ORDINATION RELATIONSHIPS: Internal | Media and Communication Channels |
| | | |
| b. c. | Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Email. |
| | External | Media and Communication Channels |
| b.c.d.e.f.g. | International Organizations. Other Civil Society Organizations. Regional Health Agencies. | a. CITES. b. Reports. c. National and International Epidemiological Bulletins. d. Epidemiological Reports. e. Video and Conference Calls. f. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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a. Hierarchical Level:Executionb. Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT
d. Dependent Functional Areas: • None

2. NATURE:

- **a.** Establish and implement guidelines and instructions from the National Liaison Center, within the framework of compliance with the International Health Regulations (IHR 2005).
- **b.** Increase awareness for the detection of relevant events that may precede the occurrence of a Public Health Event of National Importance (ESPIN) or events of Public Health Risks of International Importance (ESPII).
- **c.** Coordinate and streamline the processes for verifying and evaluating situations that may precede the occurrence of a PHEIN or PHEI, among the different subsystems and levels of surveillance.
- **d.** Establish communication channels between the four levels of surveillance (community, local, departmental, and national) that enable the timely identification of national authorities and other relevant bodies for appropriate and timely decision-making.
- e. Alert the rapid response team and monitor the progress of the response to the occurrence of an ESPIN or ESPII.
- **f.** Comply with the minimum requirements established in the International Health Regulations.
- $\textbf{g.} \quad \textit{Coordinate with the Epidemiology Unit to comply with IHR 2005}.$
- h. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- i. Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.

3. RULES TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- e. Law on the Fight Against Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Environment Law.
- g. Law on Professional Practice and Medical Liability No. 3131.
- h. Animal Health Law.
- i. Law 2140 of October 25, 2000, on risk reduction and disaster response, and Law 2335.
- **j.** Supreme Decrees declaring a national emergency and/or disaster response.
- k. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- l. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System of June 11, 2008.
- m. Social Security Code.
- n. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- **0.** International Health Regulations.
- **p.** Specific Regulations approved by the Ministry of Health and Sports.
- **q.** Other provisions relating to the sector.

4. PRODUCTS:

Prepared by: Reviewed by:

Approved by:

| Standards | | | | Services | |
|---|--|--------------------------------|---|--|--|
| Center. b. Manual of Standard Center. c. Protocols and guinterventions to be apple. d. Legal framework for Regulations in Bolivia. | and Procedures of the National Liss and Procedures of the Departn delines for field investigations olied by rapid response teams. The compliance with International Himsterial Resolution of the National Liaison Center. | nental b. and c. | Establish permanent ciresponding to ESPIN and Consolidate information and private agencies inv ESPII. Establish and maintacommunication with IHR Verify information from constitute an ESPIN and Communicate and update to national authorities, international surveillance Bolivia. | d ESPII from relation different substitution of the suring mechanisms and points. It different source ESPII. The NIPDs and PLAHO/WHO co | evant official sources. ectors andgovernment veillance of ESPIN and to ensure ongoing es on events that may PDs in a timely manner ntact points, and other |
| | NAME | | POSITION | DATE | SIGNATURE |

Head of SOA

Director General of Planning

Minister of Health and Sports

12/01/2011

12/19/2011

01/20/2012

Ministerial Resolution No. 092 of January 20, 2012

Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, Ph.D.

Dr. Nila Heredia Miranda



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| f. | Request collaboration from WHO focal points for the IHR in the |
|----|---|
| _ | event of incidents for which there is insufficient information to |
| | carry out an adequate risk assessment or consult on appropriate |
| | health measures. |

- g. Notify and update the intra- and extra-sectoral technical areas that make up the surveillance and response system of any events related to them that have been entered into the CNE from international sources.
- h. Identify and record ESPIN and ESPII in a timely, continuous, and systematic manner from formal and informal sources of information.
- Conduct risk assessments in relation to public health events, damage, and emergencies of national and international importance.
- **j.** Be permanently available to receive and send information to all national, departmental, and municipal focal points.
- **k.** Notify and update the technical areas that make up the Surveillance System of any events related to them that have been reported to the CNE from other sources.
- Communicate the occurrence of ESPIN and ESPII in a timely manner to the different operational, local, and departmental levels.
- **m.** Activate the rapid response team when the assessment of the situation warrants its intervention, and act jointly in the response within its area of competence.
- **n.** Coordinate response actions closely with national emergency systems in the event of an ESPIN and ESPII.
- **0.** Support the implementation of basic surveillance and response capabilities at health facilities and points of entry, based on the country's assessment
- p. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



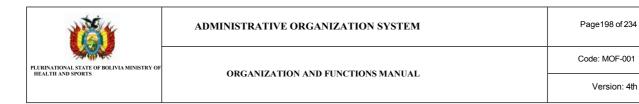
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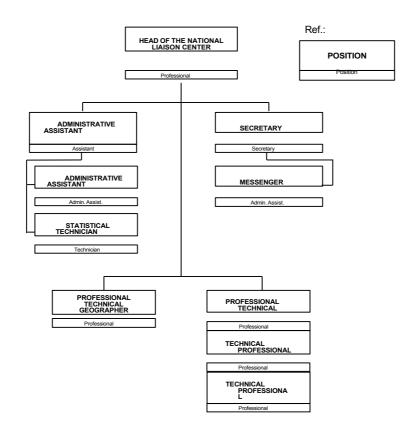
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| Internal | Means and Channels of Communication |
|--|--|
| Ministerial Office. Deputy Ministries. Organizational Units of the Ministry of Health and Sports. Epidemiology Unit. SNIS Unit Decentralized Institutions. | a. Internal Notes. b. Reports. c. Minutes of Technical Reports. d. Telephone - Fax. e. Email. f. Epidemiological reports. g. Epidemiological bulletins. h. Epidemiological reports and alerts. i. Risk assessment reports. j. Videoconferences. |
| External | Media and communication channels |
| Provincial governments. Departmental Health Services (SEDES). Deputy Ministry of Public and and External Financing (VIPFE). Non-governmental organizations. Decentralized Entities Under Supervision. Municipal Governments. Universities. International Organizations. Other Civil Society Organizations. Regional Health Organizations. | a. International notifications from ESPIN and ESPII. b. Technical reports. c. Minutes k. Telephone - Fax. l. Email. m. Epidemiological reports. n. Epidemiological bulletins. o. Epidemiological reports and alerts. p. International event reports. d. National and international epidemiological bulletins. e. Epidemiological reports. f. Video and conference calls. g. Elluminate sessions. |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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ORGANIZATION AND FUNCTIONS MANUAL

| I.NAMEDELAUNIT: | ZOONOSIS SURVEILLANCE AND CONTROL AREA |
|-----------------|--|
| I.NAMEDELAUNII: | AND RABIES |

a. Hierarchical Level:Executionb. Type of Organizational Unit:Substantive

C. Dependency: EPIDEMIOLOGY UNIT
d. Dependent Functional Areas:
• None

2. NATURE:

- **a.** Implement national and instructional policies for the prevention, control, and supervision of zoonoses and rabies.
- b. Coordinate technical actions with the Epidemiology Unit for the development of surveillance and control of zoonoses and rabies.
- c. Comply with the plans and programs designed and approved by the Ministry of Health and Sports.
- **d.** Carry out activities, technical and operational tasks in coordination with the Epidemiology Unit to meet established management goals.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- Political Constitution of the Plurinational State of Bolivia. a.
- b. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- Civil Service Statute Law No. 2027 dated October 27, 1999. c.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31,
- f. Medicine Law No. 1737 dated December 17, 1996.
- g. Law 3300 on Vaccines
- ĥ. Law on Professional Practice and Medical Liability No. 3131.
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- j. Health Code of the Republic of Bolivia and Regulatory Provisions RS-0624 of July 11, 1990.
- Ministerial Resolution No. 1622, dated December 23, 2010, approving the National Plan for Rabies Control.
- l. y Ministerial Resolution No. 1500 of November 4, 2011, approving the National Prophylaxis Standard for Human and Domestic Animal Rabies.
- m. Protocols for the Surveillance of Zoonoses and Rabies.
- n. Specific regulations approved by the Ministry of Health and Sports.
- Other provisions relating to the sector. 0.

4. PRODUCTS:

| Standards | Services |
|--|--|
| a. Standards, Protocols, and Guidelines for the Prevention and Control of Zoonoses and Rabies. b. Regulations for the implementation and operation of municipal zoonosis centers. c. Management and implementation of the Law on Responsible Ownership of Domestic Animals. d. Annual Operational Program for the Area. | a. Provision of services in accordance with current regulations. b. Coordinate the collection of epidemiological information from SEDES, according to the area's jurisdiction, in coordination with SNIS. c. Coordinate actions to socialize and validate, by consensus, the regulations and legislative proposals developed by the PNZ. |
| 5. COORDINATION RELATIONSHIPS: | |

| Internal | | Media and Communication Channels | | | |
|------------------------|------|----------------------------------|--------------------|------|-----------|
| a. Ministerial Office. | | | a. Internal Notes. | | |
| | NAME | | POSITION | DATE | SIGNATURE |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|---|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 January 20, 2012 |



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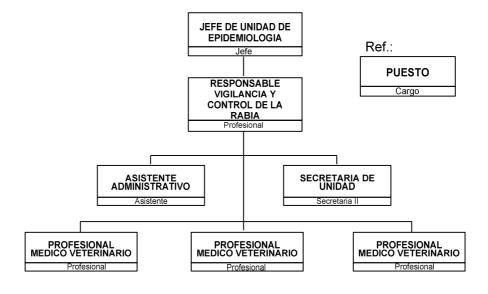
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ORGANIZATION AND FUNCTIONS MANUAL

| b. Deputy Ministries. c. Organizational Units of the Ministry of Health and Sports. d. Decentralized Institutions. | b. Reports. c. Minutes of Technical Reports. d. Ministerial Resolutions. e. Email. |
|---|--|
| External | Media and Communication Channels |
| a. Provincial governments. b. Departmental Health Services (SEDES). c. Deputy Ministry of Public and and External Financing (VIPFE). d. Non-Governmental Organizations. e. Decentralized Entities Under Supervision. f. Municipal Governments. g. Universities. h. International Organizations. i. Other Civil Society Organizations. j. Regional Health Agencies. k. INLASA. | a. Cites. b. Reports. c. National and international epidemiological bulletins. d. Epidemiological Reports. e. Video and conference calls. f. Email. f. Action plans. g. Project profiles. h. Agreements. g. Others. |

6. ORGANIZATIONAL CHART



| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| NAME OF THE INIT | EARLY CHILDHOOD DEVELORIZED THE |
|-------------------|----------------------------------|
| NAME OF THE UNIT: | EARLY CHILDHOOD DEVELOPMENT UNIT |

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: GENERAL DIRECTORATE OF HEALTH SERVICES

 d. Dependent Functional Areas:
 • Technical Management Area

 • Administrative Area

Auminisi dive A

2. NATURE:

1.

I. Competency Levels for Planning Management

FIRST LEVEL COMPETENCIES

a. Approval of the Loan Procurement Plan (BO-1064) SECOND LEVEL

COMPETENCIES

- **a.** Coordination for the preparation and/or management of changes to the Program Implementation Plan (PIP), Annual Operational Program (AOP), with the General Directorate of Planning, and the Annual Procurement Plan (APP) with UGESPRO.
- **b.** Coordinate possible modifications to the Annual Procurement Plan (APP) with UGESPRO.
- $\textbf{\textit{C.}} \quad \textit{Coordinate the updating of the Program's administrative management instruments with UGESPRO \ and \ the \ IDB.}$

II. Levels of delegation of authority for the management of procurement and recurring expenses

SINGLE LEVEL

- **a.** Approval of DL, SP, (Bases), TDRs (Terms of Reference) for procurement, International Public Tender (LPI), National Public Tender (LPN), consulting firms, price comparisons, individual line consultants, for implementation in UGESPRO.
- **b.** UGESPRO, in coordination with the Head of Unit, will carry out the award (all contracting modalities described according to the Goods and Services Management System standard and/or the IDB standard).
- C. Highest level in SEPA, for sending the Procurement Plan and its modifications to the Bank in coordination with UGESPRO and the procurement specialist.

III. Levels of delegation of powers for Financial and HR Management

SINGLE LEVEL

a. UGESPRO will request payment in the payroll for the settlement of monthly or per-project payments for officials and/or consultants performing functions in the UDIT,

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with the authorization of the Head of Unit.

b. UGESPRO will prepare the Payment Authorizer forms using the corresponding forms in the format established for this purpose.

IV. Signature Registry for the submission of internal communications and to the Bank

SINGLE LEVEL

- a. Communications to the Bank related to program implementation, such as requests for no objections.
- **b.** Submission of semi-annual reports to the Bank and other entities.
- **c.** Periodic (quarterly) submission of technical and financial implementation reports to the MAE
- **d.** Submission of requests for disbursement of funds, accountability reports, and audited financial statements for the program* (joint signatures by the UDIT coordinator, UGESPRO, and DGAA)

V. Other responsibilities according to the nature of the position

SINGLE LEVEL

- **a.** Develop baselines and indicators, standards for early childhood development for application in the health sector and other sectors involved.
- b. Execute the plans and programs designed and approved by the Ministry of Health and Sports and the Executive Branch.
- c. Include the topic of Early Childhood Development in the framework of Development Policies and Programs and National Plans.
- **d.** Improve the overall health of children in Bolivian households through the implementation of Early Stimulation Rooms linked to Comprehensive Nutrition Units Health Centers, Mobile Early Childhood Development Brigades linked to SAFCI Health Brigades, in the health services network and Children's Centers, under the authority of SEDEGES.
- **e.** Contribute to improving the health of the population by developing technical standards and verifying their implementation and application.
- **f.** Develop and enforce the rules and guidelines for the implementation of the municipal incentive in the municipalities covered by loan BO-1064, in coordination with SEDES.
- **g.** Coordinate and execute activities on technical issues under the guidelines of the Health Sector Development Plan, with other entities that carry out similar activities, complying with the established management goals.
- **h.** Coordinate the implementation of Early Childhood Development plans and projects in the country's two SEDES (Potosí and Chuquisaca).
- i. Coordinate with the Directorates General of the Ministry of Health and Sports and/or their respective Organizational Units the activities necessary for the performance of their functions.
- **j.** Within the framework of programmatic documents and plans, develop and enforce standards and protocols, guidelines, registration instruments, instructions, agreements, and contracts for Early Childhood Development at the national level.
- **k.** Develop policies and guidelines to promote early childhood development.
- *l.* Coordinate activities with the Ministry of Development Planning, Justice, and Education within the framework of loan BO-1064.

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3. REGULATIONS TO BE COMPLIED WITH:

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- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 3323 Health Insurance for the Elderly.
- f. Law 2426 Universal Maternal and Child Insurance
- g. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- h. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010
- Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005.
- k. Supreme Decree Regulating Law 1654 on Departmental Councils No. 27431 of April 2, 2004.
- 1. Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- m. Health Code of the Republic of Bolivia.
- n. Social Security Code.
- **0.** Children and Adolescents Code.
- P. Supreme Decree No. 25233, dated November 27, 1998, Basic model for the organization, powers, and operation of Departmental Health Services.
- q. Supreme Decree No. 28048 dated March 22, 2005.
- r. Supreme Decree No. 28667, Creation of CONAN.
- S. Supreme Decree No. 08338, dated April 14, 1968.
- t. Supreme Decree No. 08613, dated April 14, 1968.
- **u.** Decree Law No. 15629, dated July 18, 1978.
- v. Supreme Decree No. 24420, dated November 27, 1996.
- w. Supreme Decree No. 28094, dated April 22, 2005.
- x. Supreme Decree No. 28421, dated October 5, 2005.
- y. Ministerial Resolution No. 0629 Ministry of Health and Sports, dated August 30, 2005.
- Z. Ministerial Resolution No. 462 dated September 8, 2000.
- aa. Ministerial Resolution No. 0099 dated March 2, 2006.
- **bb.** Administrative Resolution No. 006 dated March 2, 2006.
- **cc.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- dd. Specific Regulations approved by the Ministry of Health and Sports
- **ee.** Ministerial Resolution No. 1359 of October 18, 2011, approves the Organizational Structure of the Ministry of Health and Sports, in compliance with Supreme Decree No. 29894, in its Second Article: Creates the Early Childhood Development Unit, under the General Directorate of Health Services, and in accordance with the document "Early Childhood Development Program" Growing Well to Live Well loan document (BO-L1064) from the Inter-American Development Bank,
- ff. Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



ADMINISTRATIVE ORGANIZATION SYSTEM Code: MOF-001 ORGANIZATION AND FUNCTIONS MANUAL Version: 4th

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| Standards | Services |
|--|--|
| 1. Standard for the operation of the Grow Well to Live Well Program. 2. National Plan for the Implementation of Early Childhood Development. 3. Develop a strategy for implementing the Grow Well to Live Well Program. 4. Regulations on the operation of Early Childhood Development Units, DIT Mobile Brigades, and Children's Centers, in coordination with SEDEGES. 4. Reference standard and return of children identified according to the degree of delay identified. 5. Annual Operational Program of the Unit. | a. Implementation of the "Growing Well to Live Well" Program at the national level, prioritizing the 34 municipalities covered by the loan (Chuquisaca and Potosi with plans to expand to other municipalities not covered. b. Promote the organization of Early Childhood Developmen Units, DIT Mobile Brigades, and the improvement of infrastructure and equipment in the municipalities of intervention with a national projection. c. Child Development Units accredited according to quality standards, promoting Early Childhood Developmen nationwide, with priority given to the 34 municipalities covered by the program. d. Encourage departmental and municipal autonomous governments, SEDES, and SEDEGES to incorporate professionals into Early Childhood Development Units, DII Mobile Brigades, and Children's Centers. e. Support the formation of Departmental Early Childhood Development Committees within the CODAN. f. Implementation of the clinical AIEPI Nut with a DIT approach AIEPI Nut for the Family and Community with a DIT approach in health service networks, in SEDES at the national level with an emphasis on selected municipalities. g. Training of the team of facilitators and evaluators of the "Grow Well to Live Well" program in the methodology, standards, and operational instruments of the program. h. Training health personnel in health service networks, mothers caregivers, communities, and families on the "Grow Well to Live Well" program. j. Plan and implement data monitoring. |

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|---------------------------|--|---|--------------------------|--|
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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of 01/20/2012 |



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| | | of the DIT, linked to the Primary Health Care Software |
|----------------|--|---|
| | | (SOAPS). k. Monitor and supervise, in conjunction with SEDES and |
| | | SEDEGES, compliance with quality standards in Child Development Units, DIT Mobile Brigades, and Children's Centers. |
| | | g. Develop indicators and instruments for the Epidemiological Surveillance of Early Child Development. |
| | | h. Develop quality standards for the operation of the health |
| | | services network, Child Development Units, and Children's Centers. |
| | | i. Coordinate the development of a comprehensive health |
| | | communication strategy for Early Childhood Development. |
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| 5. COOR | DINATION RELATIONSHIPS: | |
| | Internal | Media and Communication Channels |
| | M | - T IV. |
| а. b. | Ministerial Office. Deputy Ministries. | a. Internal Notes.b. Memoranda. |
| c. | General Directorates. | c. Circulars. |
| d. | Area Units. | d. Minutes of Technical Meetings. |
| e. | Ministry Projects and Programs. | e. Email. |
| | | |
| | External | Media and communication channels |
| | Ministry of Economy and Public Finance | a Chatas |
| a. b. | Ministry of Economy and Public Finance. Ministry of the Presidency. | a. Quotes.b. Reports. |
| c. | Ministry of Development Planning. | c. Minutes. |
| d. | Ministry of Water. | f. Email. |
| e. | Ministry of Production and Microenterprises. | |
| f. | Ministry of Rural Development, Agriculture, and the Environment. | |
| g. | Ministry of Education and Culture. | |
| h. | Ministry of Justice. | |
| 1 - | | |
| i. | Inter-American Development Bank (IDB). | |
| i. j. | VIPFE. | |
| i. j. k. | VIPFE. Departmental Health Services at the national level. | |
| i. j. | VIPFE. | |

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| n. Public and Private Universities |
|---|
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- **0.** External Cooperation Agencies.
- **p.** Private Institutions.
- q. Non-Governmental Organizations.r. Industrial Companies.
- S. Social organizations.
- t. Municipal Associations.
- **u.** Other institutions (social security, NGOs, churches, etc.)

6. ORGANIZATIONAL CHART

DIRECCIÓN GENERAL DE SERVICIOS DE SALUD Director General JEFE DE LA UNIDAD DE DESARROLLO INFANTIL TEMPRANO

Jefe

Ref.:

PUESTO

Cargo

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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Substantive

| 1. NAME OF THE UNIT: | PUBLIC INSURANCE UNIT |
|------------------------|-----------------------|
| a. Hierarchical Level: | Execution |

b. Type of Organizational Unit:c. Dependency:

d. Dependent Functional Areas:

GENERAL DIRECTORATE OF HEALTH INSURANCE

- Health Insurance for the Elderly (SSPAM).
- Universal Maternal and Child Insurance (SUMI).

2. NATURE:

- **a.** To exercise stewardship as a management unit and in the transition process to the Single Health System.
- **b.** Enhance the effective performance of public servants and contribute to the achievement of objectives.
- c. Ensure compliance with applicable rules and regulations.
- **d.** Promote regulatory and technical development, as well as knowledge and dissemination of health issues and matters.
- **e.** Provide technical support and guidance to Departmental Health Services (SEDES) and municipalities.
- **f.** Harmonize international cooperation economic resources with the Unit's policies and strategies.
- **g.** Direct, supervise, and execute administrative processes in the health environment.
- **h.** Execute technical and procedural mechanisms, coordinating with both public and private institutions.
- i. Perform various procedures simultaneously and with a variety of steps that are properly programmed and sequential.
 j. Responsible for the internal management of planning, scheduling, and execution of all activities included in the POA.
- **k.** Prepare written reports on the progress and execution of the operations described in the POA.

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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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3. RULES TO BE FOLLOWED:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO).
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- **e.** Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- f. Universal Maternal and Child Insurance Law SUMI No. 2426.
- g. Law Creating the IBC/Blindness of January 22, 1957.
- h. Law on Persons with Disabilities No. 1678 dated December 15, 1995.
- i. Law on Rights and Privileges and Free Medical Insurance for the Elderly No. 1886.
- j. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- **k.** Health Code of the Republic of Bolivia.
- **l.** Social Security Code.
- **m.** Regulations on Liability for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- n. SOAT Regulations.
- **0.** Specific Regulations approved by the Ministry of Health and Sports.
- **p.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | |
|---|--|--|
| a. Performance target schedule. b. IEC strategy for the new insurance. c. Annual Operational Program of the Unit. | a. Percentage of the population aged 0 to 21 enrolled in the SUS and 100% of those over 60 enrolled in Social Security for the Elderly in the 327 municipalities. b. Coordination of Technical Council meetings to evaluate performance. c. Coordination with external cooperation entities and intergovernmental commissions. d. Training on the regulatory framework and technical and administrative regulations of the New Insurance at the central, departmental, and local levels. e. Distribution of material produced by the Insurance to SEDES at the national level. | |

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| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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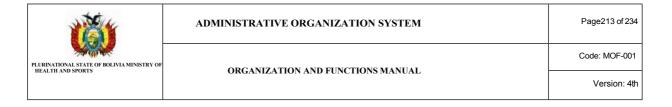
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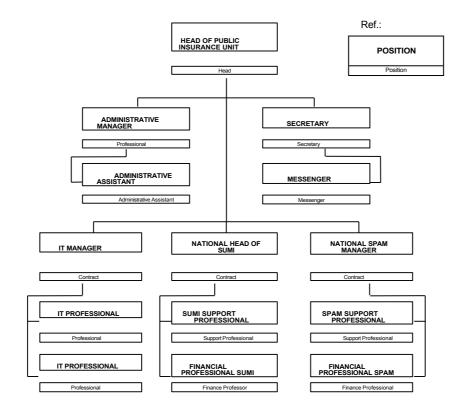
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| a. Ministerial Office. b. Deputy Ministries. c. Directorate General of Health. d. Directorate General of Administrative Affairs. e. Directorate General of Legal Affairs. f. Technical Meetings. | a. Internal Notes. b. Reports. c. Minutes of Technical Meetings. d. Email |
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| | |
| External | Media and Communication Channels |
| 1. Social Security Management Entities. 1. National Health Insurance Institute. 2. Departmental Prefectures. 3. Departmental Health Services (SEDES). 3. External Cooperation Entities. 4. Committee National of the Persons with Disabilities (CONALPEDIS). 4. Bolivian Institute for the Blind – IBC. 4. Bolivian Institute for the Blind – IBC. 5. Social Organizations of Persons with Disabilities. 6. Non-governmental organizations. 6. National Police, FELCC, Traffic. | a. Cites. b. Reports. e. Email |

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6. ORGANIZATIONAL CHART



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| 1. | NAINE | UF | IHE | 1//٧//: | |

HEALTH PROMOTION UNIT

a. Hierarchical Level:

b. Type of Organizational Unit:

c. Dependency:

d. Dependent Functional Areas:

Execution Substantive

GENERAL DIRECTORATE FOR HEALTH AND SPORTS PROMOTION

- Intersectorality: research, education, communication, gender, and nonviolence.
- Environmental health.
- Mental health and prevention of licit and illicit drug use.
- Prevention of non-communicable diseases.

2. NATURE:

- **a.** Develop and monitor compliance with health promotion policies and standards.
- **b.** Develop, disseminate, and transfer strategies, methodologies, and procedures for health promotion (Strategic Guidelines for Health Promotion, Educational Document on the Health Promotion Strategy).
- **C.** Implement methodologies and procedures for the adoption of healthy lifestyle habits. (Methodological Guidelines for Education and Communication)
- **d.** Participatory development of guidelines for health communication and education (Educational and communication teaching document).
- $\textbf{\textit{e.}} \quad \textit{Develop capacities for the application of strategic guidelines in functional areas.}$
- f_{ullet} Promote social mobilization of the individual and collective population in the development of local policy.
- **g.** Develop environmental and institutional surveillance within the framework of health promotion through the development of standards, programs, projects, plans, and monitoring. (Strategic Environmental Health Guideline, Environmental Health Teaching Document).
- h. Prepare, follow up, and monitor the implementation of the Pesticide Regulations of March 15, 1982.
- i. Promote the restoration of rights to achieve gender equity and equality. (Methodological Policy Guidelines on Gender in Health, Educational Document on Gender in Health).
- j. Incorporation of the mental health and good treatment strategy into Intercultural Community Family Health. (Mental Health Guidelines, Mental Health Teaching Document, Reorientation of the Good Treatment Guidelines, Good Treatment Teaching Document)
- **k.** Promote healthy habits to reduce the consumption of legal and illegal drugs. (Smoke-free environments manual) Strategic guidelines for promoting the reduction of risk factors for noncommunicable diseases.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
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- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Sports Law No. 2770 dated July 7, 2004.
- d. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- e. Law 2426 Universal Maternal and Child Insurance
- f. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- g. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- h. Law No. 3029 Ratification of the Framework Convention on Tobacco Control and Supreme Decree No. 29376 for the Control and Reduction of Tobacco Products and the Protection and Exposure to Secondhand Smoke.
- i. Law 045 Against Racism and All Forms of Discrimination.
- i. Press Law.
- k. Avelino Siñani Law.
- l. Law No. 2026 Code for Children and Adolescents.
- m. Law No. 996 Family Code.
- n. Law 1674 Against Family or Domestic Violence.
- 0. Law No. 1333 on the Environment and its regulations.
- p. Law No. 2140 on Disasters and its complementary Law No. 2335.
- q. National Plan for Equal Opportunities.
- r. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- S. Supreme Decree No. 27779, dated October 8, 2004, Regulations to the Law on Sport and its Amending Decree No. 28048, dated March 22, 2005.
- t. Supreme Decree Regulating Law 1654 Departmental Councils No. 27431 of April 2, 2004.
- **u.** Supreme Decree No. 29601 of the Single Intercultural Community Family Health System of June 11, 2008.
- v. Supreme Decree 18886 of March 15, 1982, approving the Pesticide Regulations.
- W. Health Code of the Republic of Bolivia.
- X. Social Security Code.
- y. Children and Adolescents Code.
- 7. Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- aa. Regulations on Continuing Education of the R.M. SAFCI.
- **bb.** Regulations on institutional social communication.
- $\textbf{\textit{CC.}} \quad \textit{Specific regulations on education and training of human resources}.$
- dd. Ministerial Resolution No. 104 of the Ministry of Environment and Water, control of the quality of water for human consumption.
- ee. Ministerial Resolution No. 1144 National Regulation on Solid Waste Generated in Healthcare Facilities.
- ff. National Regulations for the Sanitary Control of Food and Beverages.
- ${\it gg.}$ ATT regulations related to the social sector: health and education.
- **hh.** Specific regulations approved by the Ministry of Health and Sports.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | January 20, 2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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| Standards | Services | |
|--|---|--|
| Strategic guidelines for health promotion. Educational document on the Health Promotion Strategy. Methodological guidelines for education and communication. Educational document document on education and communication. Strategic Environmental Health Guidelines Educational document on environmental health. Regulatory document and regulations on pesticides. Methodological policy guidelines on gender in health. Educational document on gender in health. Mental Health Guidelines. Educational document on mental health. Reorientation of the guidelines for good treatment. Good Treatment educational document. Manual on smoke-free environments. Strategic guidelines for promoting the reduction of risk factors for noncommunicable diseases. Pesticide regulations. Annual Operational Program of the Unit. | a. Percentage reduction in violence against children under and women of childbearing age through the detection of reporting of domestic violence (DV). b. Strengthen the detection and reporting of domestic violence (VIF) by 25% reduction in violence against children und five and women of childbearing age in the department Cochabamba - Strengthening Women's Human Security Sexual and Reproductive Health Towards Non-Violen (FORSVI). c. Percentage reduction in violence by incorporating 100% variables for the registration of violence. d. Coordination with the Ministry of Labor and Employm regarding increased access to decent work for the populatic e. Risk Management and Logistical Support System (LSS) in health sector for emergency and disaster response. f. Establishment of National Health Emergency Operation Centers (COE). g. Installation of the Audiovisual Production Island. h. Training for SEDES Rapid Response Teams (EREIS) specific topics. i. Training of health personnel in the Standards on Domew Violence, Child Abuse, Epidemiological Surveillance, and Legal Medicine. j. Follow-up and monitoring of the application of standards domestic violence, child abuse, epidemiological surveillan and legal medicine. k. Follow-up, monitoring, and evaluation of compliance with Pesticide Regulations, in coordination with INSO. l. Monitoring of targets and expected results in INSO activitive related to pesticides. m. monitoring of compliance with the Bolivian Standa NB 69001 009 and its Regulations on | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



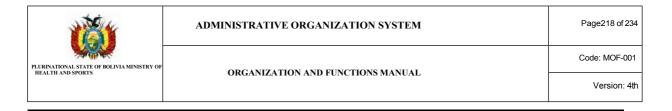
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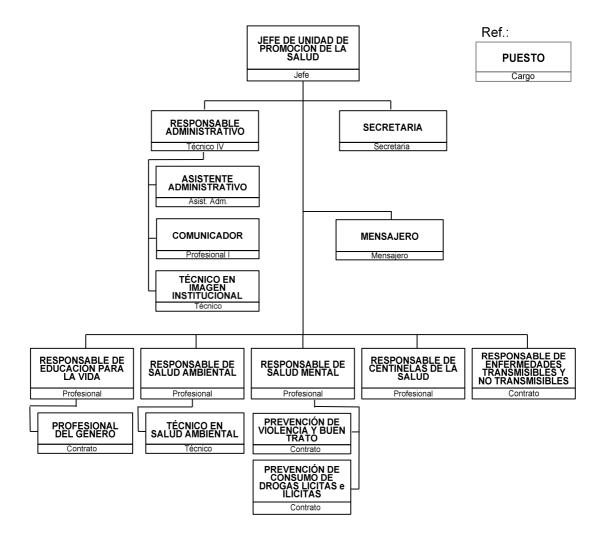
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| 5. COOR | DINATION RELATIONSHIPS: | Management of Solid Waste Generated in Health Facilities. n. Train SEDES health personnel in monitoring the quality of water for human consumption. o. Implement monitoring of water quality for human consumption. p. Website Coordination – Ministry of Health and Sports. |
|--|---|---|
| | Internal | Media and Communication Channels |
| a. b. c. d. | Ministerial Office. Deputy Ministries. Directorates General. Decentralized and Decentralized Institutions. Programs and projects. | a. Internal Notes. b. Memoranda. c. Circulars. d. Minutes of Technical Meetings. e. Email. |
| | External | Media and communication channels |
| a. b. c. d. e. f. g. h. i. j. k. l. m. | Departmental governments. Departmental Health Services (SEDES). Health Networks. Ministries of the Plurinational State of Bolivia. Ministry of Environment and Water. Ministry of Justice Ministry of Justice Ministry of Labor and Employment. Ministry of Public Works, Services, and Housing. Decentralized Entities Under Supervision. National Institute of Occupational Health (INSO). Social Organizations. Organizations Non Government Organizations Related to the Sector. Federation of Municipal Associations. International Cooperation Organizations. | a. Notes. b. Reports. c. Meeting minutes. f. Email. |

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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | NUTRITION UNIT |
|----------------------|----------------|
| | |
| | |

- a. Hierarchical Level:
- **b.** Type of Organizational Unit:
- c. Dependency:
- d. Functional Areas Dependent:

Substantive Execution
GENERAL DIRECTORATE FOR HEALTH PROMOTION

- Breastfeeding.
- Micronutrient Supplementation.
- Food Fortification.
- Quality Control: Computerized Quality Control System for Fortified Foods (SICCAF).
- Comprehensive Nutrition Units.
- Complementary Foods (NUTRIBEBE)
- Communication.
- Nutritional Epidemiological Surveillance and Operational Research.
- Administration.

2. NATURE:

- **b.** Develop plans, programs, and policies approved by the Ministry of Health and Sports and the Executive Branch.
- **c.** Develop, disseminate, supervise, and evaluate national technical standards for food and nutrition for application in the health sector and other governmental and non-governmental entities.
- **d.** Develop, disseminate, supervise, and evaluate the development of the Nutrition Unit in the Departmental Health Services (SEDES), social organizations, universities, industries, and other governmental and non-governmental entities.
- **e.** Coordinate intra-institutional (Deputy Ministries, Directorates, Units, CT-CONAN, and Programs under the Ministry of Health and Sports) and inter-institutional (Ministries, Universities, Companies, Industries, IBNORCA, Media, Provincial Governments, FAM, Social Networks, NGO networks, cooperation agencies, and other institutions involved in the issue).
- **f.** Manage economic and human resources for the operation of the Nutrition Unit.
- g. Periodically evaluate the country's food and nutrition situation, seeking maximum efficiency and high effectiveness.
- **h.** Encourage research and the production of educational materials on food and nutrition issues.
- i. Contribute to the fulfillment of the goals of the Multisectoral Zero Malnutrition Program.

3. RULES TO BE FOLLOWED:

| | NAME | POSITION | DATE | SIGNATURE |
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- **a.** Political Constitution of the Plurinational State of Bolivia.
- b. Decree Law No. 15629 Health Code dated July 18, 1978.
- c. Law 3323, Health Insurance for Older Adults, dated January 16, 2006.
- d. Law 2426, Universal Maternal and Child Insurance, of November 21, 2002
- e. Law 144, Community Agricultural Production Revolution.
- f. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System, dated June 11, 2008.
- g. Supreme Decree No. 27779, October 8, 2004, Regulations to the Sports Law and its Amending Decree No. 28048, dated March 22, 2005
- **h.** Health Code of the Republic of Bolivia.
- i. Social Security Code.
- j. Children and Adolescents Code.
- **k.** Supreme Decree No. 25233, dated November 27, 1998, Basic Model for the Organization, Powers, and Operation of Departmental Health Services.
- *l.* Ministerial Resolution No. 0629 Ministry of Health and Sports, dated August 30, 2005.
- **m.** Law 3060 on the Promotion of Breastfeeding and the Marketing of Breastmilk Substitutes, dated August 15, 2006, and its Supreme Decree No. 0115, dated May 6, 2009.
- n. Supreme Decree No. 08613, Regulations and Technical Health Standards for Common Salt Enriched with Iodine, dated April 14, 1968.
- 0. Supreme Decree No. 08338 on the fortification of salt with iodine, dated April 14, 1968.
- p. Supreme Decree No. 24420, on the fortification of wheat flour with ferrous sulfate, dated November 27, 1996.
- q. Supreme Decree No. 28094 on Vitamin A Fortification of Oil, dated April 22, 2005.
- r. Supreme Decree No. 28421 on financing nutritional supplements and operating expenses for their distribution with IDH resources, dated October 5, 2005.
- S. Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- t. Sports Law No. 2770 dated July 7, 2004.
- u. Civil Service Statute Law No. 2027 dated October 27, 1999.
- v. Framework Law on Autonomy and Decentralization "Andrés Ibañez" No. 031 of July 19, 2010.
- W. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- X. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009.
- y. Supreme Decree Regulating Law 1654 Departmental Councils No. 27431 of April 2, 2004.
- Z. Ministerial Resolution No. 462 dated September 8, 2000.
- aa. Ministerial Resolution No. 099 dated March 3, 2006.
- **bb.** Administrative Resolution No. 06 of March 2, 2006.
- **cc.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- dd. Specific Regulations approved by the Ministry of Health and Sports.
- ee. Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|---|
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ORGANIZATION AND FUNCTIONS MANUAL

| | Standards | Services |
|-----------------------|--|--|
| а. b. | National Breastfeeding Standard and the Mother and Child Friendly Hospitals Initiative in Maternity and Children's Hospitals. Standards and Protocols for the Micronutrient Supplementation Strategy for children under 5, pregnant women, and postpartum women. Standards for food fortification: salt with iodine; flour with iron; | a. Strengthening of technical competencies in the areas nutrition unit standards for Departmental Health Servic (SEDES), social organizations, universities, industries, a other governmental and non-governmental entities. b. Follow-up, monitoring, and evaluation of compliance we standards. c. Printing and dissemination of regulatory documents at the standards. |
| d. e. f. gg. | folic acid and B complex vitamins; oil with vitamin A; and dairy products with zinc. Standard for the organization, structure, and operation of Comprehensive Nutrition Units. Indicators and instruments for nutritional epidemiological surveillance. Comprehensive Health and Nutrition Communication Strategy. Annual Operational Program of the Unit. | a. National level. d. National supply of vitamin A for target groups nationwide. e. Accreditation of hospitals as Mother and Child Friendly. f. Provision of materials and equipment for the implementation of the Mother and Child Friendly Hospitals Initiation (IHAMN) to level II and III hospitals. g. Provision of materials and equipment for the implementation of Comprehensive Nutrition Units. h. Strengthening of the micronutrient laboratory network. |
| со | OORDINATION RELATIONSHIPS: Internal | Media and Communication Channels |
| | a. Ministerial Office. b. Deputy Ministries. c. Directorates General. d. Organizational Units e. Organizational Areas f. MSD Projects and Programs | a. Internal Notes. b. Memoranda. c. Circulars. d. Instructions (service orders). e. Minutes of Technical Meetings f. Reports g. Email |

| | NAME | POSITION | DATE | SIGNATURE |
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Media and Communication Channels

External



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a. Ministry of Economy and Public Finance

b. Ministry of the Presidency.

c. Development Planning.d. Ministry of Water.

Ministry of Production and Microenterprises.

Ministry of Rural Development, Agriculture, and f. Environment.

Development Productive g. Ministry and Plural Economy

h. Ministry of Education and Cultures

i. Ministry of Justice

Departmental Health Services at the National Level j.

k. Provincial Governments

l. Municipal Governments

m. Professional Associations

n. Scientific Societies

0. Public and Private Universities

p. External Cooperation Agencies

q. Private Institutions

r. Non-Governmental Organizations

Industrial Companies. S.

t. Social Organizations.

u. Municipal Associations

v. Other Institutions (social security, NGOs, churches, etc.)

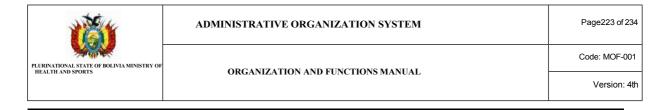
Appoint ments.

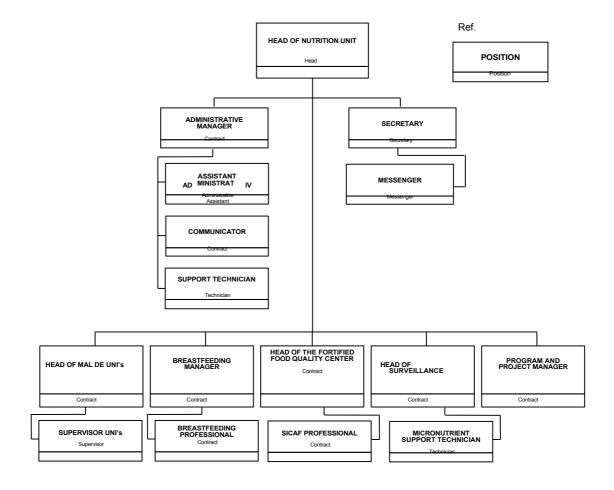
b. Reports.

c. Minutes.

d. Email

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

| NAMEOFTHEUNIT: | UNIT OF HEALTH COMMUNITY AND SOCIAL MOBILIZATION | | | |
|---------------------------------|--|--|--|--|
| a. Hierarchical Level: | Execution | | | |
| b. Type of Organizational Unit: | Substantive | | | |
| c. Dependency: | GENERAL DIRECTORATE FOR HEALTH PROMOTION | | | |
| d. Dependent Functional Areas: | Community Health and Shared Management. | | | |
| | DILOS and Social Organizations | | | |
| | Training and Continuing Education for Human Resources. | | | |

2. NATURE:

- **a.** Regulate, disseminate, and implement SAFCI participatory management processes.
- **b.** Strengthen the capacities of social organizations, municipal governments, and health personnel to participate in decision-making related to planning, execution, administration, and monitoring and control of health actions at the four levels of management.
- **c.** Promote the development of municipal, indigenous, peasant, regional, and departmental health plans.
- **d.** Strengthen the development of municipal charters and departmental autonomous statutes in municipalities and departments within the framework of the SAFCI.
- $\textbf{\textit{e.}} \quad \textit{Promote the creation of different spaces for intersectoral deliberation within SAFCI.}$
- f. Deepen the exercise of functions of the different bodies of the Social Structure in health and other National Councils related to health.
- **g.** Regulate and strengthen the functioning of the highest participatory management bodies in health of the autonomous territorial entities of the Plurinational State.
- **h.** Strengthen the development of intercultural health standards and initiatives based on processes of social participation in health management.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
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ORGANIZATION AND FUNCTIONS MANUAL

- a. Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- e. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- f. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- **g.** Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia dated February 7, 2009
- **h.** Supreme Decree No. 29601 on the Intercultural Community Family Health Model of June 11, 2008.
- i. Social Security Code.
- **j.** Health Code of the Republic of Bolivia.
- **k.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- *l.* Specific Regulations approved by the Ministry of Health and Sports.
- m. Other provisions relating to the sector.

4. PRODUCTS:

| Standa | rds | | Services |
|---|--|----------|---|
| b. Guide to procedures for paramanagement. c. Guide to procedures for paramanagement. d. Methodological guide the health management. e. National standard for the applans. | rticipatory municipal health methodological for participatory departmental levelopment of Municipal Health levelopment of National Health | a. b. c. | Technical assistance and training for social organizations and social structures in health for the exercise of rights and obligations in health decision-making, as well as in the processes of channeling demand for health training. Technical assistance to health system personnel in the implementation of participatory health management processes. Technical assistance to autonomous governments (municipal, indigenous, peasant, regional and departmental). In the development of strategic health plans, charters or autonomous statutes, and the implementation of spaces for intersectoral deliberation on health management. Advice and research on social participation, interculturality, comprehensiveness and |

| | NAME | POSITION | DATE | SIGNATURE |
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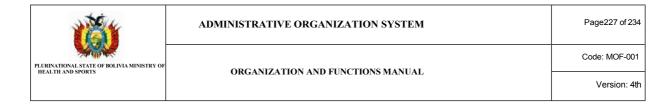
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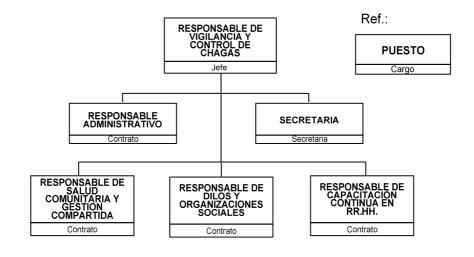
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| COORDINATION RELATIONSHIPS: | interculturality. |
|--|--|
| Internal | Means and Channels of Communication |
| a. Ministerial Office. b. Deputy Ministries. c. Directorates General. d. Area Units. e. Ministry of Health and Sports Programs in general. | a. Cites b. Internal Notes. c. Roadmaps. d. Circulars. e. Memoranda. f. Technical Meeting Minutes. g. Email. |
| External | Media and Communication Channels |
| a. Social organizations and social structures in health. b. Departmental Health Services (SEDES). c. Health Networks. d. Decentralized Entities Under Supervision. e. Organizations Non related to the sector. f. International Cooperation Agencies. g. Federation of Municipal Associations of Bolivia. h. Departmental Association of Municipalities. i. Governments. | a. Reports. b. Minutes of Technical Meetings. c. Letters. Email. |

| | NAME | POSITION | DATE | SIGNATURE |
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ORGANIZATION AND FUNCTIONS MANUAL

| 1. NAME OF THE UNIT: | DISABILITY UNIT |
|----------------------|-----------------|
| | |

a. Hierarchical Level:Execution**b.** Type of Organizational Unit:Substantive

C. Dependency: General Directorate of Health Services.

d. Dependent Functional Areas:

• None.

2. NATURE:

- a. Develop policies, programs, and projects that benefit people with disabilities, focusing on prevention, promotion, care, and rehabilitation.
- **b.** Stewardship at the national level with regard to disability, rehabilitation, and habilitation issues.

3. REGULATIONS TO BE COMPLIED WITH:

- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Law No. 1178 (SAFCO) and its Regulations.
- c. Law on the Statute of Public Officials No. 2027 dated October 27, 1999.
- d. Law Amending the Civil Service Statute No. 2104 dated June 21, 2000.
- e. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- f. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 04 of March 31, 2010.
- **g.** Law on Persons with Disabilities No. 1678 of December 15, 1995.
- h. Law 045 Against Racism and All Forms of Discrimination, dated October 8, 2010.
- i. Law 2028 on Municipalities, implementing a Municipal Support Unit for Persons with Disabilities.
- j. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- k. Supreme Decree No. 29601 on the Intercultural Community Family Health Model, dated June 11, 2008.
- **l.** Social Security Code.
- m. Health Code of the Republic of Bolivia.
- **n.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- **0.** Specific regulations approved by the Ministry of Health and Sports.
- **p.** Other provisions relating to the sector.

| | NAME | POSITION | DATE | SIGNATURE |
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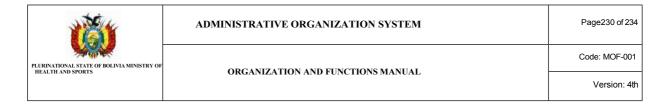
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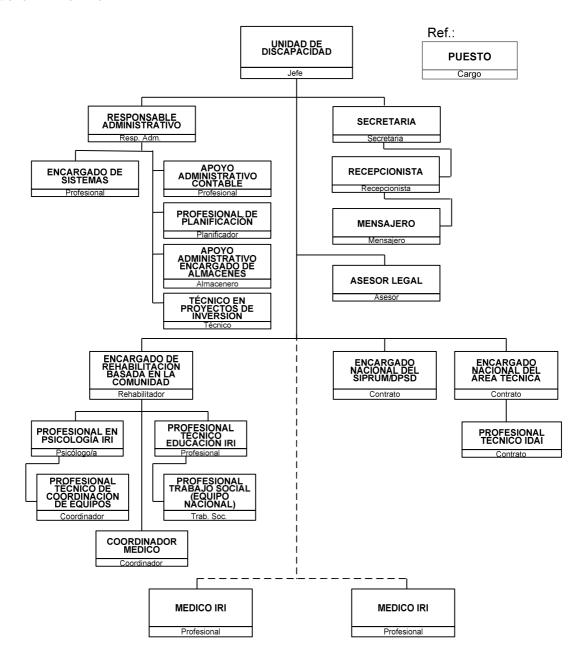
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| 4. PRODU | CTS: | | | | |
|--|---|--|--|--|--|
| | Standards | | Services | | |
| a. b. c. d. e. | b. Training schedule for dependent personnel. c. Budget reconciliation of the POA. d. Management evaluation report. | | a. Draft laws, decrees, and ministerial resolutions for benefit of persons with disabilities. b. Implementation of the Single National Registry Prog for Persons with Disabilities (free biopsychoso assessment). c. Implementation of the National Rehabilitation Program | | |
| 5. COORD | INATION RELATIONSHIPS: | | | | |
| | Internal | Media and Communication Channels | | | |
| a. b. c. d. e. | Ministerial Office. Deputy Ministries. Directorates General. Area Units. Ministry of Health and Sports Programs in general. | a. b. c. d. e. f. g. | Cites Internal Notes. Roadmaps. Circulars. Memoranda. Minutes of Technical Meetings. Email. | | |
| | External | | Media and Communication Channels | | |
| a. b. c. d. e. f. g. h. | Social organizations and social structures in health. Ministry of Economy and Public Finance. Ministry of the Presidency. Departmental Health Services (SEDES). Organizations Non related to the sector. International Cooperation Agencies. Decentralized entities under supervision. Governments. | a. b. c. d. | Reports. Minutes of technical meetings. Letters. Email. | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
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ORGANIZATION AND FUNCTIONS MANUAL

| NAM | | | |
|-----|--|--|--|
| | | | |
| | | | |

JUANA AZURDUY VOUCHER TECHNICAL UNIT

a. Hierarchical Level:

b. Type of Organizational Unit:

C. Dependency:

d. Dependent Functional Areas:

Execution

Substantive

Office of the Minister of Health and Sports.

- National Coordination.
- Operations Area.
- Financial Administration Area.
- Systems Area.
- Free Identification and Certification Department.
- Departmental Coordination.

2. NATURE:

- **a.** Contribute to the reduction of chronic malnutrition.
- **b.** To influence the reduction of high maternal and infant mortality rates.
- c. Contribute to the right to safe motherhood and child protection.
- **d.** Ensure the transparent management of financial resources and conditional transfer policies within the framework of the Juana Azurduy Bonus Program.
- e. Formulate, develop, supervise, and evaluate the implementation of the maternal and child health care model.
- f. Integrate with national health services for the implementation of the Program.
- **g.** Coordinate the implementation of the Program with the Departmental Health Services (SEDES) and municipal governments within the framework of Supreme Decree 066 to ensure comprehensive care for the beneficiaries of the Program.
- **h.** Contribute to increasing the demand for comprehensive maternal and child health services.
- *i.* Contribute to the free identification and certification of beneficiaries of the BJA Program.

3. REGULATIONS TO BE COMPLIED WITH:

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
| Prepared by: Reviewed by: | Adhemar Suarez Ponce, Esq. Germán Crespo Infantes, MD | Head of SOA Director General of Planning | 12/01/2011 12/19/2011 | |
| Approved by: | Dr. Nila Heredia Miranda | Minister of Health and Sports | 01/20/2012 | Ministerial Resolution No. 092 of January 20, 2012 |



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- **a.** Political Constitution of the Plurinational State of Bolivia.
- **b.** Government Administration and Control Act No. 1178 (SAFCO) and its Regulations.
- c. Civil Service Statute Law No. 2027 dated October 27, 1999.
- d. Law 2426 Universal Maternal and Child Insurance
- e. Framework Law on Autonomy and Decentralization "Andrés Ibáñez" No. 031 of July 19, 2010.
- f. Law on Combating Corruption, Illicit Enrichment, and Investigation of Fortunes "Marcelo Quiroga Santa Cruz" No. 004 of March 31, 2010.
- g. National Development Plan (Bolivia Digna)
- h. National Sectoral Development Plan
- i. Supreme Decree No. 29894 on the Organizational Structure of the Executive Branch of the Plurinational State of Bolivia, dated February 7, 2009.
- j. Supreme Decree No. 29601 on the Single Intercultural Community Family Health System dated June 11, 2008.
- k. Supreme Decree No. 066
- l. Supreme Decree No. 269
- m. Ministerial Resolution No. 563
- n. Ministerial Resolution No. 1232
- **0.** Health Code of the Republic of Bolivia.
- **p.** Social Security Code.
- **q.** Regulations on Responsibility for Public Service approved by Supreme Decree No. 23318-A and amended by Supreme Decree No. 26237 dated June 29, 2001, and Supreme Decree No. 26319 dated September 15, 2001.
- r. Specific Regulations approved by the Ministry of Health and Sports.
- **S.** Other provisions relating to the sector.

4. PRODUCTS:

| Standards | Services | | |
|---|--|--|--|
| a. Annual Operational Program of the Juana Azurduy Voucher. | Support for the Health Establishment in all its care, educational, and promotional activities. | | |
| | a. Comprehensive healthcare for pregnant women and children under 2 years of age. b. Prenatal care for pregnant women. c. Identification cards. d. Community visits. e. Home visits to identify pregnant women and children under 2 years of age (beneficiaries). f. Activities de promotion de la health and disease prevention, aimed primarily at pregnant women and | | |

| | NAME | POSITION | DATE | SIGNATURE |
|---------------------------|--|---|--------------------------|--|
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| | | o. 1 | Training courses on comprehensive maternal and child healt issues. Health fairs within the framework of SAFCI, at the departmental and/or municipal level. Free certification and identification card campaigns for oregnant women and children under two years of age. |
|----------------------------|---|----------------------------|---|
| 5. COOR | DINATION RELATIONSHIPS: Internal | | Media and Communication Channels |
| a. b. | Ministerial Office. Deputy Ministries. Directorates General. Support and Control Units. Decentralized Entities. | a. b. c. d. e. | Cites. Internal Notes. Roadmaps. Circulars. Memoranda. Technical Council Minutes. Email |
| c. d. e. f. g. | Decentralized Entities. Technical Council. | f. g. | |
| d. e. f. | | - | Media and Communication Channels |

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6. ORGANIZATIONAL CHART COORDINADOR DE LA UNIDAD TÉCNICA DEL BONO JUANA AZURDUY Ref.: **PUESTO** Cargo PROFESIONAL ENLACE COMUNICACION Y DIFUSION SECRETARIA TGN MENSAJERÍA AUXILIAR ADMINISTRATIVO Acefalo Aux. Adm. CHOFER Técnico II PROFESIONAL CASOS ESPECIALES CEDULACIÓN PROFESIONAL ENLACE PLANIFICACIÓN Profesional ROFESIONAL ENLAC MONITOREO EVALUACIÓN PROFESIONAL CASOS ESPECIALES Aux. Adm. PROFESIONAL MONITOREO Contrato RESPONSABLE NACIONAL OPERACIONES RESPONSABLĘ DE ADMINISTRACIÓN Y FINANZAS RESPONSABLE DE SISTEMA DE INFORMACIÓN Contrato Contrato Contrato PROFESIONAL ENLACE INFORMÁTICO SISTEMA INFORMACIÓN PROFESIONAL DE ENLACE PRESUPUESTO Y SEGUIMIENTO PROFESIONAL ENLACE ADMINISTRATIVO PROFESIONAL PROD. CALID. INFOR, ADM. SERVIDOR Y REDES PROFESIONAL OPERATIVO Profesional IV Profesional IV PROFESIONAL DESARROLLO SISTEMAS Profesional IV PROFESIONAL OPERATIVO ENCARGADO DE RR.HH. PROFESIONAL DE PRESUPUESTOS PROGRAMADOR 1 Profesional IV Profesional III Acéfalo PROFESIONAL WEB INTRANET SOPOR TÉCNICO PROGRAMADOR 2 ENCARGADO ALMACENES Y ACTIVOS FIJOS PROFESIONAL OPERATIVO PROFESIONAL DE ENLACE FINANCIERO PROGRAMADOR 5 PROGRAMADOR 3 Profesional II Contrato. Acétalo PROFESIONAL DE TRSNFERENCIA Y PAGOS PROGRAMADOR 4 PROGRAMADOR 6 Auxiliar I Acéfalo Acéfalo Acéfalo (9) RESPONSABLES
DEPARTAMENTALES
BONO JUANA
AZURDUY TÉCNICO ESTADÍSTICO BIO - ESTADÍSTICO TÉCNICO ADMINISTRATIVO TÉCNICO OPERATIVO TÉCNICO INFORMÁTICO Profesional Profesional Profesional TÉCNICO ESTADÍSTICO TÉCNICO ESTADÍSTICO

| | NAME | POSITION | DATE | SIGNATURE |
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